

Roland DG Connect Setup Guide

There are three steps to set up Roland DG Connect.

1. Download and Install Roland DG Connect Hub.
2. Create Roland DG Connect ID.
3. Set up Roland DG Connect Hub.
 - A) Case of Networks connection
 - B) Case of USB connection (for person who installed windows driver)
 - C) Case of USB connection (for person who DID NOT install windows driver yet)

1. Download/Update Roland DG Connect Hub

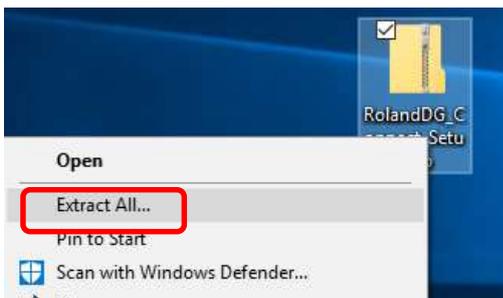
To use Roland DG Connect, Roland DG Connect Hub Windows application is necessary for connecting machine with cloud. Please download the latest version of application in this step.

1.1 Click the link below to start to download Roland DG Connect Hub Installation file.

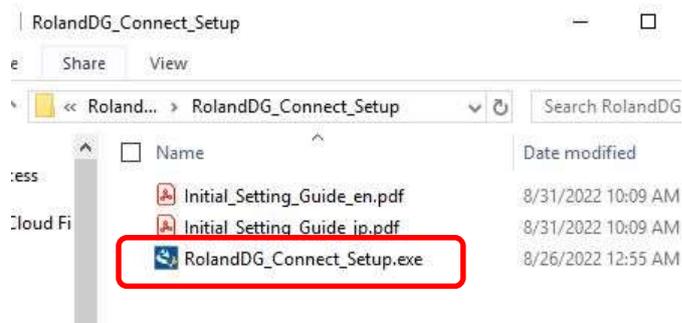
[Link to Roland DG Connect Hub](#)

1.2 Please wait until the complete of download.

1.3 Extract ZIP file to EXE file after ZIP file was downloaded.

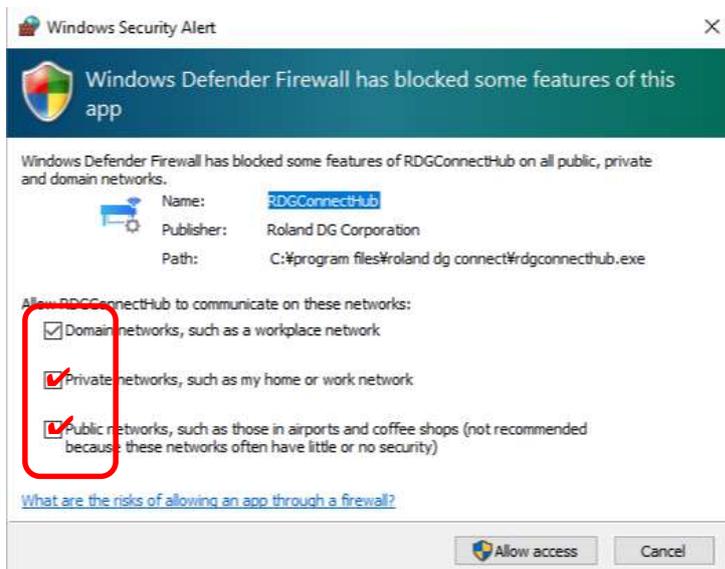
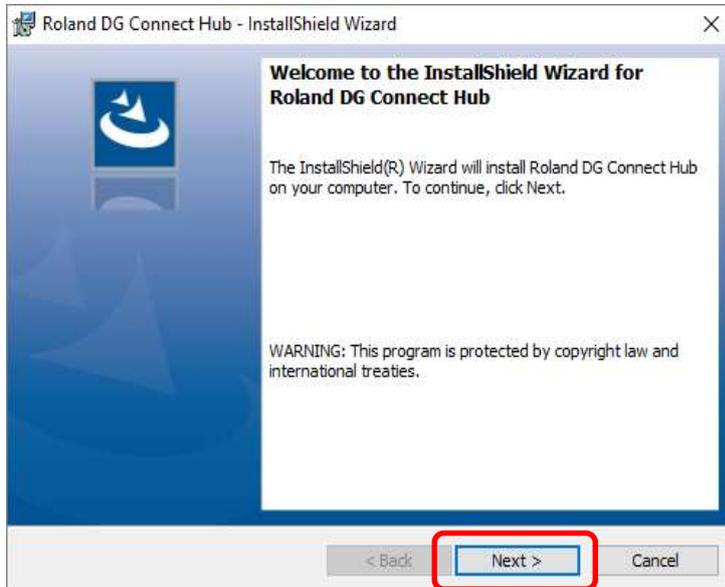


1.4 Start installation by clicking RolandDG_Connect_Setup.exe.

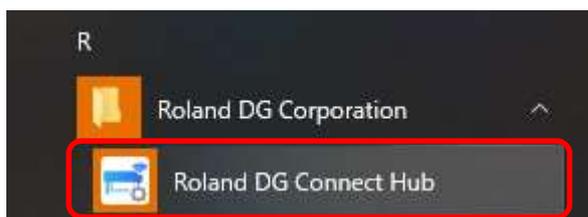


1.5 Complete installation process by following install wizard.

Depending on the PC settings, a security alert may appear from the Windows firewall. If a warning appears, check "Private networks" and "Public networks" and click "Allow access".



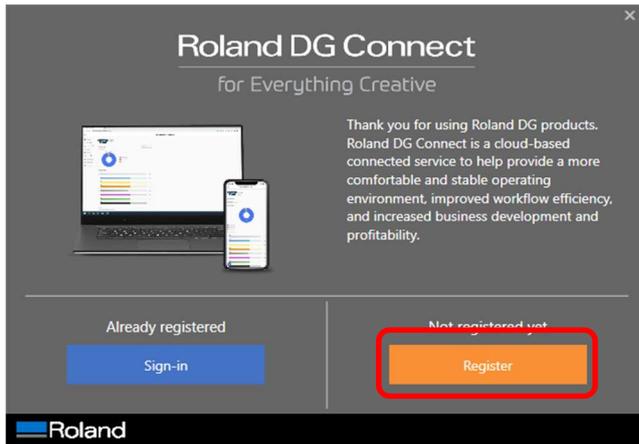
1.6 Start the Roland DG Connect Hub from Windows Start Menu.



2. Creation of Roland DG Connect ID and set up Roland DG Connect Hub

In this step, you create Roland DG Connect ID and set up Roland DG Connect Hub. If you already have your Roland DG Connect ID, please pass this step2 and go to step3.

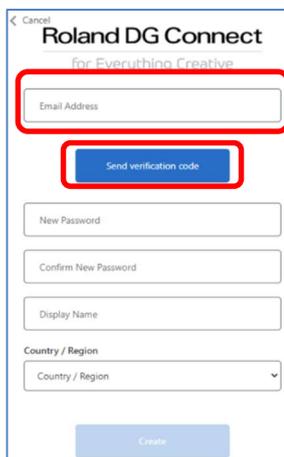
2.1 Click “Register” button in the right side.



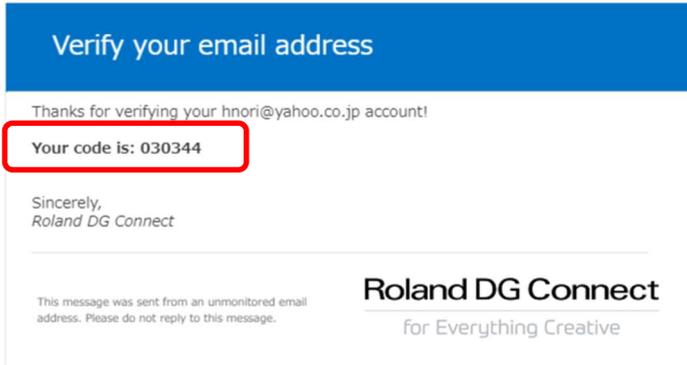
2.2 Read Terms of use, apply the check box and click “Agree” button in the right side.



2.3 Fill your Email Address (Roland DG Connect ID) and Click “Send verification code”.



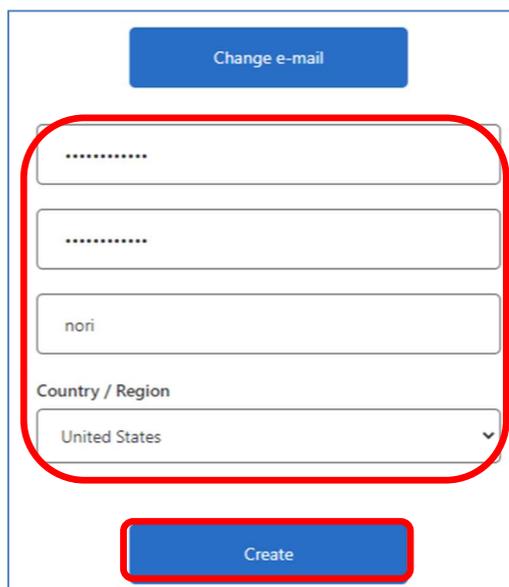
2.4 You will receive an E-mail with verification code as below.



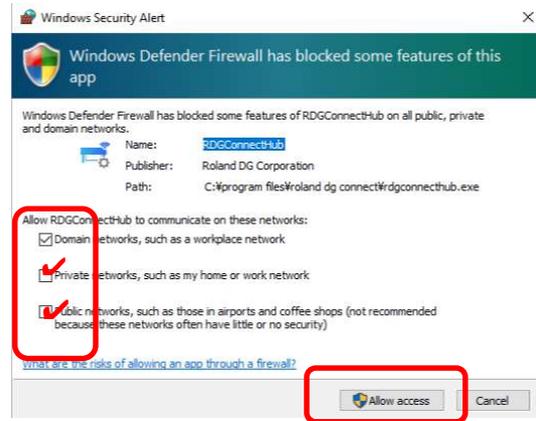
2.5 Enter your verification code and click "Verify Code".



2.6 Fill in or select all necessary information and click "Create".



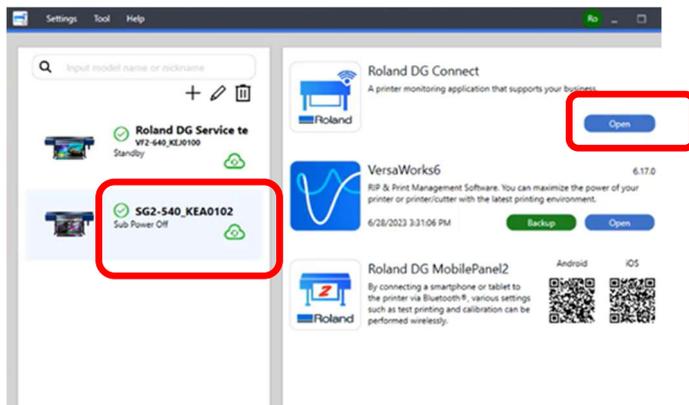
2.7 Splash dialog appears. Depending on the PC settings, a security alert may appear from the Windows firewall. If a warning appears, check "Private networks" and "Public networks" and click "Allow access".



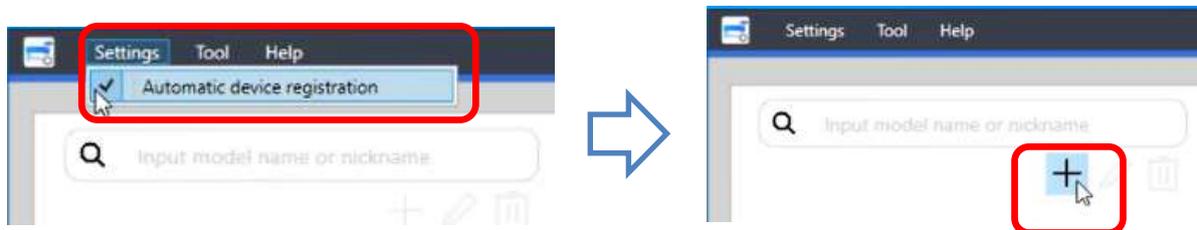
3. Set up Roland DG Connect Hub

A) Case of Networks connection (Go to Step 3.6 if target device requires USB connection)

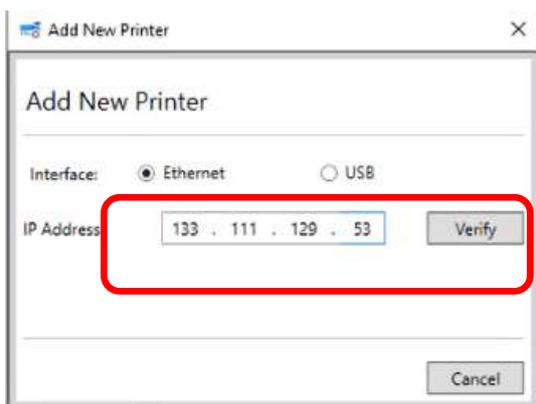
3.1 Detected devices in the same network are registered automatically. If your target device is displayed, then set up has been completed. Click "open" Roland DG Connect site. If the target device is not displayed, please go to the next step.



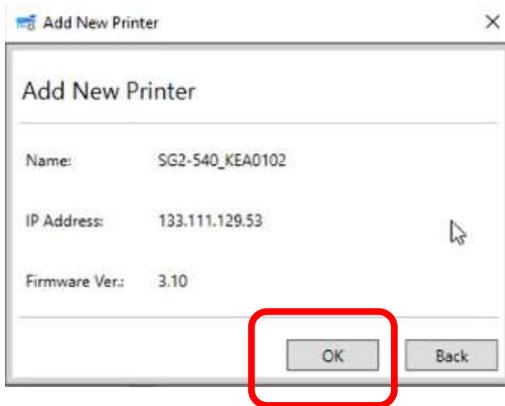
3.2 If the device does not appear, you can register it manually. Settings", remove the ✓ from "Automatic registration of devices" and click the + button.



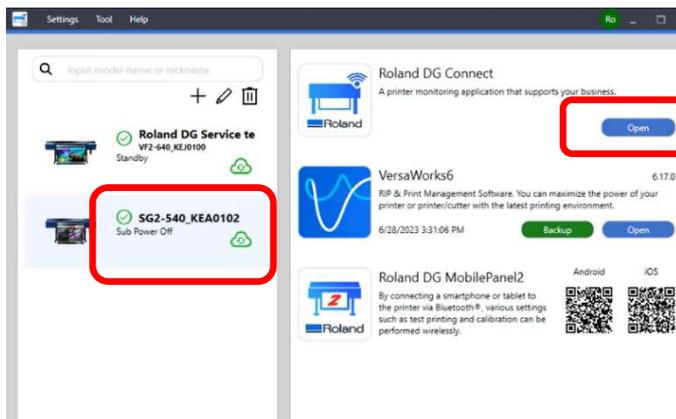
3.3 For USB-connected devices, skip to step 3.6.
For networked devices, enter the IP address and click "Verify".



3.4 Confirm the device information and click “OK”. If the information is not expected one, go back to Step 3.3.



3.5 If the main dialog shows the below, the registration has been completed. Start to use Roland DG Connect by clicking “Open”.



B) Case of USB connection (for person who installed windows driver)

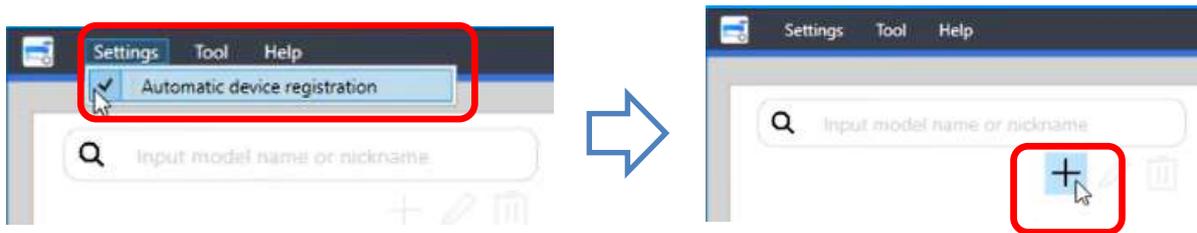
3.6 Connect PC and target device with USB cable and wait for a while. Then main dialog shows as below then the registration has been completed. Click “Open” button to start Roland DG Connect. If main dialog does not show as expected one, please unplug/insert USB cable or restart device and try this step again.



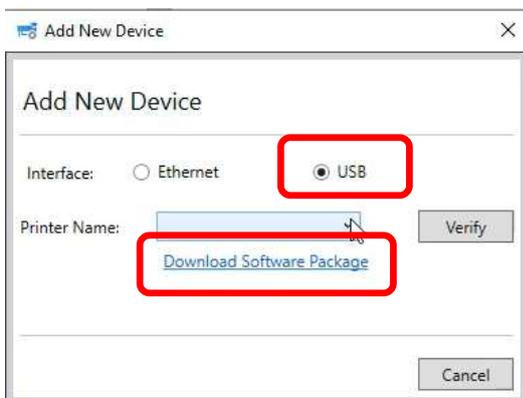
C) Case of USB connection (for person who DID NOT install windows driver)

3.7 Please DO NOT connect PC and target device with USB cable.

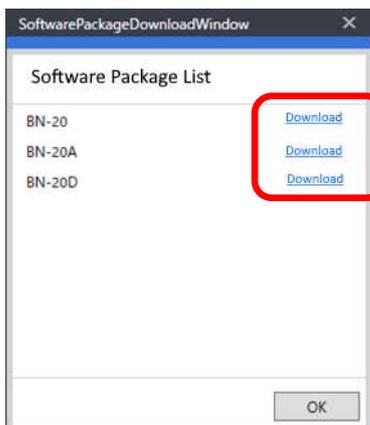
3.8 Go to "Settings" pane , remove the ✓ from "Automatic registration of devices" and click the + button.



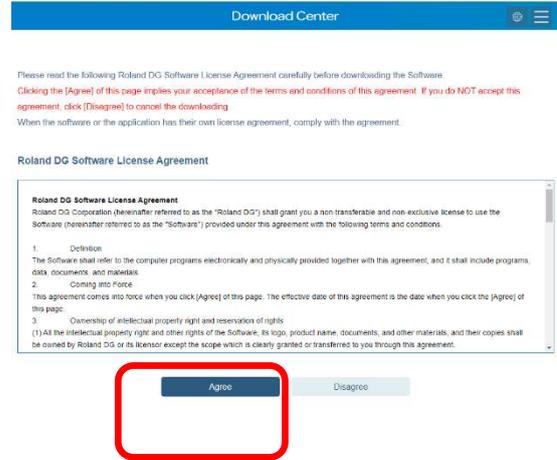
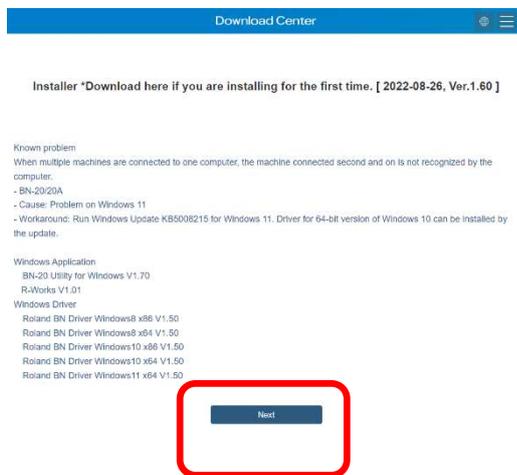
3.9 Do not connect PC and Device yet here. Select "USB" in Interface and click "Download Software Package".



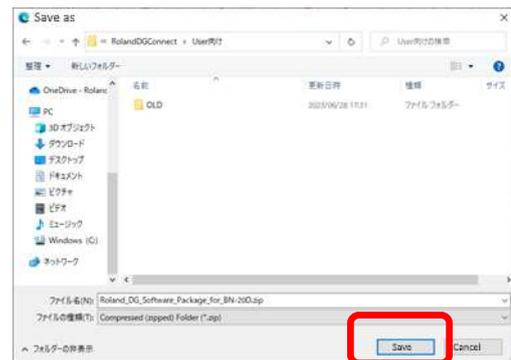
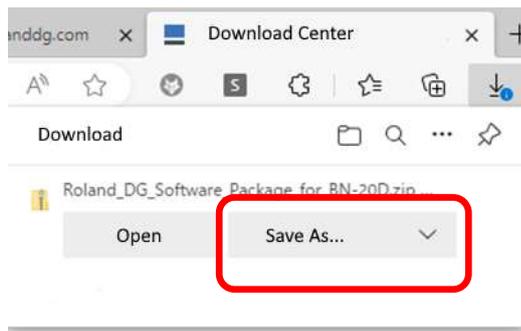
3.10 Click "Download" link to install software package. Then new site will pop up.



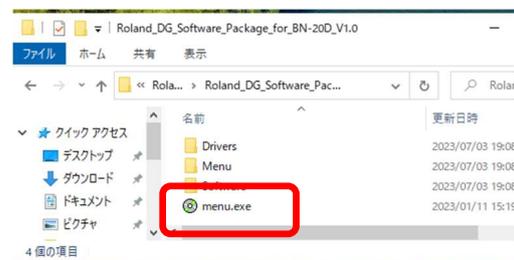
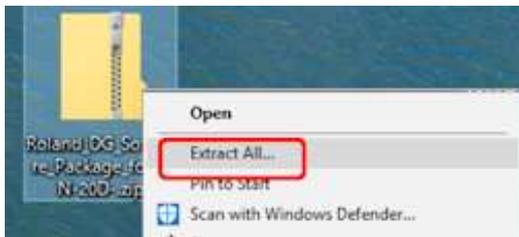
3.11 Follow the instruction of page and click “Next” and “Agree” button.



3.12 Click “Save as” and save the installation Package in desktop folder.



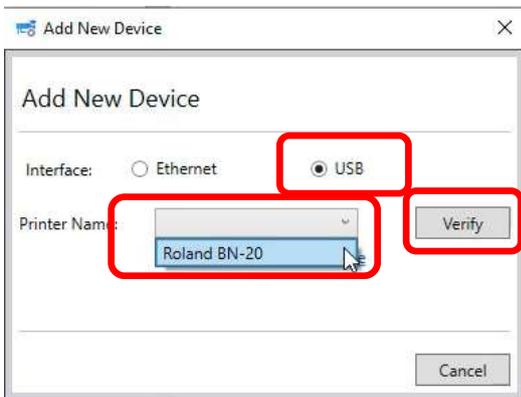
3.13 Extract all files from zip file and double-click “menu.exe” file in the extracted folder.



3.14 Click “Install” button and follow the instruction to install completely.



3.15 After installation is completed, connect PC and device with USB cable. Select printer name from the Printer Name list and click “Verify” button.



3.16 Wait for a while. If the main dialog shows as below, the registration has been completed. Click “Open” button and access Roland DG Connect site. If the main dialog is not as expected one, please unplug/insert USB cable, restart device and start with step 3.10.

