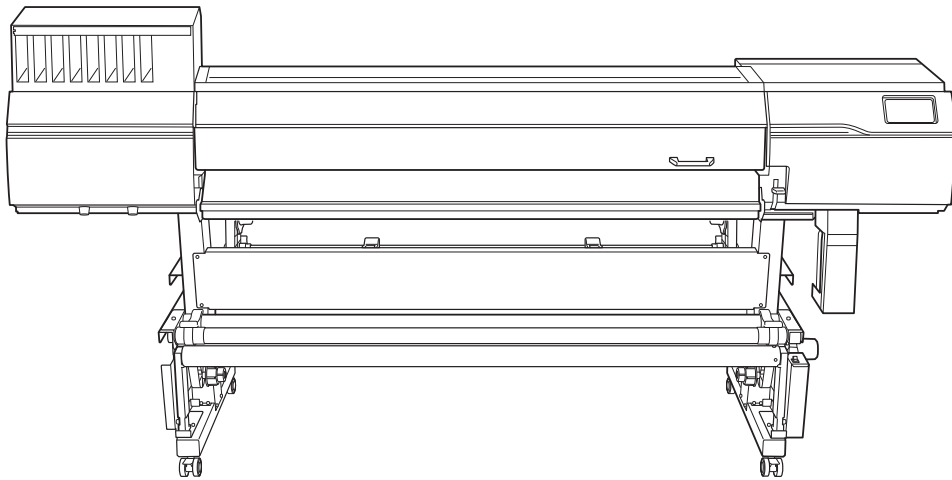


TrueVIS XP-640

Setup Guide



Thank you very much for purchasing this product.

- To ensure correct and safe usage with a full understanding of this product's performance, please be sure to read through this manual completely.
 - Unauthorized copying or transferal, in whole or in part, of this manual is prohibited.
 - The specifications of this product and the contents of this operation manual are subject to change without notice.
 - The operation manual and the product have been prepared and tested as much as possible. If you find any misprints or errors, please inform us.
 - Roland DG Corporation assumes no responsibility for any direct or indirect loss or damage that may occur through use of this product, regardless of any failure to perform on the part of this product.
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-

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1. Checks before Installation

About the Documentation for This Machine

The following documentation is included with the machine.

Paper Manuals

- **Safety Precautions**

This manual contains points that must be observed.

- **Regular Maintenance Guidelines**

This manual provides URLs where procedures can be found for the machine's daily maintenance as well as for the maintenance that must be performed periodically.

Electronic-format Manuals

- **Setup Guide (this document)**

This manual contains details on how to install the machine and how to configure its initial settings.

- **User's Manual**

This manual contains details such as how to use and maintain the machine as well as an FAQ (a set of frequently asked questions).

You can view and download the electronic-format manuals from the following URL or QR code.

* You can also view and download the paper manuals.

* You can also view this website from a smartphone.



<https://downloadcenter.rolanddg.com/XP-640>

About Placement and Installation Work

The placement and installation of this machine must be performed by suitably qualified workers.

WARNING

Entrust operations such as transportation, unloading, and emplacement to trained professionals.

Suitable equipment and technical skills are required in handling the machine. Tasks that require undue effort may result in a major accident.

Deciding On an Installation Site

Install the machine in a quiet, stable location offering good operating conditions. An unsuitable location can cause accidents, fire, faulty operation, or breakdown.

WARNING

Install the machine in a location that is level, stable, and able to bear the weight of the machine.

The total weight of the machine may reach 239 kg (359.3 lb.) or more. Installation in an unsuitable location may cause a major accident, including tip over, fall, or collapse.

WARNING

Never install this machine outside or in any location where exposure to water or high humidity may occur.

Current leakage may cause electrical shock or fire.

WARNING

Never install the machine close to any flammable object or in a gas-filled location.

Combustion or explosion could occur.

WARNING

Install the machine in a clean, brightly lit location.

Working in a location that is dark or cluttered may lead to an accident, such as becoming caught in the machine as the result of an inadvertent stumble.

WARNING

Position the machine so that the power plug is within immediate reach at all times.

This is to enable quick disconnection of the power plug in the event of an emergency. Install the machine next to an electrical outlet. Also, provide enough empty space to allow immediate access to the electrical outlet.

CAUTION

Ensure adequate ventilation for the work area.

Failing to perform ventilation may result in a health hazard due to ink fumes.

Unsuitable installation sites

- Locations subject to large fluctuations in temperature or humidity
- Locations subject to shaking or vibration
- Locations where the floor is tilted, not level, or unstable
- Dusty locations
- Locations exposed to direct sunlight
- Locations near air-conditioning or heating equipment
- Locations exposed to water or moving air
- Locations exposed to considerable electrical or magnetic noise or other forms of electromagnetic energy

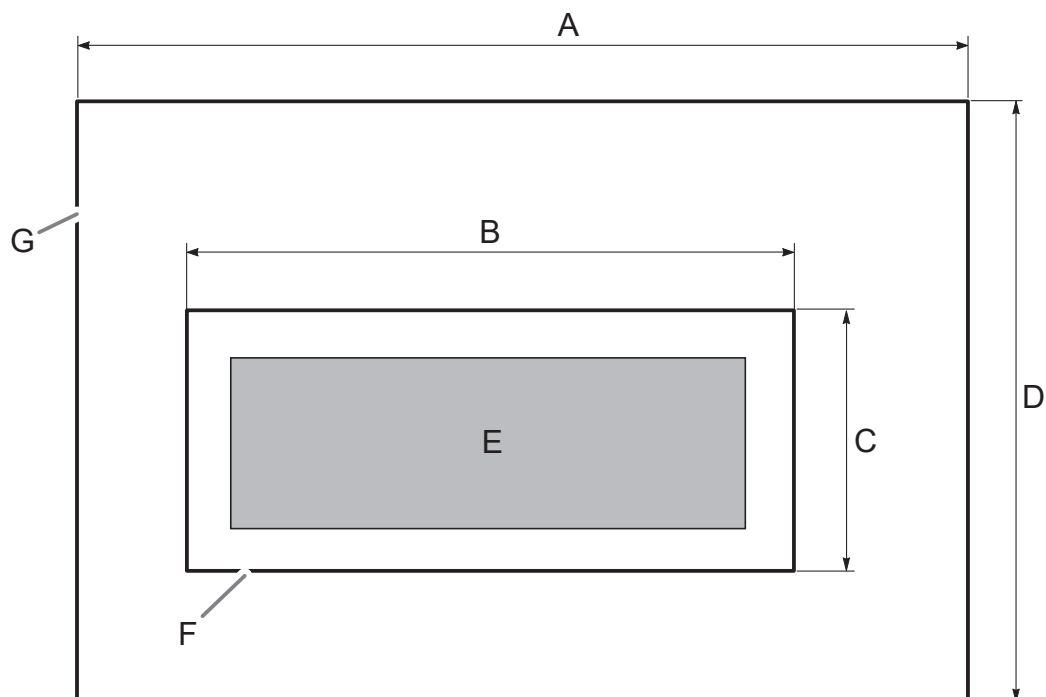
Temperature and Humidity

Maintain the specified temperature and humidity even when the machine is not in use. Failure to do so may result in malfunction.

- During operation: Temperature: 20 to 32 °C (68 to 89.6 °F), humidity: 35 to 80%RH (no condensation)
- During non-operation: Temperature: 5 to 40 °C (41 to 104 °F), humidity: 20 to 80%RH (no condensation)

Installation Space

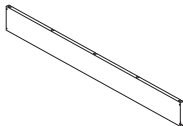
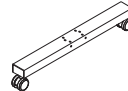
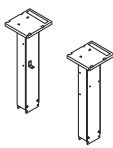
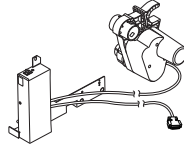
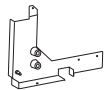
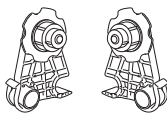
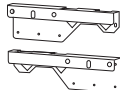
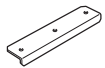
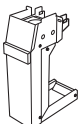
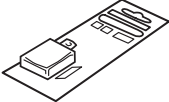
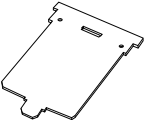
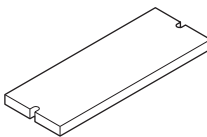
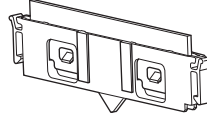
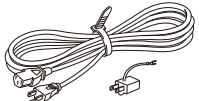
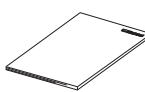
The space shown in the figure is required in order to use this machine.



A	4,500 mm (177.2 in.)
B	3,500 mm (137.8 in.)
C	1,000 mm (39.4 in.)
D	2,000 mm (78.7 in.)
E	Unit
F	Unit space
G	Work space

2. Checking the Included Items

The following items are included with the machine. Make sure they are all present and accounted for.

 Stand stay (1)	 Shafts (4)	 Casters (2)	 Stand legs (1 each for right and left)
 Dancer roller (1)	 Paper tube (1)	 Control box and motorized media holder (1)	 Left stay (1)
 Media holders (1 each for right and left)	 Left media holder (1)	 Arms (2 each for right and left)	 Shaft clamps (4)
 Drain bottle stand (1)	 Drain bottle (1)	 Media stays (2)	 Cable clamps (7)
 Bolts (64)	 Hexagonal wrench (1)	 Pipe (1)	 Replacement blade for separating knife (1)
 Cleaning liquid (1)	 Droppers (2)	 Replacement wiper cleaner (1)	 Replacement FL sponge (1)
 Replacement wiper (1)	 Cleaning stick	 Tweezers (1)	 Power cord/power plug adapter*1 (1 each)
 Manuals	 Tubes (4)	 Tube joints (8)	

*1 Included only with 100 V specifications

Installation

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1. Assembly and Ink Filling

Checks before Operations

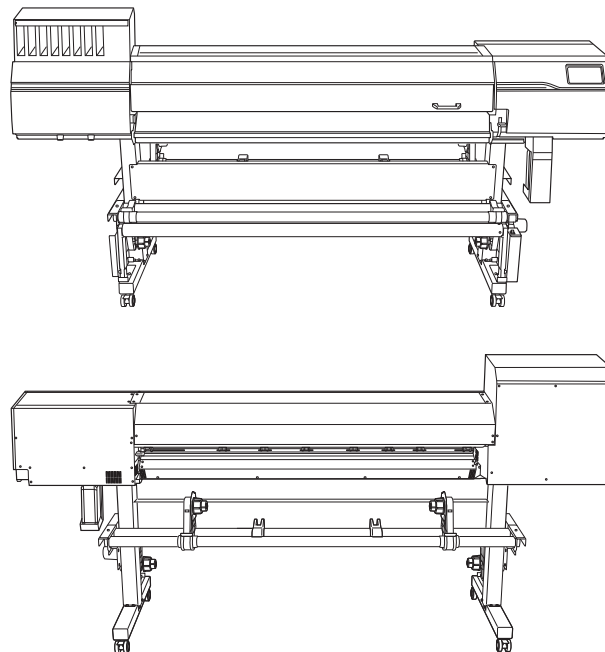
⚠ WARNING

Entrust operations such as transportation, unloading, and emplacement to trained professionals. Suitable equipment and technical skills are required in handling the machine. Tasks that require undue effort may result in a major accident.

⚠ CAUTION

Unloading and emplacement are operations that must be performed by 6 persons or more. Tasks that require undue effort when performed by a small number of persons may result in physical injury. Also, if dropped, such items may cause injury.

Completed Drawing



Necessary Tools (Included Items)

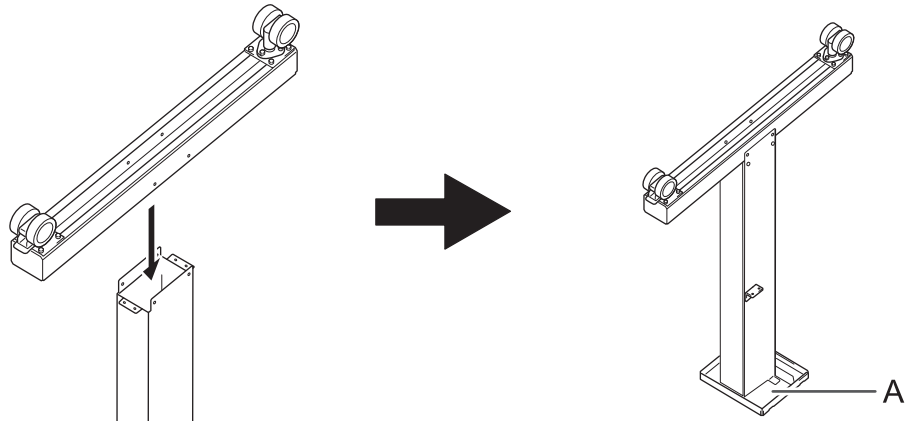
- Hexagonal wrench (1)
- Pipe (Use this when the hexagonal wrench is too short to easily tighten bolts) (1)

Step 1: Assembling the Stand

Procedure

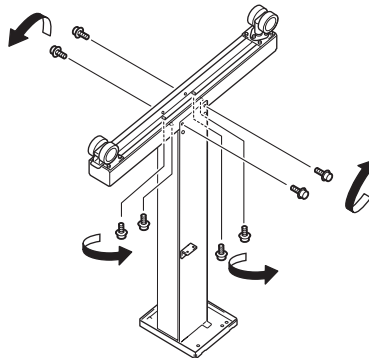
1. Place the caster on the stand leg.

Place the stand leg with the tabletop plate (A) facing down, and then place the caster on top of the stand leg. The casters have no particular front and rear orientation.

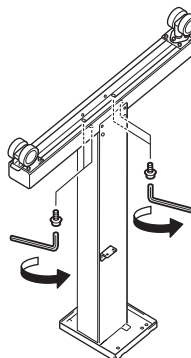


2. Use eight bolts to secure the caster.

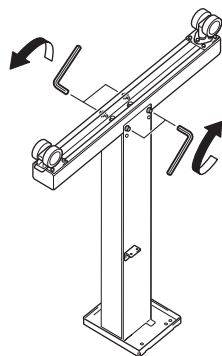
(1) Temporarily tighten the bolts in the four lower locations and then in the four locations on the sides.



(2) Fully tighten the bolts in the four lower locations.

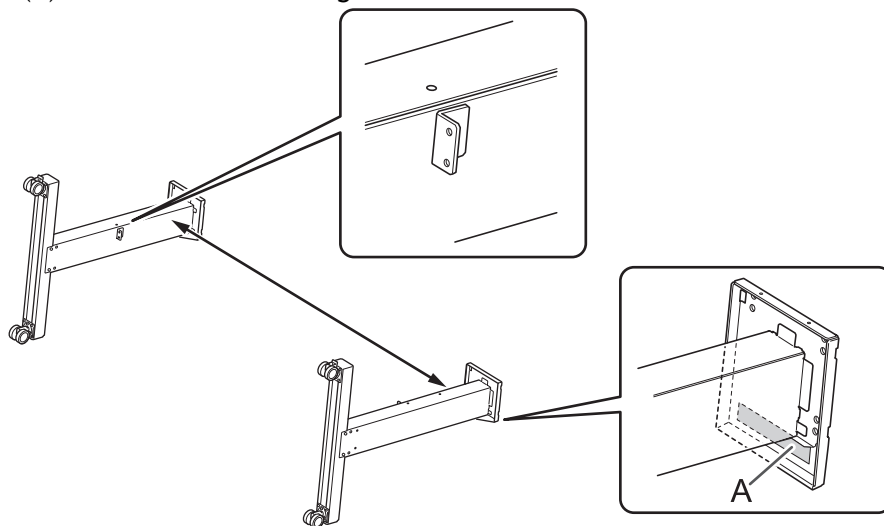


(3) Fully tighten the bolts in the four locations on the sides.



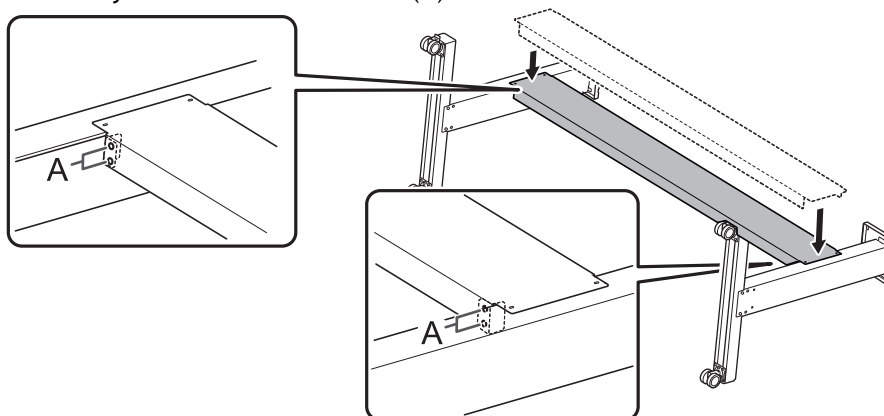
3. Assemble the opposing stand leg by following the same procedure from step 1 to step 2.
4. Position the left and right stand legs parallel to each other and separated by approximately 1,800 mm (70.87 in.).

Position the legs so that the L-shaped brackets face the inside and the side of the tabletop plate with the hole (A) faces down for each leg.



5. Place the stand stay on the stand legs.

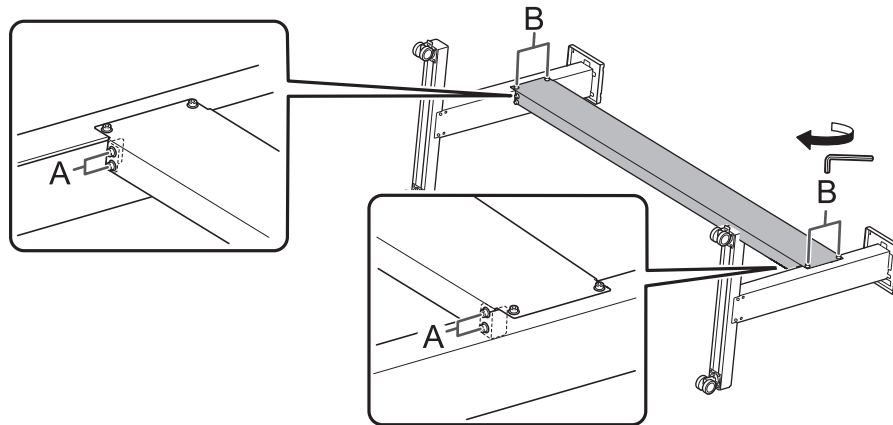
Position the stand stay with attachment holes (A) toward the casters.



6. Use eight bolts to secure the stand stay.
 - (1) Temporarily tighten the bolts in the four locations indicated with A followed by the four locations indicated with B.
 - (2) Fully tighten the bolts in the four locations indicated with A.

- (3) Fully tighten the bolts in the four locations indicated with B.

Tighten the bolts securely. Loose bolts may cause the stand to wobble.



7. Set the stand upright.

IMPORTANT

Be sure to perform this operation with two workers, each one holding one stand leg. If only one worker performs this operation, the stand stay may bend.

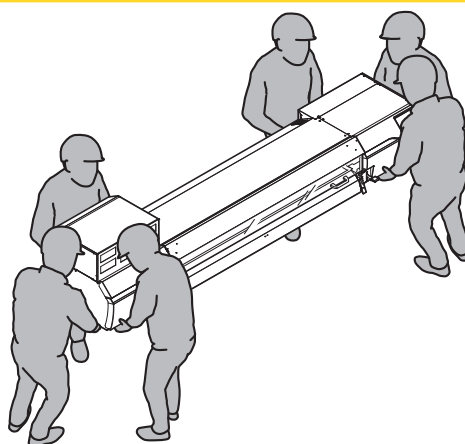
Step 2: Attaching the Printer Unit and the Stand

Procedure

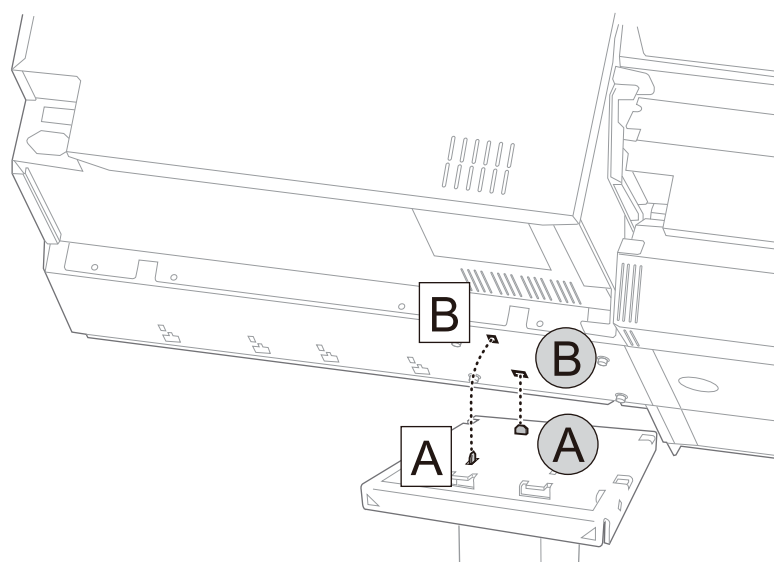
1. With six or more workers, lift up the printer unit.

⚠ CAUTION

Unpacking and installation must be carried out by 6 persons or more.
Failure to observe this instruction may cause the machine to fall over, resulting in injury.



2. Move the stand under the printer unit.
The stand must be moved by a worker other than those indicated in step 1.
3. Fit the protrusions on the stand into the slits on the printer.

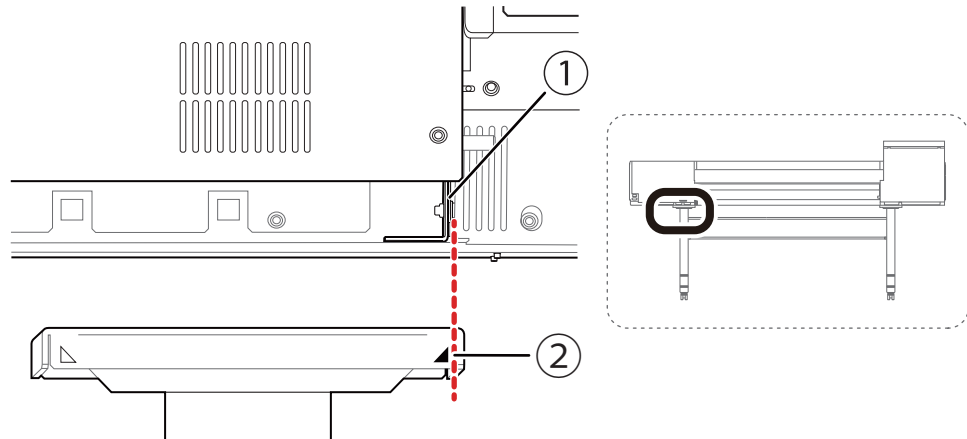


There are two protrusions and slits on the left side and on the right side. Fit all the protrusions into all the slits.

To fit the protrusions into the slits correctly, align the front, rear, left, and right sides of the stand and the printer as shown below.

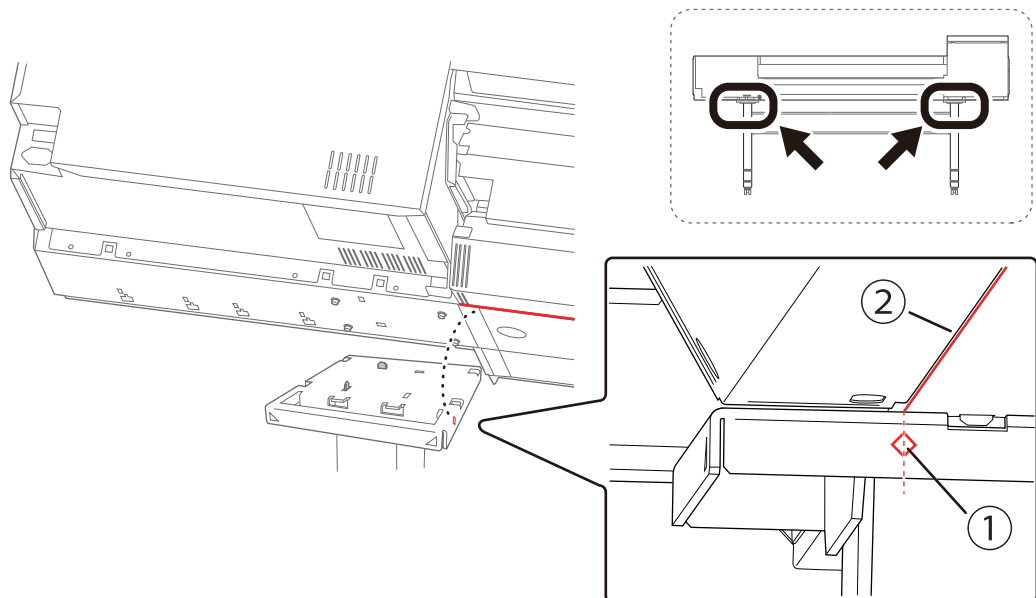
- (1) Align the left and right sides.

Align the edge of the bracket (①) on the printer unit with the edge of the triangle mark (②) on the stand as seen from the rear of the printer.



(2) Align the front and rear sides.

Align the edge of the bottom of the printer unit (2) with the center line of the rhombus mark (1) on the inside of the stand.



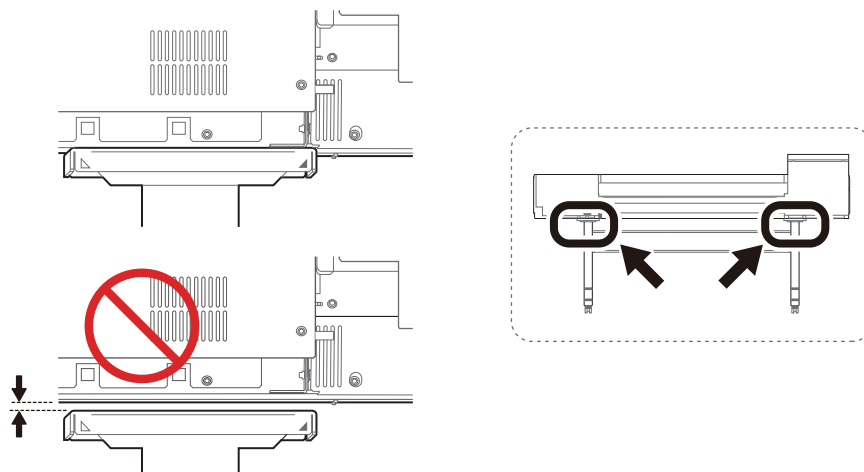
IMPORTANT

Be sure to have workers support the printer unit until the temporary tightening of bolts in step 5. This unit may fall over if it is released before being fixed in place with bolts in step 5.

4. Make sure there are no gaps between the tabletop plates of the left and right stands and the printer unit.

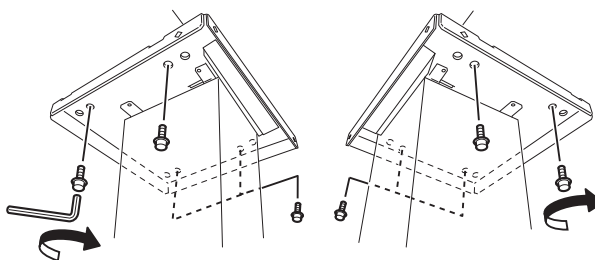
MEMO

The printer's center of gravity is at its back, so there may be a gap at the front of the printer.



5. Secure the printer unit on the stand.

- (1) Lift the back of the printer up slightly to make it level.
- (2) Temporarily tighten the eight bolts.
- (3) Fully tighten the eight bolts.



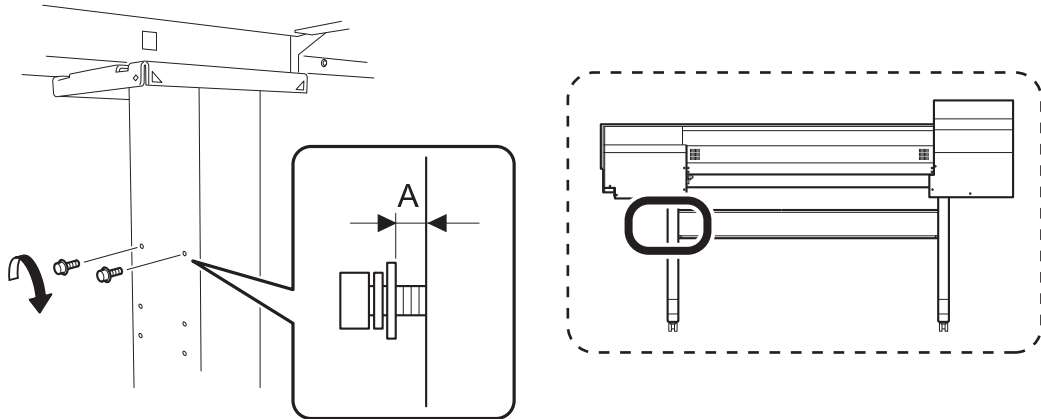
Step 3: Installing the Media Holders and Media Stays

1. Attach the arms.

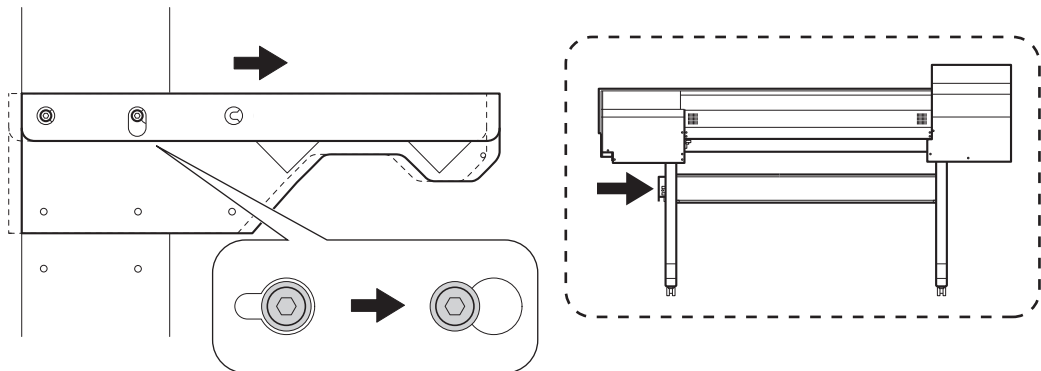
Procedure

1. Temporarily tighten the bolts on the left stand as seen from the rear of the printer.

Tighten the bolts in the holes on the side of the stand until you can see approximately 5 mm (0.2 in.) of their threads (A).

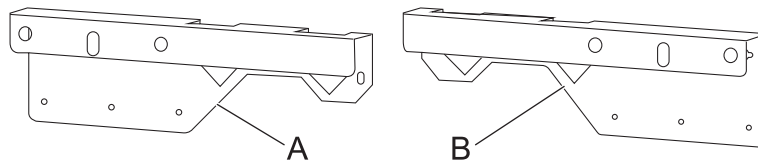


2. Attach the left arm to the temporarily tightened bolts, and then slide this arm to the right.



MEMO

Each arm can only be used on the left (A) or right (B) side. Attach them on the correct sides.

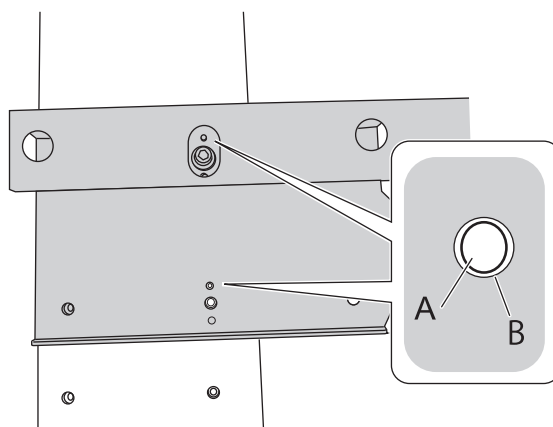


3. By hand, tighten the temporarily tightened bolts until there is no gap between the left arm and the stand.

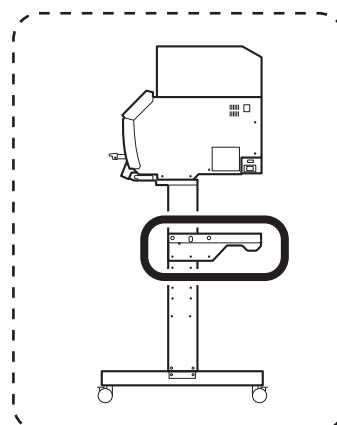
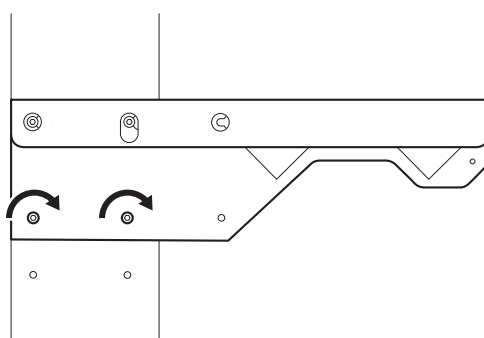
MEMO

Hold the pieces together so there is no gap between arm A (left) and stand when tightening the bolts.

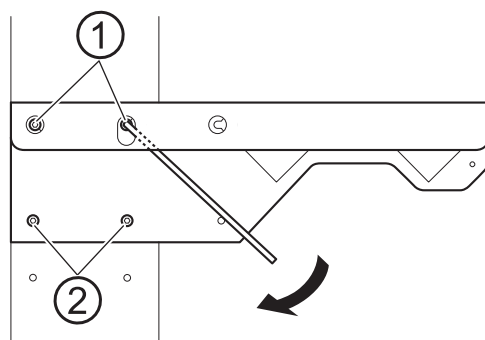
4. Make sure the protrusions on the stand leg (A) are in the center of the holes on the arm (B).
Move the arm to the left and right until these protrusions are centered.



5. Temporarily tighten the bolts at the bottom of the left arm.



6. Use a hexagonal wrench to fully tighten the upper bolts (①) followed by the lower bolts (②).

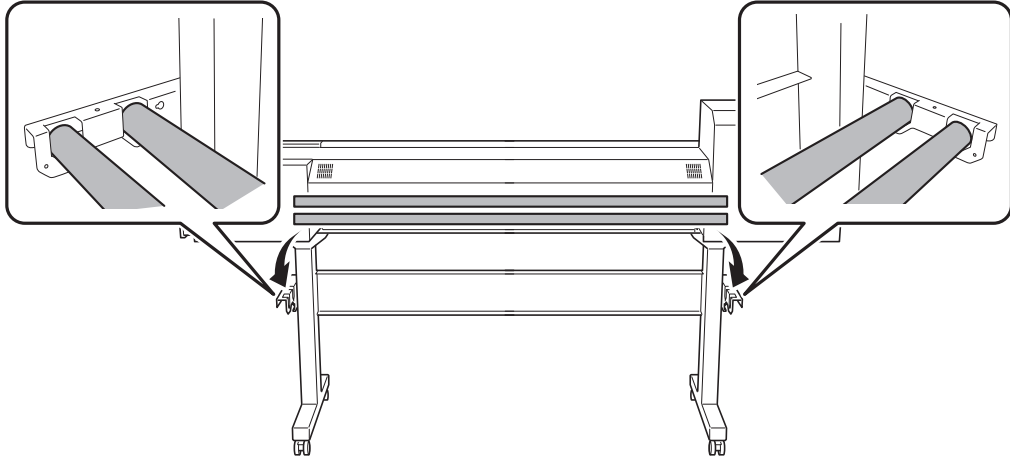


7. In the same manner, attach the right arm to the right side as seen from the rear of the printer.

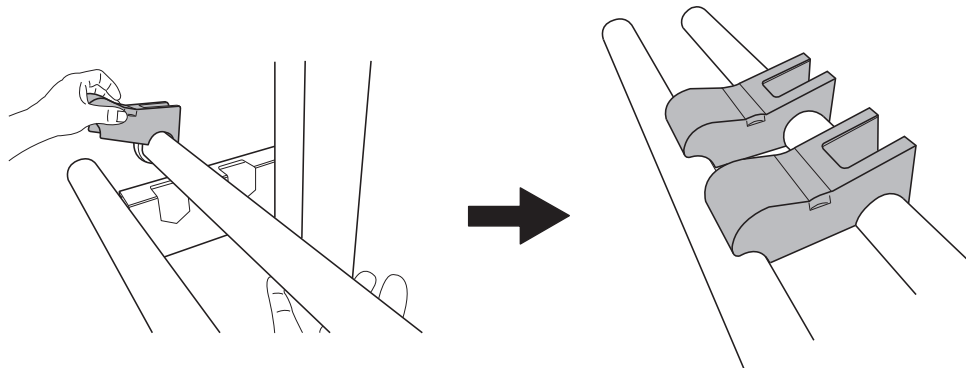
2. Attach the media holders.

Procedure

1. Place the two shafts on the arms.

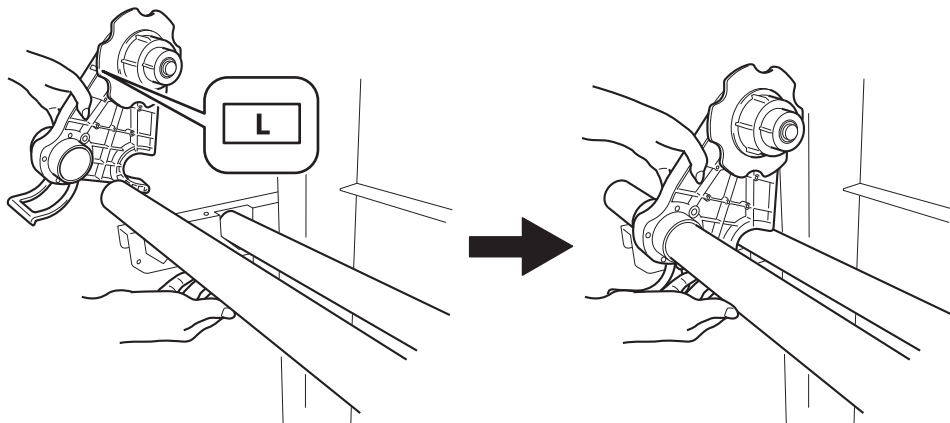


2. Pass the rear shaft through the two media stays.



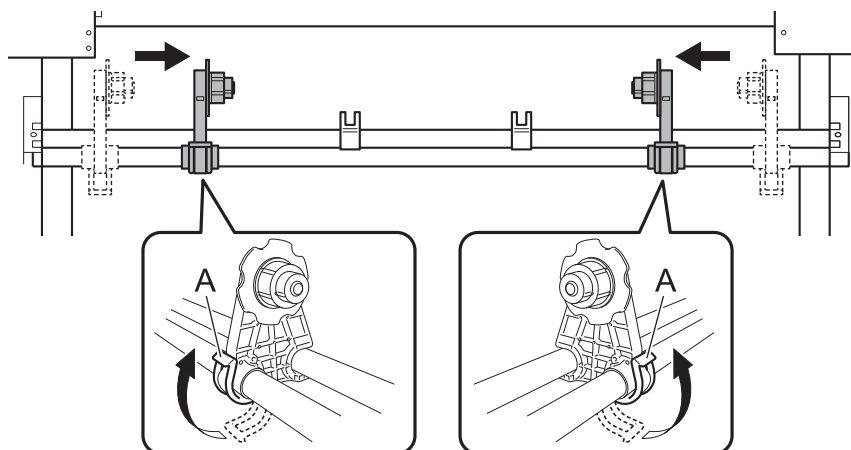
3. Attach the left media holder.

- (1) Pass the front shaft through the left media holder.
- (2) Catch the left media holder on the rear shaft.



4. Attach the right media holder in the same manner.
Use the media holder with an R label.

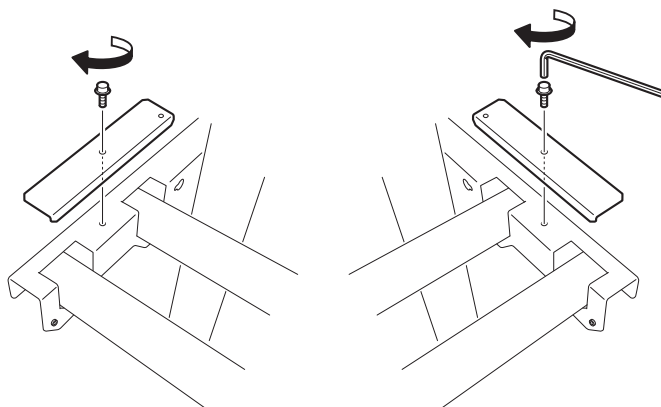
5. Raise the levers (A) to secure the left and right media holders.
Position the media holders approximately 100 mm (3.94 in.) from the edges.



6. Attach the shaft clamps, securing the shafts with two bolts.

MEMO

Ensure the media holders do not get caught in the shaft clamps.



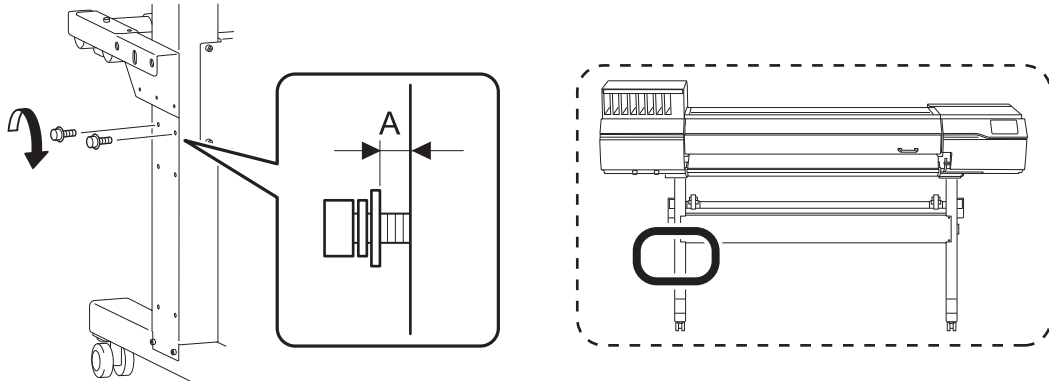
Step 4: Assembling the Media Take-up Unit

1. Attach the arms.

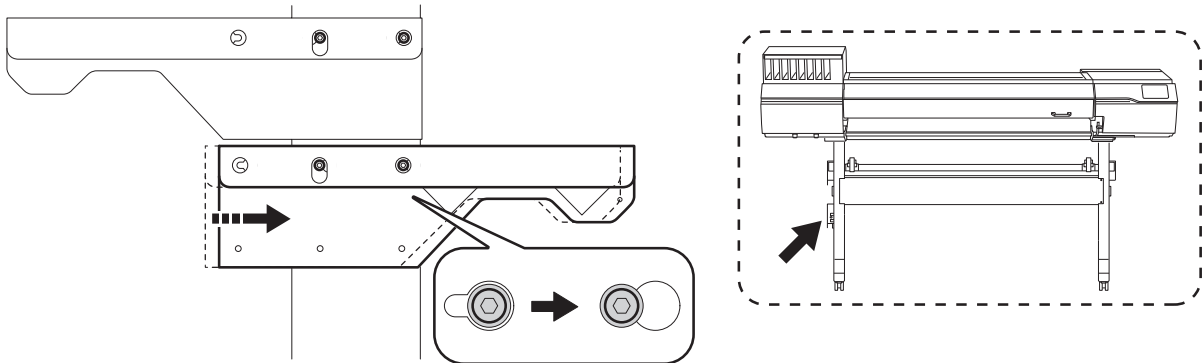
Procedure

1. Temporarily tighten the bolts on the left stand as seen from the front of the printer.

Tighten the bolts in the holes on the side of the stand until you can see approximately 5 mm (0.2 in.) of their threads (A).

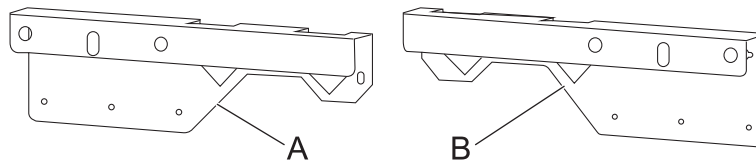


2. Attach the left arm to the temporarily tightened bolts, and then slide this arm to the right.



MEMO

There are two different arm parts: left (A) and right (B). Attach them on the correct sides.



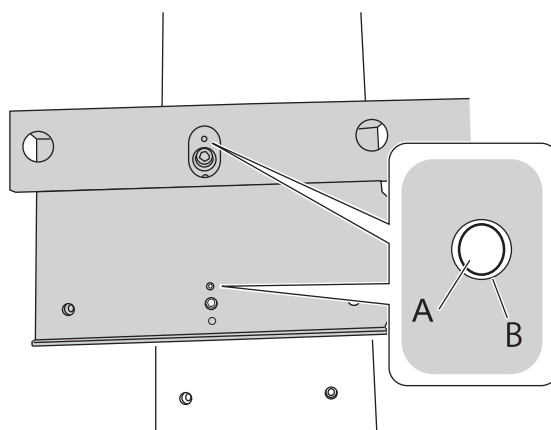
3. By hand, tighten the temporarily tightened bolts until there is no gap between the left arm and the stand.

IMPORTANT

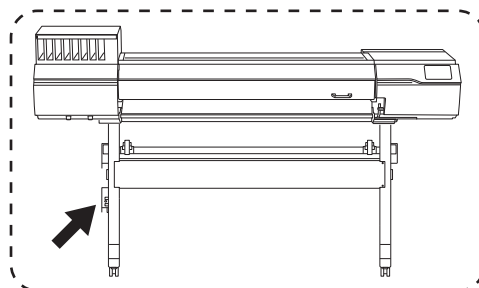
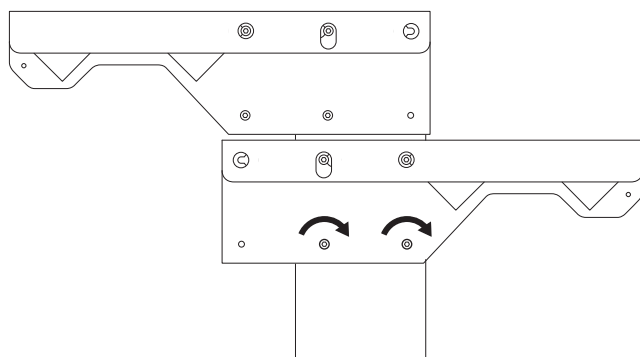
Hold the pieces together so there is no gap between the left arm and stand when tightening the bolts.

4. Make sure the protrusions on the stand leg (A) are in the center of the holes on the arm (B).

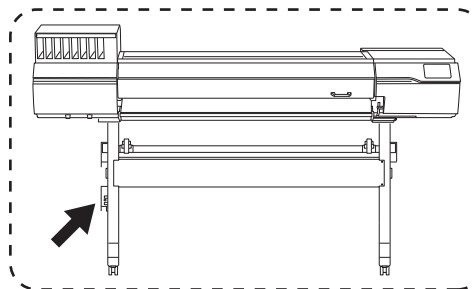
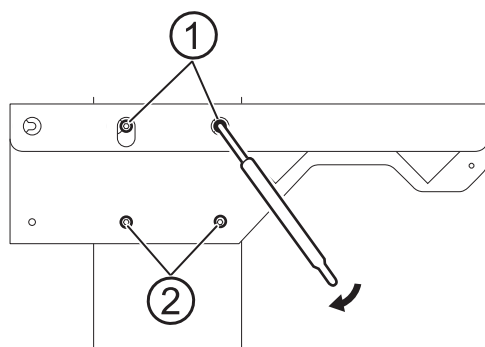
Move the arm to the left and right until these protrusions are centered.



5. Temporarily tighten the bolts at the bottom of the left arm.



6. Use a hexagonal wrench to fully tighten the upper bolts ① followed by the lower bolts ②.



7. In the same manner, attach the right arm to the right side as seen from the front of the printer.

2. Attach the control box and the left stay.

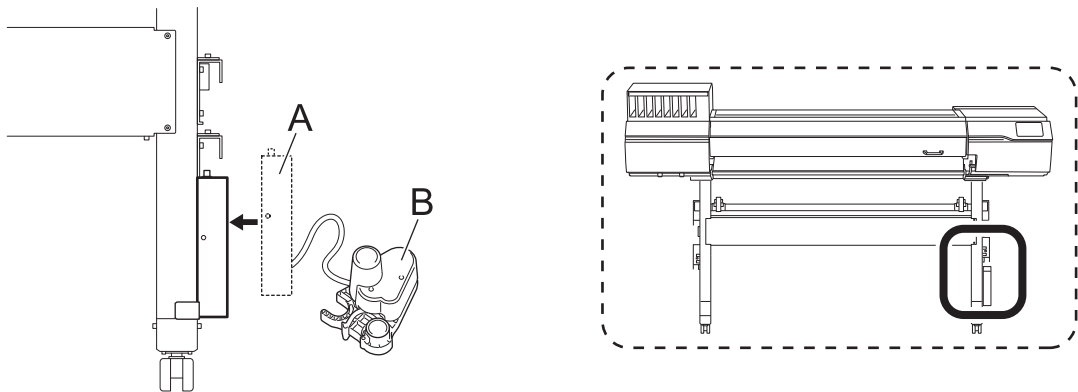
Procedure

1. Place the control box (A) on the right stand leg.

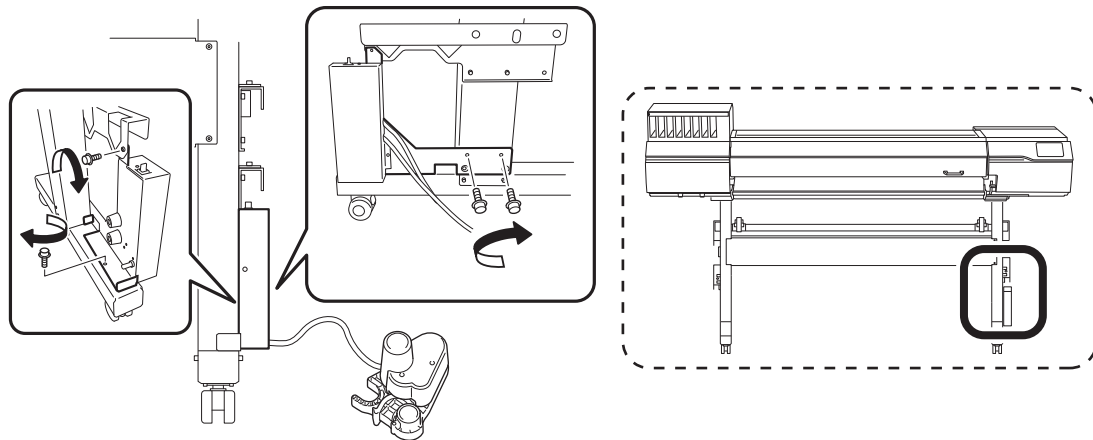
Assemble the motorized media holder (B) by passing it through the rear of the right stand leg. Place the holder outside the machine.

IMPORTANT

The control box (A) and the motorized media holder (B) are connected with a wire. Do not subject this wire to excessive force.



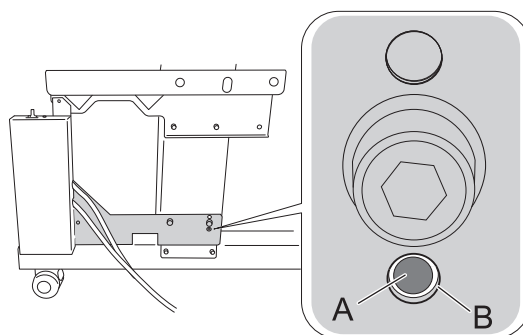
2. Temporarily tighten the four bolts shown in the figure.



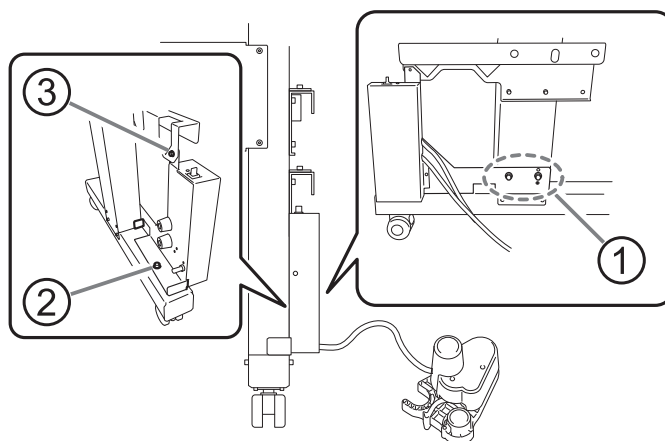
3. By hand, tighten the temporarily tightened bolts until there is no gap between the left arm and the stand.

Hold the pieces together so there is no gap between the outside surface of the stand leg and the control box stay when tightening the bolts.

4. Make sure the protrusion on the stand leg (A) is in the center of the hole on the control box stay (B). Move the control box until this protrusion is centered.



5. Fully tighten the bolts in the order of ①, ②, ③.



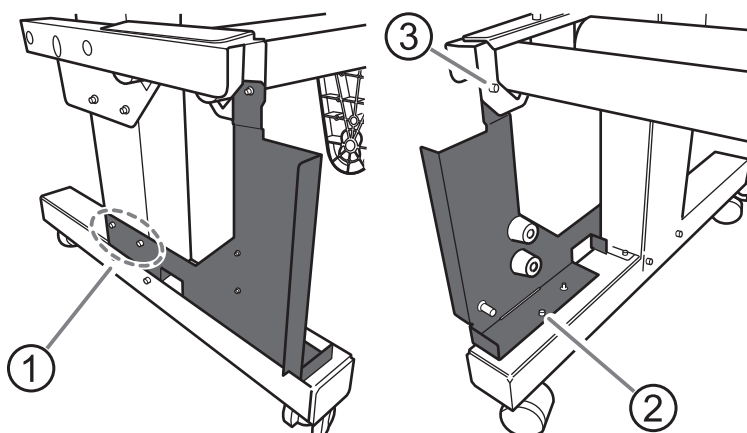
6. Place the left stay on the left stand leg in the same manner as the control box.

7. Temporarily tighten the four bolts on the left stay.

IMPORTANT

After temporarily tightening the bolts, position the stay in the same manner as the control box.

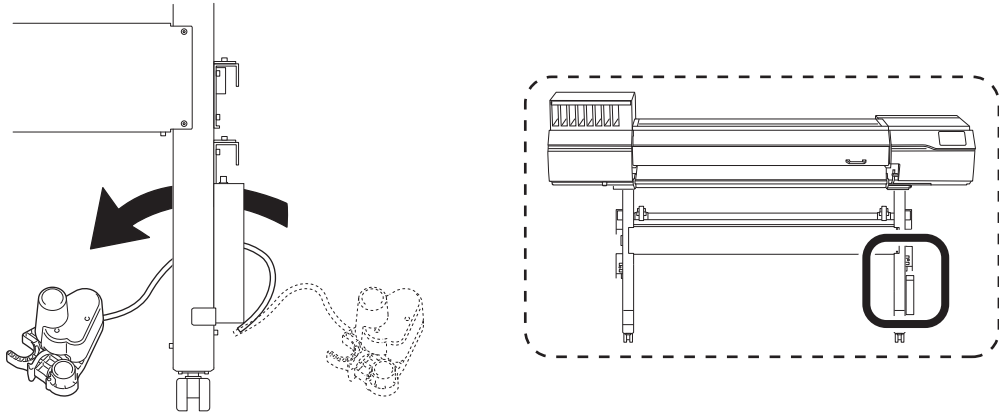
8. Fully tighten the four bolts in the same order as the control box.



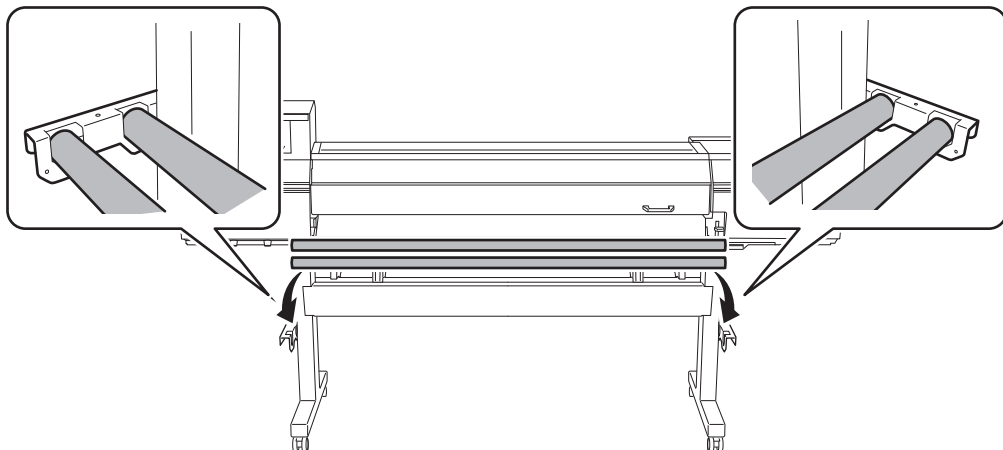
3. Attach the media holders.

Procedure

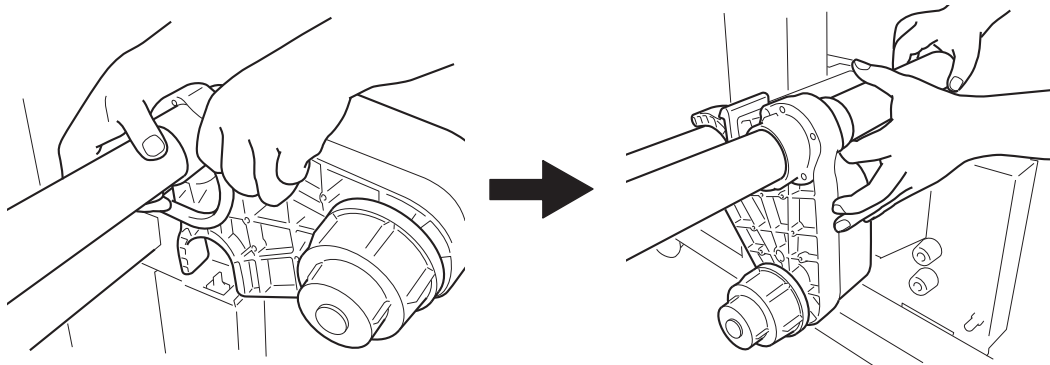
1. Position the motorized media holder as shown in the figure.
Be sure to pass this holder behind the stand.



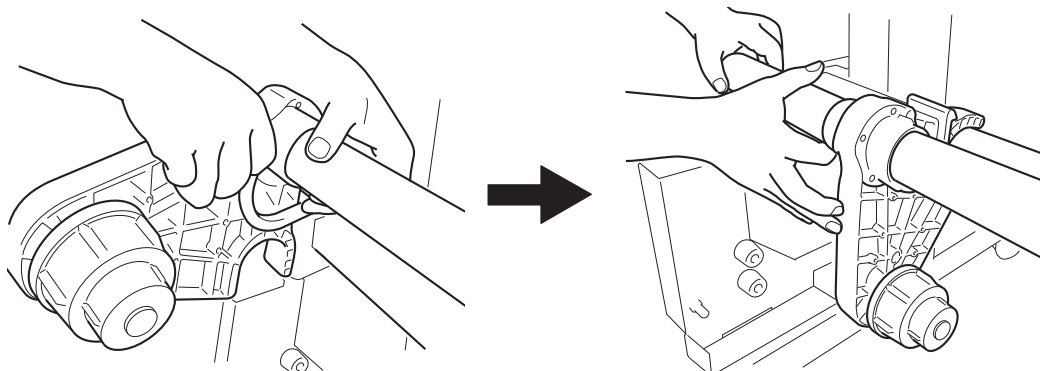
2. Place the two shafts on the arms.



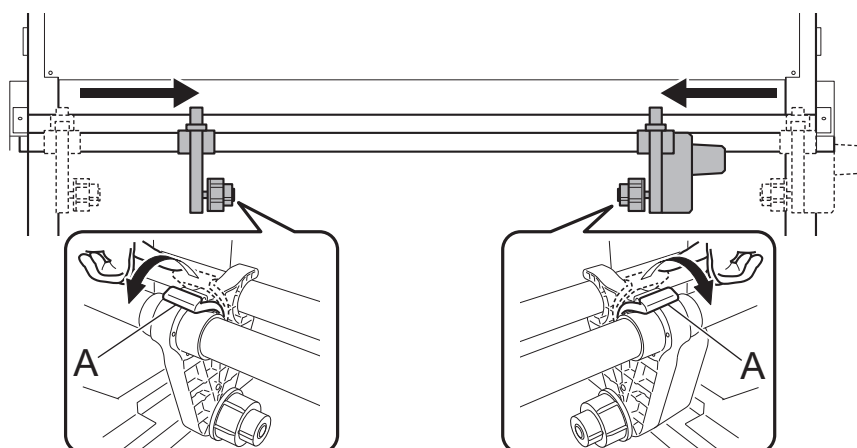
3. Pass the shaft through the motorized media holder.
 - (1) Pass the front shaft through the motorized media holder.
 - (2) Catch the motorized media holder on the rear shaft.



4. In the same manner, pass the shaft through the left media holder on the left side of the printer as seen from its front.



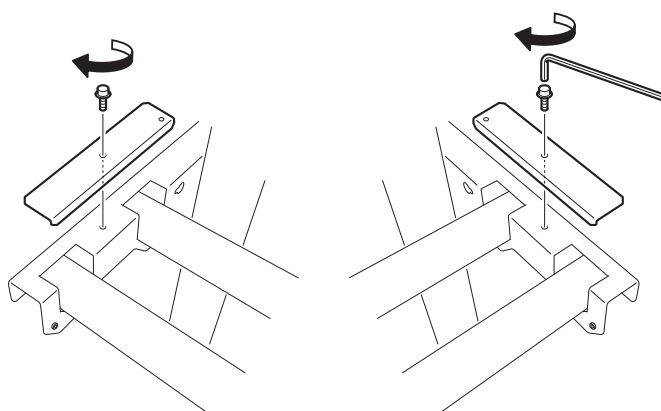
5. Lower the levers (A) to secure the left and right media holders.
Leave approximately 100 mm (3.94 in.) of space from the edges.



6. Attach the shaft clamps, securing the shafts with two bolts.

IMPORTANT

Ensure the media holders do not get caught in the shaft clamps.

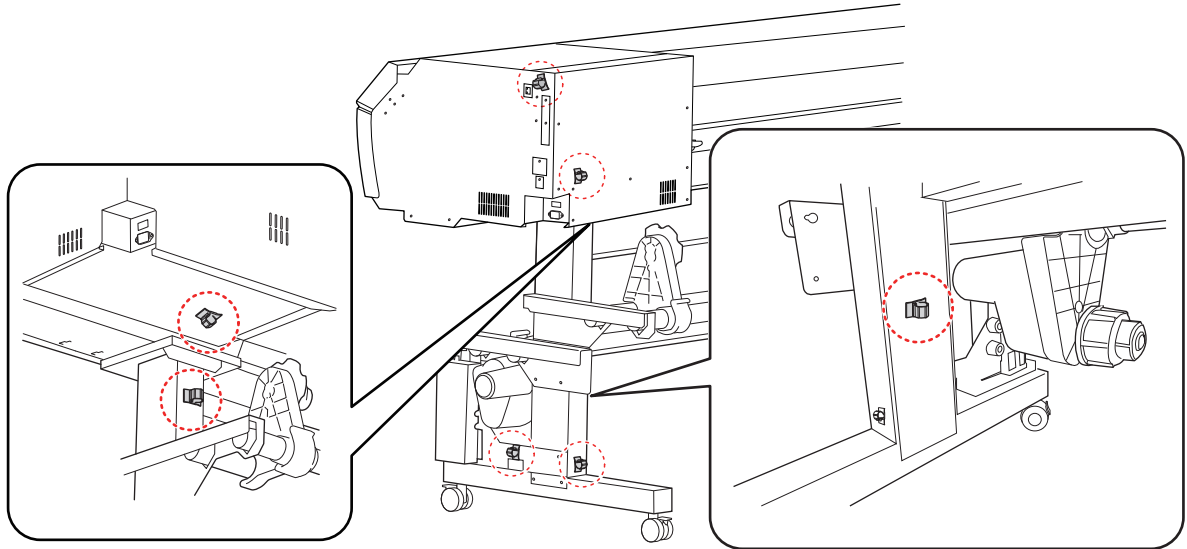


4. Attach the cable clamps and the cable.

Procedure

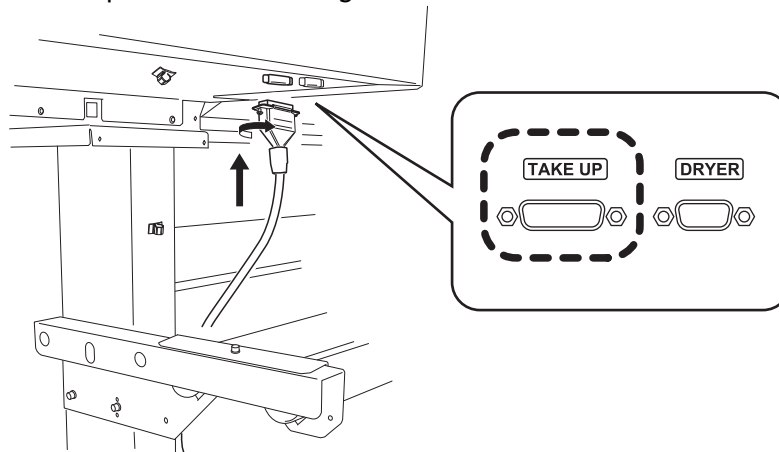
1. Attach seven cable clamps to the positions shown in the figure.

The clamps on the side and back of the machine are used for the power cord and the Ethernet cable and will be used later.

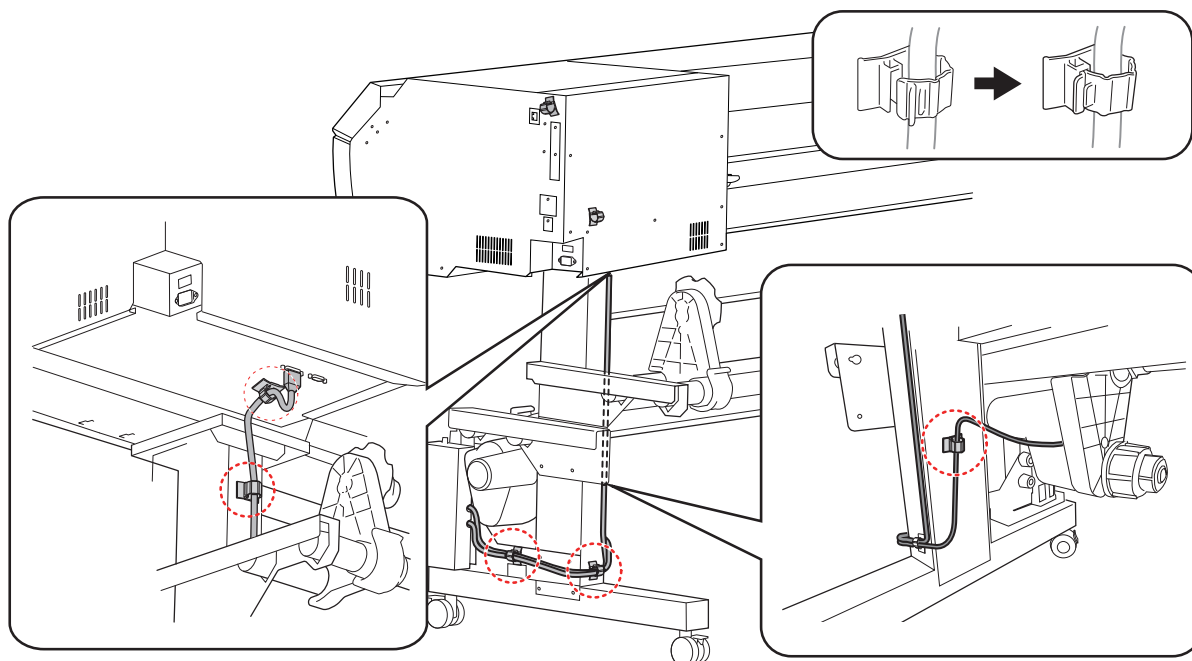


2. Connect the control box cable to the [TAKE UP] connector on the unit.

- Pass the cable along the inside of the arm.
- Use a number 1 Phillips screwdriver to tighten the connector screws.



3. Secure the cable with five cable clamps.



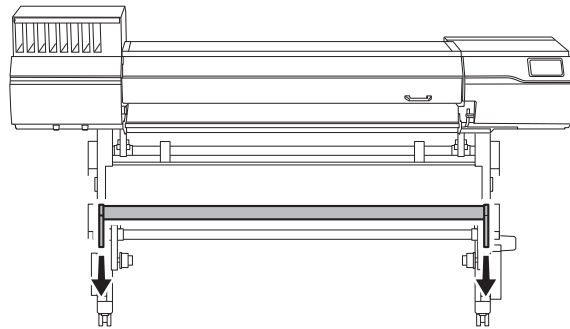
5. Install the dancer roller.

Procedure

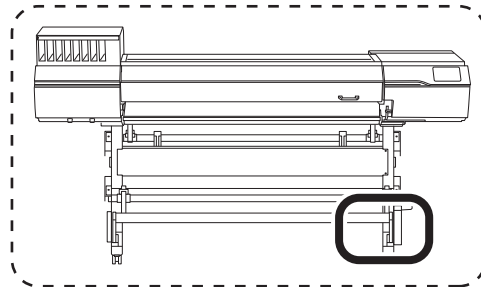
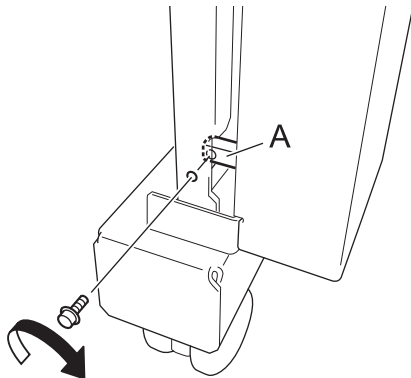
1. Raise the dancer roller and place it on the stand legs.

MEMO

The dancer roller has no particular front and rear orientation.



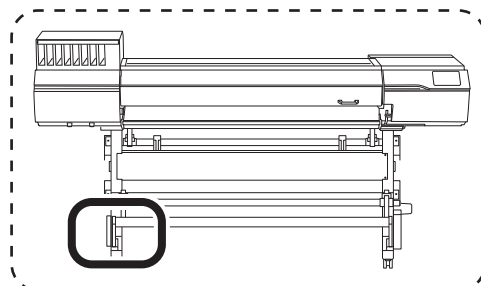
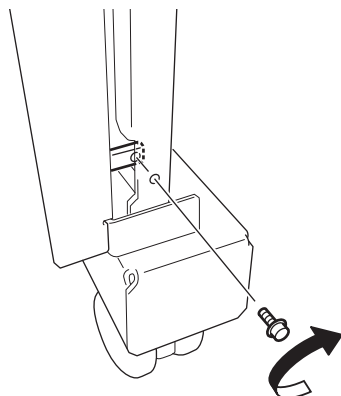
2. On the right side of the dancer roller, bring the flat surface of the shaft (A) toward you, and then temporarily tighten the bolt.



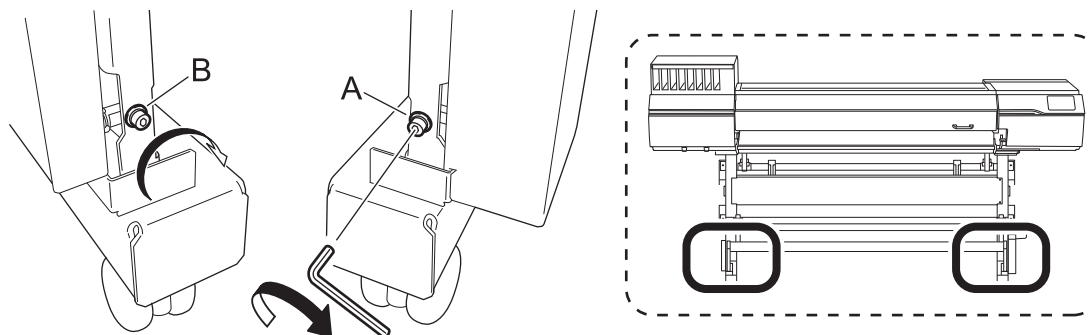
3. On the left side of the dancer roller, temporarily tighten the bolt.

MEMO

Both sides of the shaft are flat on the left side of the dancer roller.



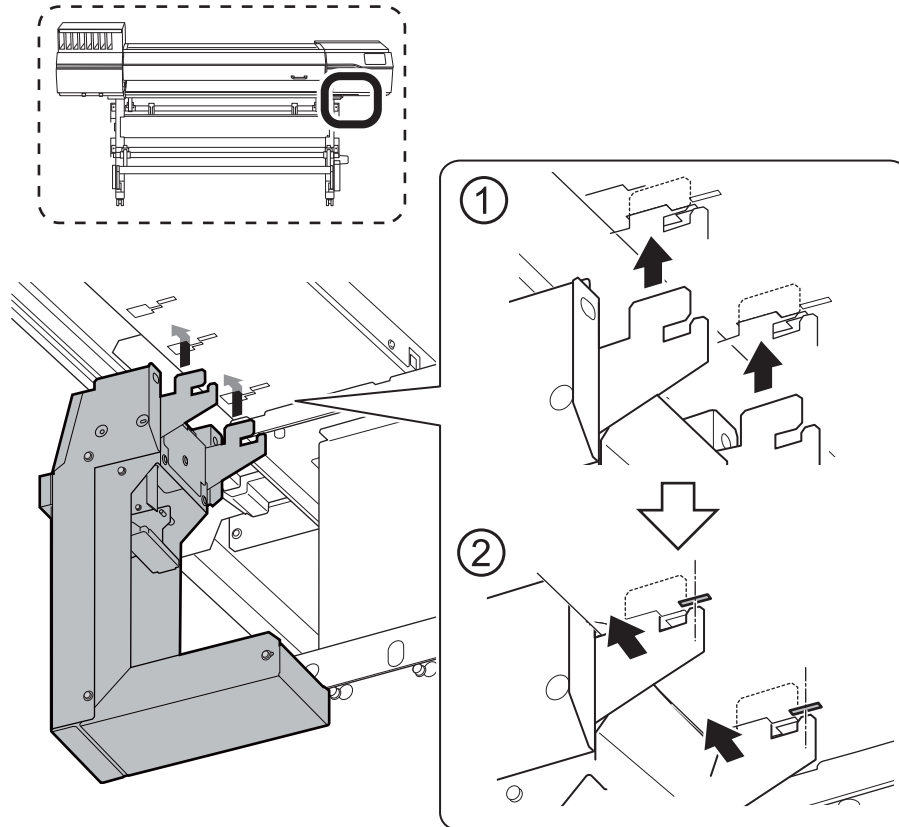
4. Fully tighten the bolt on the right side (A), followed by the left side (B) of the dancer roller.



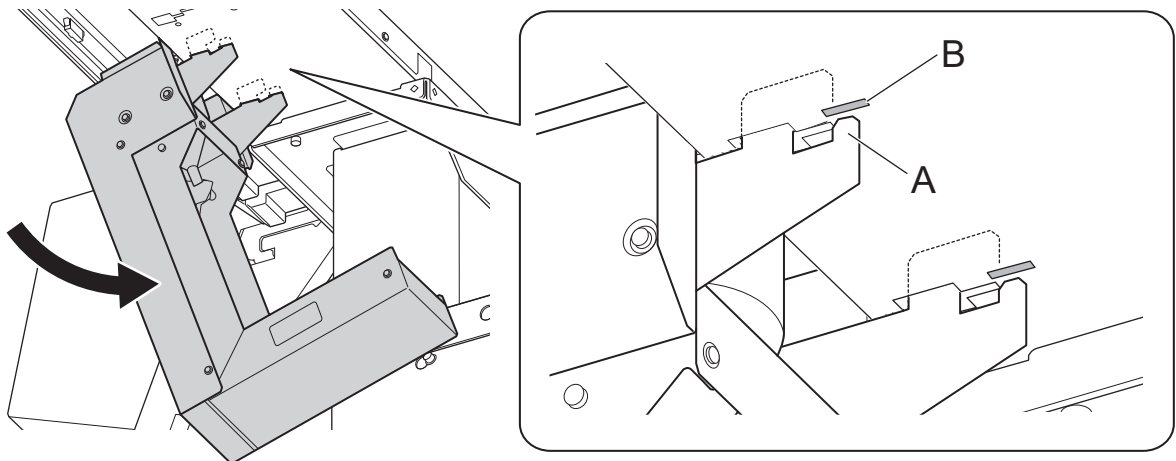
Step 5: Installing the Drain Bottle

Procedure

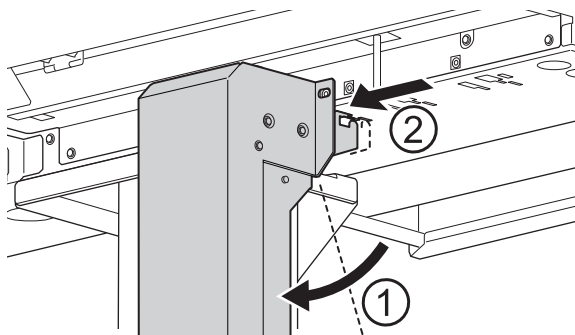
1. Insert the drain bottle stand into the grooves (①), and then slide it to the right (②).



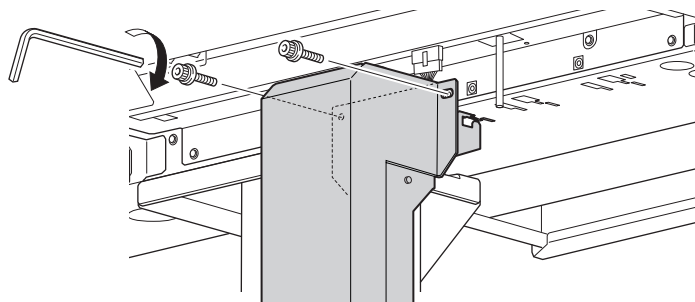
Insert the hooks (A) into the grooves (B), matching the status indicated in the figure.



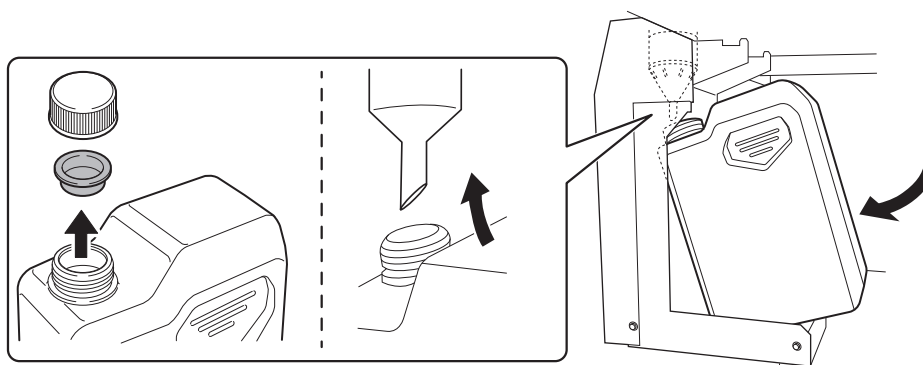
2. Stand up the drain bottle stand so it is vertical (①), and then slide it to the left (②).
Stand up the drain bottle stand until the hooks come completely free from the grooves.



3. Fully tighten the two bolts to secure the drain bottle stand.



4. Install the drain bottle in the bottle stand.



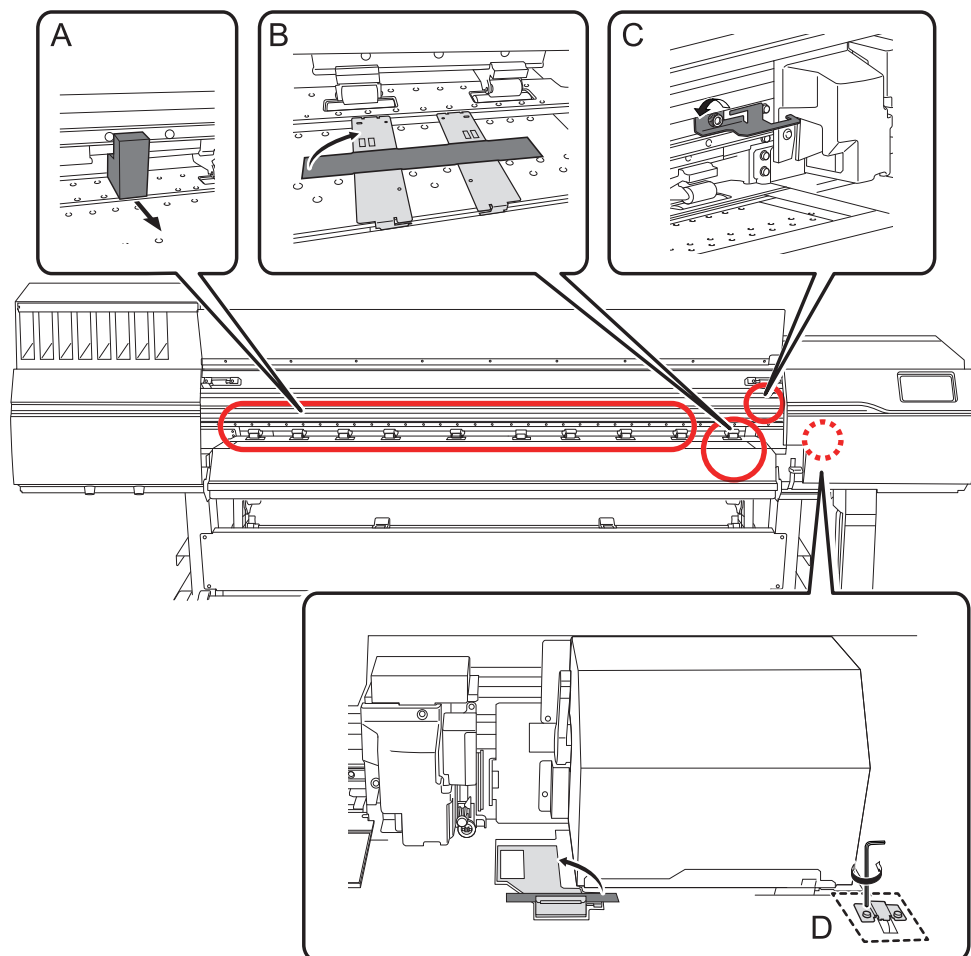
Step 6: Removing the Retainers

IMPORTANT

- Make sure to remove all the retainers. Any that remain may cause faulty operation or breakdown when the power is switched on.
- Store the retainers because they are needed again when transporting the machine.

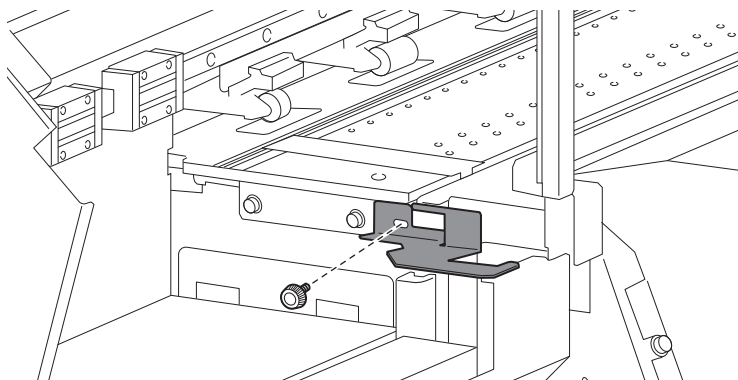
Procedure

1. Open the front, left, and right covers.
2. Remove all the retainers.

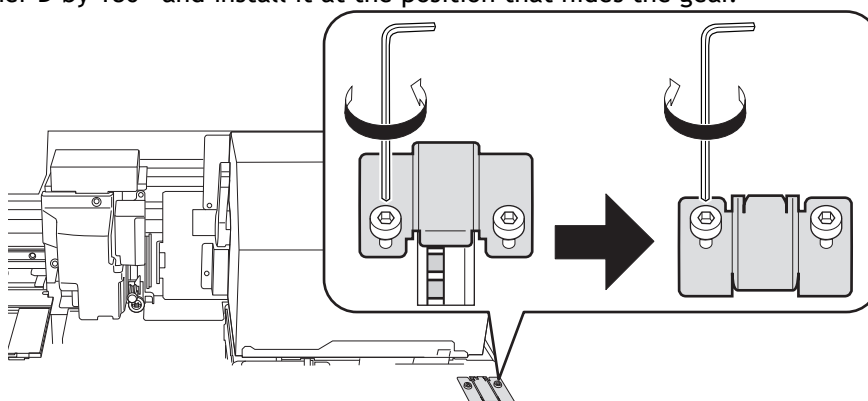


3. Install retainers C and D, which you have removed, at the positions indicated in the figure for storage. Use the bolt removed in step 2.

Retainer C

**Retainer D**

Rotate retainer D by 180° and install it at the position that hides the gear.



4. Close the front, left, and right covers.

Step 7: Adjusting the Ink Tube

Adjusting the Ink Tube

This work must be performed by a suitably qualified worker. Never attempt to perform this work yourself.

⚠ CAUTION

Leave this work to a suitably qualified worker.

This procedure includes work near sources of electrical danger and complex assembly work. Incorrect work may result in injury and mechanical malfunction.

Step 8: Connecting the Cables

WARNING

Perform this task with all power switches left switched off.
Otherwise sudden movement of the machine may cause injury.

WARNING

Connect to an electrical outlet that complies with this machine's ratings (for voltage, frequency, and current).
Incorrect voltage or insufficient current may cause fire or electrical shock.

WARNING

Handle the power cord, plug, and electrical outlet correctly and with care. Never use any article that is damaged.
Using a damaged article may result in fire or electrical shock.

WARNING

When using an extension cord or power strip, use one that adequately satisfies the machine's ratings (for voltage, frequency, and current).
Use of multiple electrical loads on a single electrical outlet or of a lengthy extension cord may cause fire.

Procedure

1. Connect both the power cord and the Ethernet cable (commercially available).

The recommended Ethernet and Ethernet cable are as follows.

- Ethernet: 1000BASE-T
- Ethernet cable: Category 5 or higher

Use a power plug connector if the electrical outlet is a two-prong outlet.

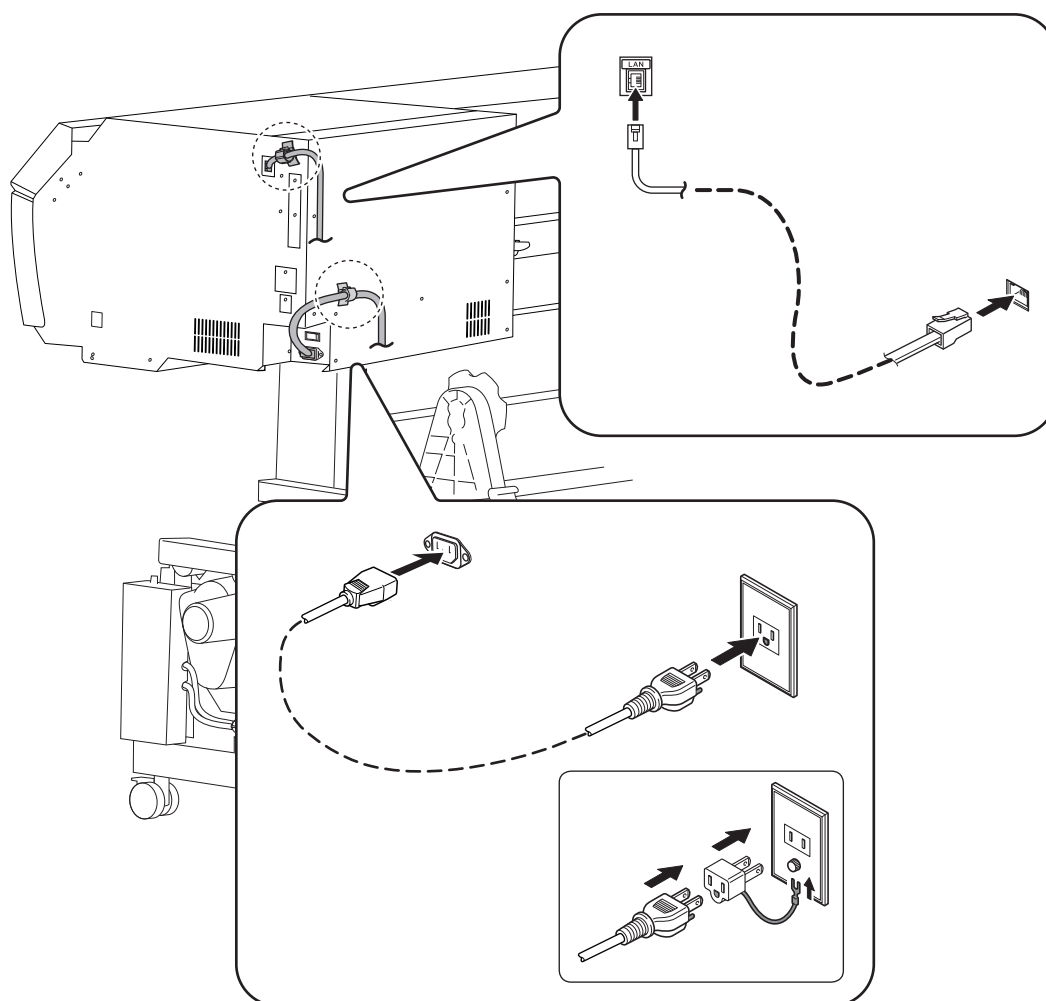
WARNING

Connect this machine to an electrical outlet. Never connect this machine directly to a power distribution panel or other such fixed wiring equipment.
Doing so increases the risk of fire or electrical shock.

WARNING

Connect to ground.
This can prevent fire or electrical shock due to current leakage in the event of malfunction.

2. Use clamps to secure the power cord and Ethernet cable.

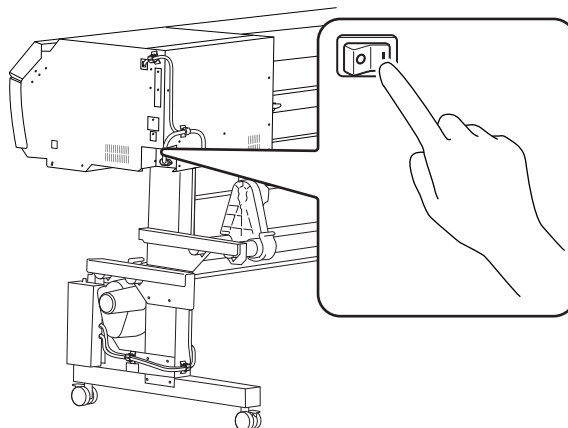


Step 9: Initial Settings and Ink Filling

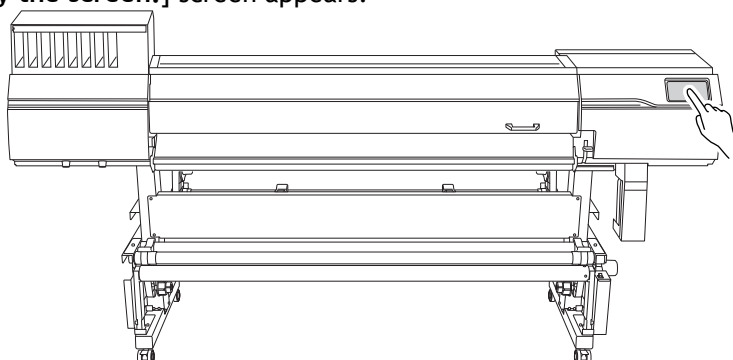
1. Make the initial settings.

Procedure

1. Switch on the main power switch.



2. Tap the operation panel.
The [Tap to display the screen.] screen appears.



3. Tap the operation panel within 10 seconds of the [Tap to display the screen.] screen appearing.
The sub power turns on, and the [English] screen appears.

4. Tap  , and then select the language.

MEMO

Default setting: [English]

5. Tap [OK].
6. Tap [Save].
7. The [Units] screen appears. Set the [Length] and [Temperature].

MEMO

Default settings

- [Length]: mm
- [Temperature]: °C

8. Tap [Save].

2. Select the ink type.

Procedure

1. The [Ink Type Not Set] screen will appear. Tap [TH CMYK].
This is set to [TH CMYK] by default. To use this ink type, tap [OK] to proceed to the next part of the procedure.
2. Select the ink type to use, and then tap [OK].
3. Tap [Execute].

MEMO

If an error occurs when the machine is filled with ink the second time or later, if the sub power is turned off to stop work, and in similar situations, the message [Discard the discharged fluid in the bottle.] will appear on the operation panel.
When this message appears, remove the drain bottle and discard the discharged fluid.

When the message [Discard the discharged fluid in the bottle.] appears on the operation panel

- (1) Remove the drain bottle and discard the discharged fluid.



CAUTION

Before you detach the drain bottle, be sure to wait for the screen to display [Discard the discharged fluid in the bottle.]. After discarding the discharged fluid, promptly attach the drain bottle to the machine.

Failing to follow this procedure may cause discharged fluid to flow out of the tube and spill, soiling your hands or the floor.

IMPORTANT

When you remove the drain bottle, a few drops of discharged fluid may come out of the machine. Exercise caution to prevent this fluid from soiling your hands or the floor.

- (2) Quickly attach the emptied drain bottle to the machine once more.
- (3) Tap [Finish].
The [Manual Cleaning during Ink Filling] screen appears.

3. Perform manual cleaning.

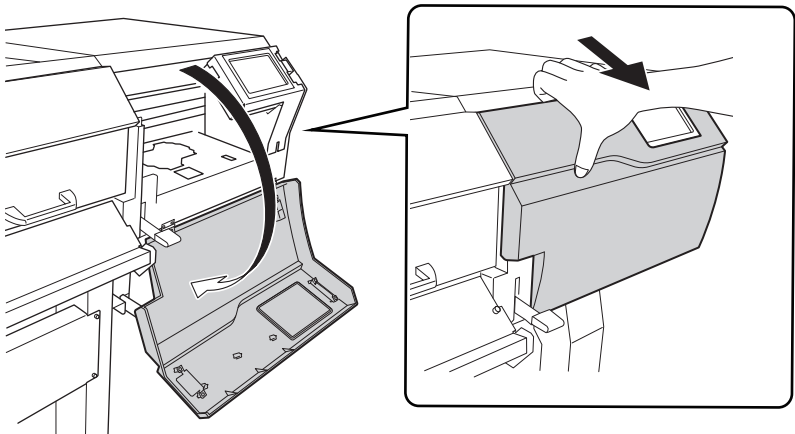
⚠ WARNING

Be sure to perform operations as specified by the instructions, and never touch any area not specified in the instructions.
Sudden movement of the machine may cause injury.

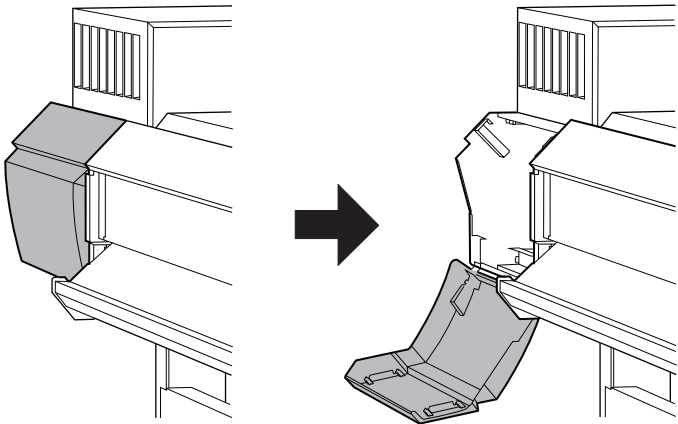
Required items		
		
Cleaning stick	Dropper	Cleaning liquid

Procedure

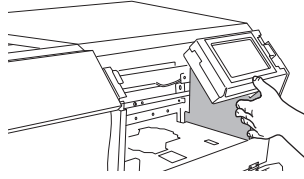
1. Follow the procedure below to perform manual cleaning.
- (1) Open the right cover.



- (2) Open the left cover.



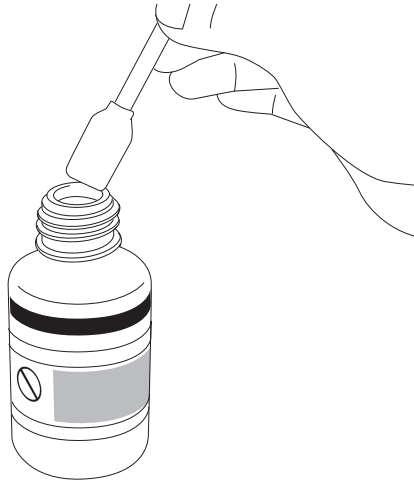
- (3) Touch the location shown in the figure to discharge any static electricity.



(4) Moisten a new cleaning stick with the cleaning liquid.

MEMO

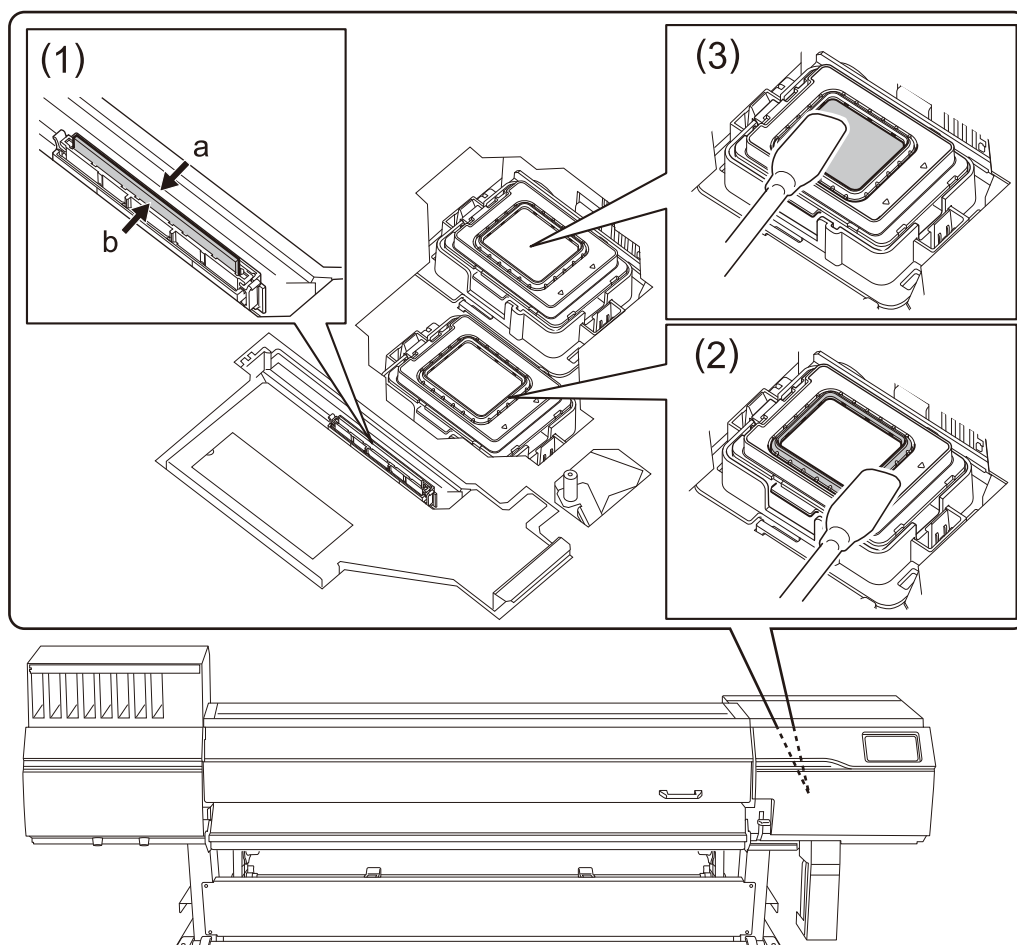
- Be sure to use one of the included cleaning sticks.
- Do not use a previously used cleaning stick.
- Do not put a previously used cleaning stick into the cleaning liquid.



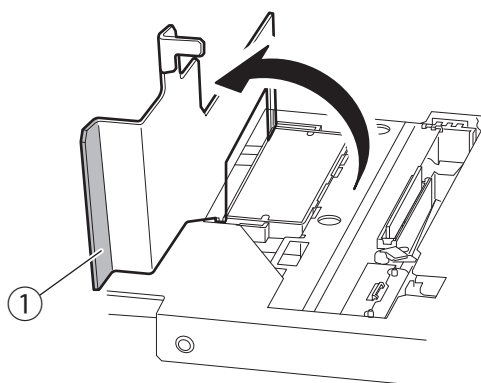
(5) Clean the locations shown in the following figure.

Be especially careful to clean away any fibrous dust (lint).

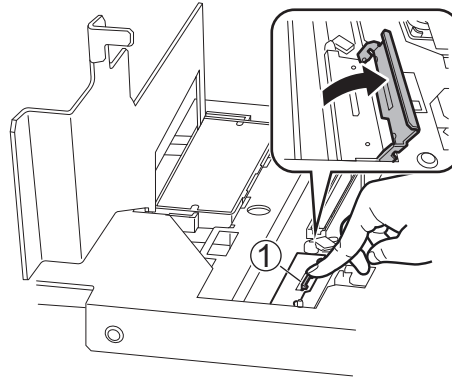
- (1): Wipe off wiper surfaces a and b with the cleaning stick.
- (2): Wipe off the area in the figure with a cleaning stick.
- (3): Use the wide surface of the cleaning stick, pressing the cleaning stick down while sliding between locations to clean up dirt.



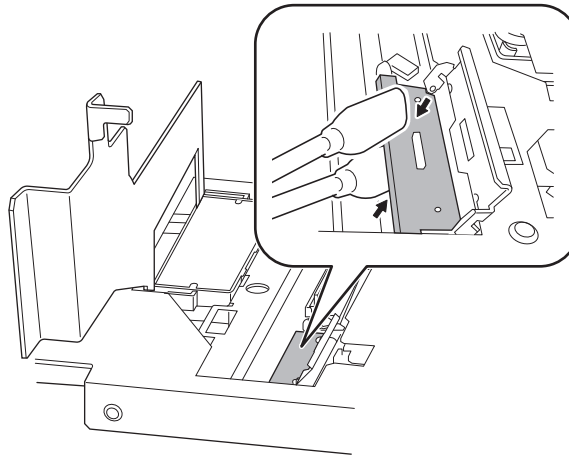
(6) Grasping the part indicated by ①, open the flushing cover.



(7) While pressing the lock (①) down, open the wiper cleaner cover.



- (8) Push the cleaning stick against the top and bottom surfaces of the wiper cleaner to apply the cleaning liquid.



- (9) Suction out some cleaning liquid with the dropper, and then drip this cleaning liquid in one of the locations indicated in the following figure.

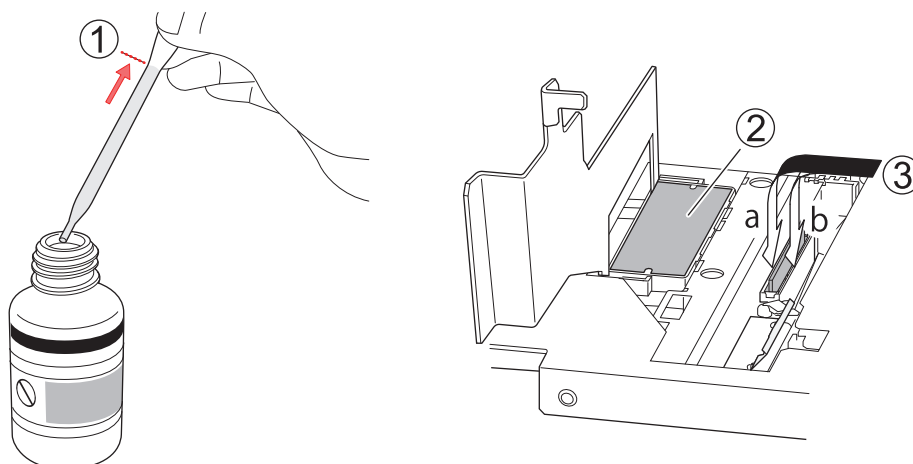
Use the included dropper.

Firmly squeezing the dropper and suctioning out the cleaning liquid (①) fills the dropper with enough cleaning liquid for one location. In each location, use all the suctioned out cleaning liquid. In this procedure, drip the cleaning liquid in three locations.

Drip the cleaning liquid equally across the entire surface of ②. For ③, alternate between the sides of the wiper (a and b), dripping one drop into the grooves on each side at a time.

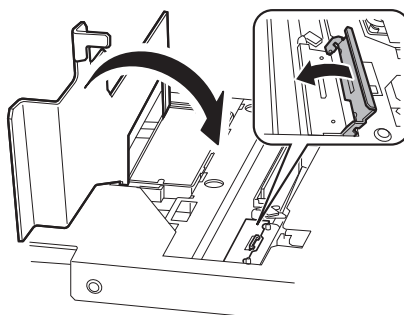
IMPORTANT

- A low amount of cleaning liquid in these locations may lead to poor printing quality.
- When dripping the cleaning liquid, ensure that the tip of the dropper does not come into contact with the locations.
If it does, wipe away any dirt from the tip of the dropper before the next time you suction out cleaning liquid.

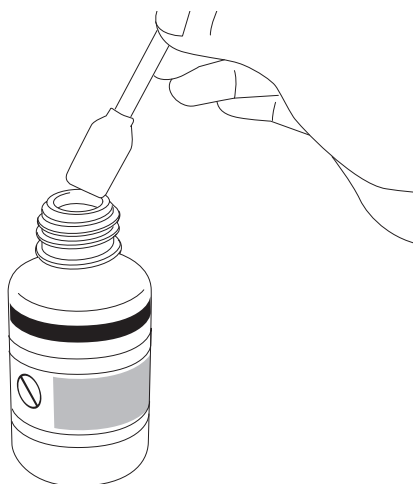


(10) Close the wiper cleaner cover and the flushing cover.

Firmly push the wiper cleaner cover closed to ensure that it is locked.



(11) Moisten a new cleaning stick with the cleaning liquid.



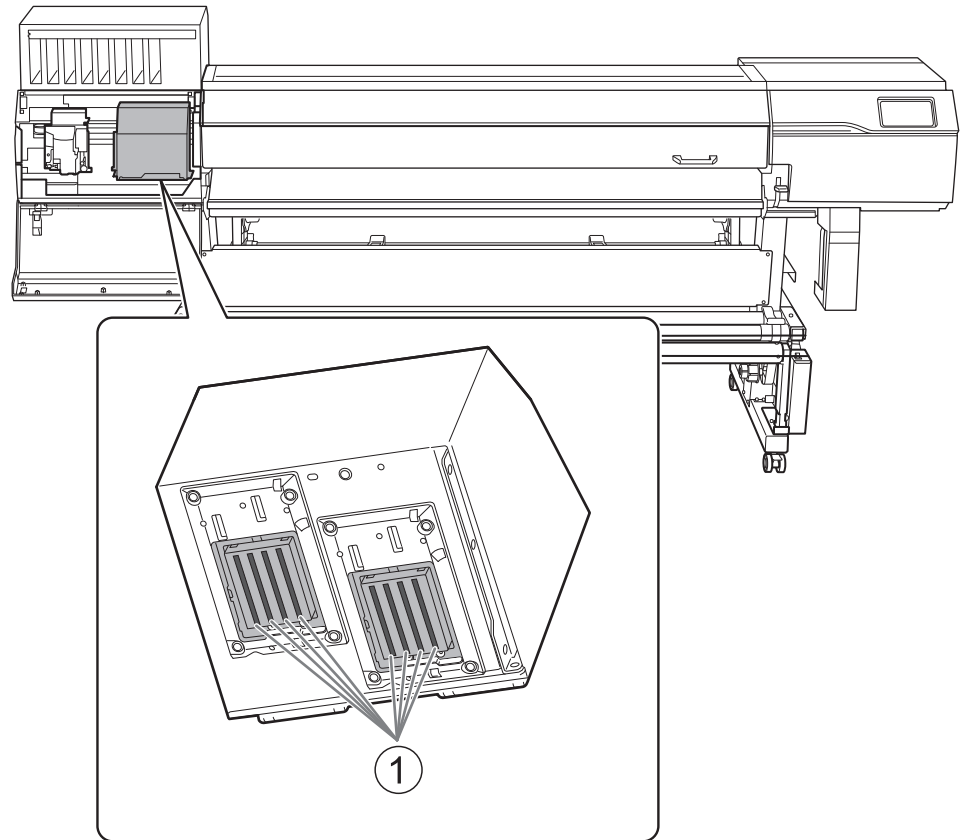
(12) Use the wide surface of the cleaning stick to wipe away any dirt from the locations shown in the following figure.

Be especially careful to clean away any fibrous dust (lint). Also wipe with the opposite, clean surface, ensuring that dirt from the dirty surface does not adhere to the head.

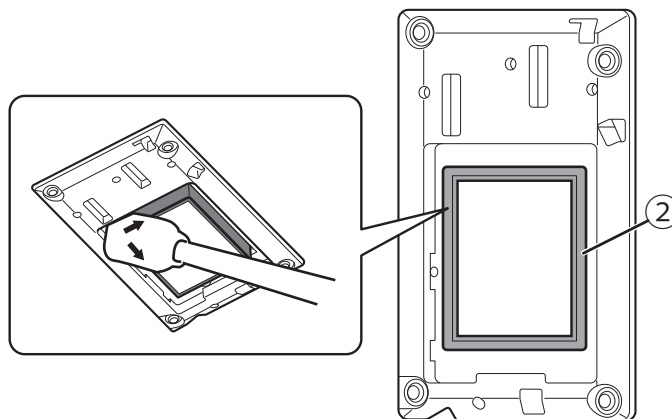
- Head

IMPORTANT

Be careful not to wipe off the grooves on the head surface (①).

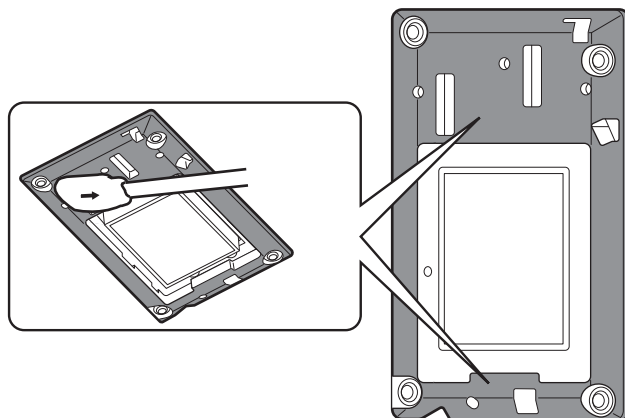


- Edges and sides of the head (②)



- Around the head

If this area has any ink or cleaning liquid that appears likely to drip, use a dry cloth that is not fluffy to gently wipe away the ink or cleaning liquid.



(13) Close the right and left covers, and then tap [Finish All].

After the print-head carriage returns to its original position, cleaning starts.

4. A: Fill the machine with ink ([TH CMYKLkReOrGr]).

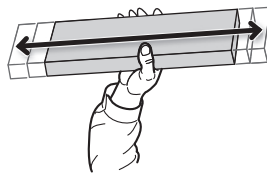
This section explains how to fill the machine with the [TH CMYKLkReOrGr] ink type.

IMPORTANT

Be sure to use new ink cartridges.

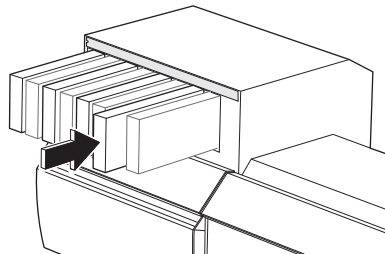
Procedure

1. When the [Install all the ink cartridges.] screen appears, insert ink cartridges in all the slots.
Before inserting ink cartridges, be sure to gently shake each of them.
The precipitation of the ingredients in the ink disables printing in normal color. Shake the ink cartridges so that the ink mixes well.



IMPORTANT

Ink labels indicating colors are affixed to the machine. Insert each ink cartridge into the slot whose label matches the color of the ink in the cartridge. Inserting an incorrect cartridge may lead to breakdowns. Be careful not to insert the wrong cartridges. If you insert an incorrect cartridge by mistake, contact your authorized dealer.



When all the cartridges are inserted correctly, the "Ink filling in progress. Please wait." screen appears.

2. Wait for ink filling to finish.
When the home screen appears, ink filling is finished.

4. B: Fill the machine with ink ([TH CMYK]).

This section explains how to fill the machine with the [TH CMYK] ink type.

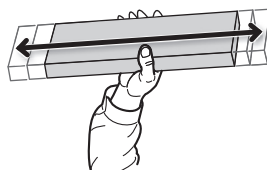
IMPORTANT

Be sure to use new ink cartridges.

Procedure

1. Gently shake all the ink cartridges.

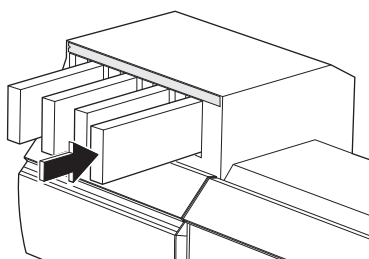
The precipitation of the ingredients in the ink disables printing in normal color. Shake the ink cartridges so that the ink mixes well.



2. When the [Install the ink cartridges in the even-numbered slots.] screen appears, insert ink cartridges in the even-numbered slots.

IMPORTANT

Ink labels indicating colors are affixed to the machine. Insert each ink cartridge into the slot whose label matches the color of the ink in the cartridge. Inserting an incorrect cartridge may lead to breakdowns. Be careful not to insert the wrong cartridges. If you insert an incorrect cartridge by mistake, contact your authorized dealer.

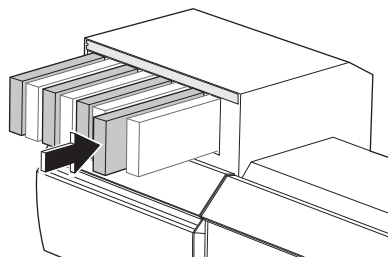


When all the cartridges are inserted correctly, the "Ink filling in progress. Please wait." screen appears.

3. When the [Install the ink cartridges in the odd-numbered slots.] screen appears, insert ink cartridges in the odd-numbered slots.

IMPORTANT

Ink labels indicating colors are affixed to the machine. Insert each ink cartridge into the slot whose label matches the color of the ink in the cartridge. Inserting an incorrect cartridge may lead to breakdowns. Be careful not to insert the wrong cartridges. If you insert an incorrect cartridge by mistake, contact your authorized dealer.

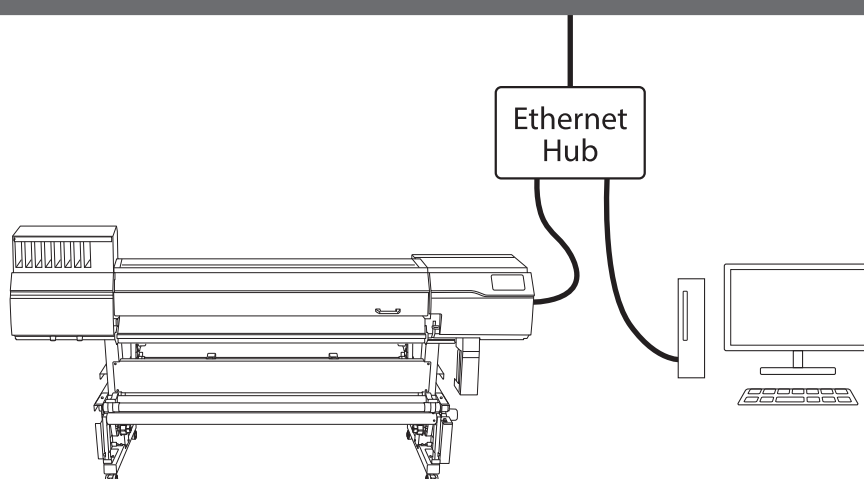


When all the cartridges are inserted correctly, the "Ink filling in progress. Please wait." screen appears.

4. Wait for ink filling to finish.

When the home screen appears, ink filling is finished.

2. Network Settings



The IP address of this machine can be assigned automatically from a DHCP server. If there is a DHCP server on your local network, no network settings are required. After connecting a LAN cable, carry out [3. Downloading and Installing Software\(P. 56\)](#) on the computer you are using.

However, if there is no DHCP server, if no DHCP server can be found, or if there is a problem on the DHCP server, the IP address will not be automatically assigned.

If the message [Connection is requiring too much time. Manually setting the IP address will improve

the connection speed.] appears when you tap , carry out the procedure in the following section to

set the network. Also use the method in the following section to fix the IP address for the destination to output data to from the computer.

- [P. 50 Setting a Fixed IP Address](#)

Setting a Fixed IP Address

If the automatic assignment of the IP address from a DHCP server fails or if you want to set an IP address that does not change, enter a fixed IP address.

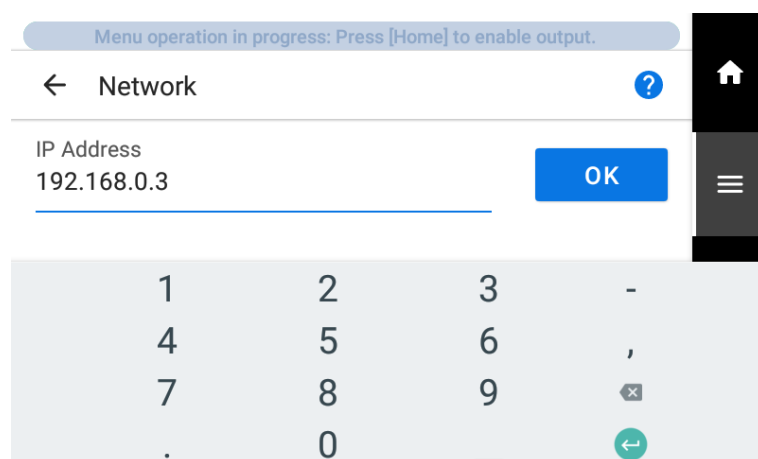
IMPORTANT

In an environment where the printer is connected to multiple network devices and the Internet, inappropriate settings will have a large effect on the entire network. For detailed information about the settings, consult your network administrator.

Procedure

1. Tap .
2. Tap [System Information]>[Network].
3. Tap [Obtain IP Address Automatically] to set it to [Disable].
4. Tap  to the right of [IP Address].

The numeric value input screen appears.



Menu operation in progress: Press [Home] to enable output.

← Network ?

IP Address
192.168.0.3 OK

1	2	3	-
4	5	6	,
7	8	9	✕
.	0	—	↩

5. Enter the IP address.
For the IP address, contact your network administrator.
6. Tap [OK].
7. Tap  to the right of [Subnet Mask].

The numeric value input screen appears.

Menu operation in progress: Press [Home] to enable output.

← Network ?

Subnet Mask
255.255.255.0 OK

1	2	3	-
4	5	6	,
7	8	9	✕
.	0	—	↩

8. Enter the subnet mask.

9. Tap [OK].

10. Tap  to the right of [Default Gateway].

The numeric value input screen appears.

Menu operation in progress: Press [Home] to enable output.

← Network ?

Default Gateway
192.168.0.1 OK

1	2	3	-
4	5	6	,
7	8	9	✕
.	0	—	↩

11. Enter the default gateway.

12. Tap [OK].

13. Tap [Save].

14. Tap  to go back to the original screen.

This completes the setting of a fixed IP address. Go back to the home screen. Then, proceed to [3. Downloading and Installing Software\(P. 56\)](#).

Setting the Computer's Network

When configuring this machine and the network settings of the computer at the same time, to obtain the setting details, contact the administrator of the network the computer is connected to. Before configuring the settings, you have to prepare the following information.

- Whether to use a DHCP server to set the IP addresses
- The IP address, subnet mask, and default gateway to set on the computer if no DHCP server is in operation or if you will not use a DHCP server to set the IP addresses

Setting the IP Address on the Computer (Windows)

Use the information you have prepared through discussions with the network administrator to set the computer's network. If you have already set the network, the settings here are not necessary.

IMPORTANT

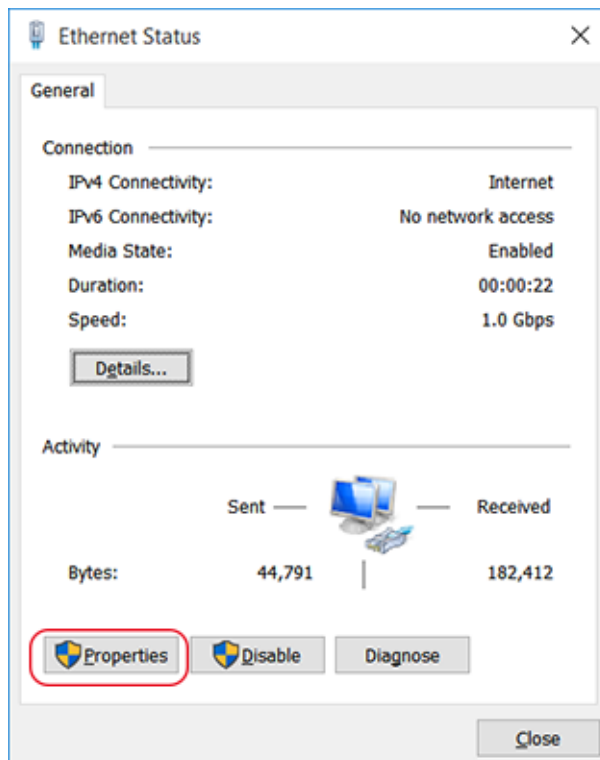
In an environment where the computer being used is connected to multiple network devices and the Internet, inappropriate settings will have a large effect on the entire network. For detailed information about the settings, consult your network administrator.

The method introduced here for setting the network settings applies to the following Windows versions. Even with the same version, the operation steps, button names, and screen titles may differ depending on the OS build.

- Windows 11: Version 24H2
- Windows 10: Version 22H2

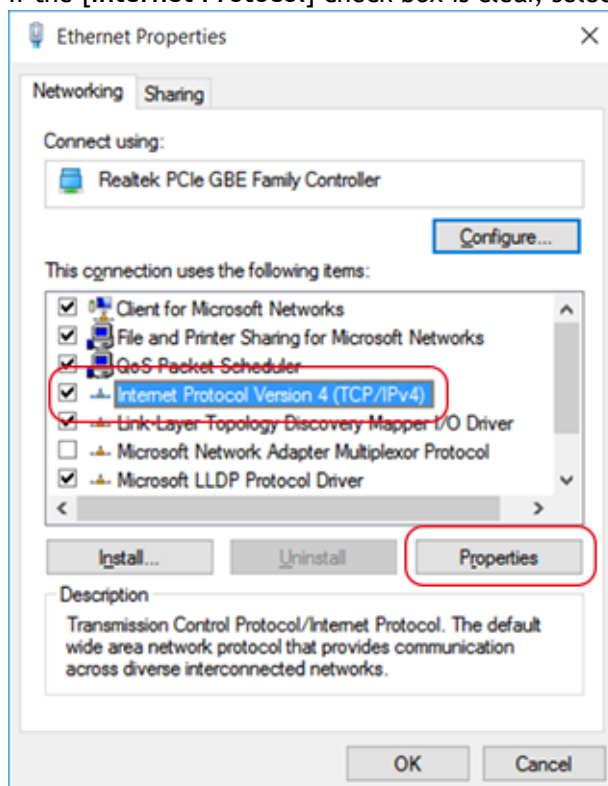
Procedure

1. Log on to Windows as the [Administrator] or a member of the [Administrators] group.
2. Open Control Panel.
Search for "Control Panel" from the taskbar.
3. Click [Network and Sharing Center].
4. Click [Ethernet] or [Wi-Fi].
5. Click [Properties].
If a [User Account Control] window appears, click [Continue].



The [Ethernet Properties] or [Wi-Fi Properties] window appears.

6. Select [Internet Protocol Version 4 (TCP/IPv4)], and then click [Properties].
If the [Internet Protocol] check box is clear, select it.

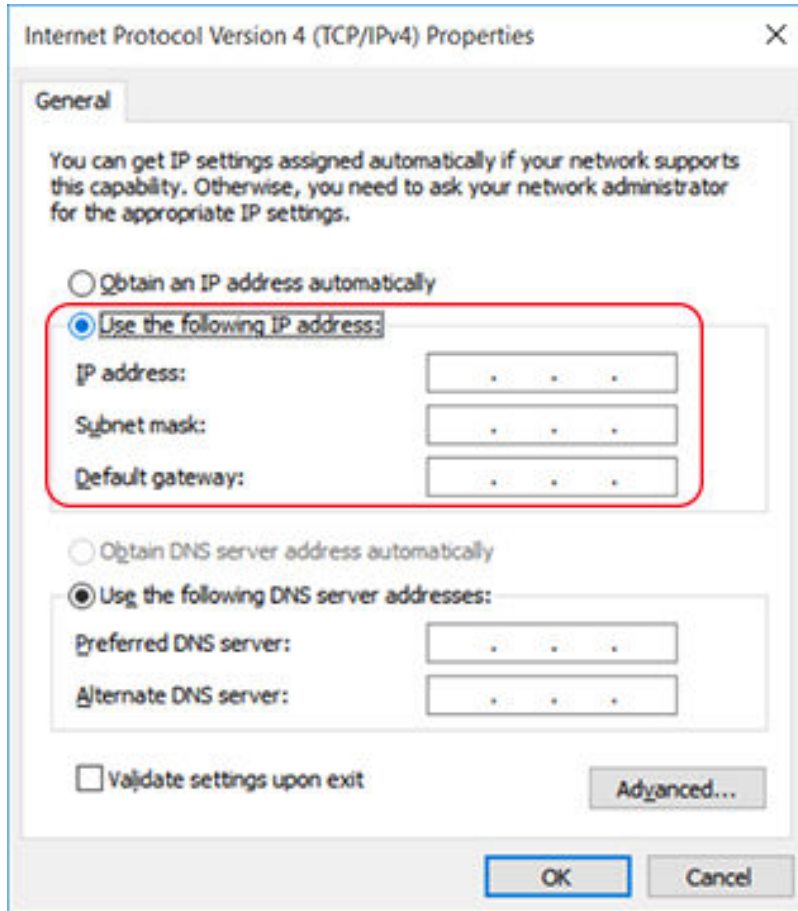


7. To obtain the IP address from the DHCP server, click [Obtain an IP address automatically].

If no DHCP server is in operation or if you will not use a DHCP server to set the IP addresses, skip this step and proceed to the next one.

8. If no DHCP server is in operation or if you will not use a DHCP server to set the IP addresses, configure the following settings.

- (1) Click [Use the following IP address].
- (2) Enter the [IP Address], [Subnet Mask], and [Default Gateway].



Internet Protocol Version 4 (TCP/IPv4) Properties

General

You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.

☐ Obtain an IP address automatically

☒ Use the following IP address:

IP address: . . .

Subnet mask: . . .

Default gateway: . . .

☐ Obtain DNS server address automatically

☒ Use the following DNS server addresses:

Preferred DNS server: . . .

Alternate DNS server: . . .

☐ Validate settings upon exit

Advanced...

OK Cancel

9. Click [OK].
10. Click the following buttons to return to the original state.
 - a. [Close] in the [Ethernet Properties] or [Wi-Fi Properties] window.
 - b. [Close] in the [Ethernet Status] or [Wi-Fi Status] window.

Setting the IP Address on the Computer (Mac)

Use the information you have prepared through discussions with the network administrator to set the computer's network. If you have already set the network, the settings here are not necessary.

IMPORTANT

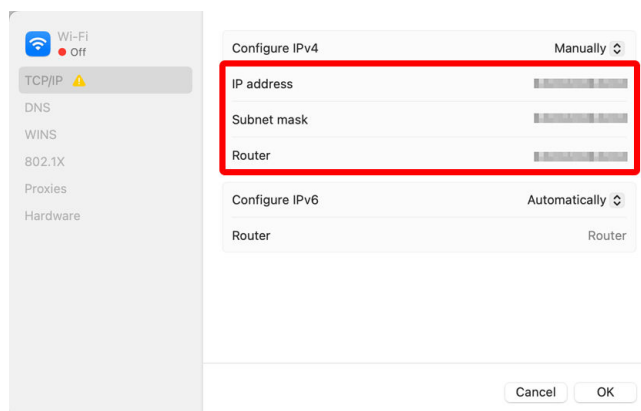
In an environment where the computer being used is connected to multiple network devices and the Internet, inappropriate settings will have a large effect on the entire network. For detailed information about the settings, consult your network administrator.

The method introduced here for configuring the network settings applies to the following Mac version. Even with the same version, the operation steps, button names, and screen titles may differ depending on the OS build.

- Mac: macOS 15.2

Procedure

1. Log on to the Mac as the [Administrator].
2. From the Apple menu, click [System Settings...].
3. Click [Network]>[Wi-Fi] or the name of the network (when using Ethernet).
4. Click [Details...].
5. Click [TCP/IP].
6. To obtain the IP address from a DHCP server, select [Using DHCP] for [Configure IPv4].
If no DHCP server is in operation or if you will not use a DHCP server to set the IP addresses, skip this step and proceed to the next one.
7. If no DHCP server is in operation or if you will not use a DHCP server to set the IP addresses, configure the following settings.
 - (1) Select [Manually] for [Configure IPv4].
 - (2) Enter the [IP address], [Subnet mask], and [Router].
Enter [Default Gateway] in [Router].



8. Click [OK].

3. Downloading and Installing Software

IMPORTANT

A connection to the Internet is required to download and install the software.

Among the various pieces of software to use with this machine, first download and install Roland DG Connect Hub on the computer to connect to the machine. Then, install the other required software.

Step 1: Downloading Roland DG Connect Hub

Procedure

1. Start the computer and log on as the "Administrator" or an "Administrators" account.
Shut down all other programs.
2. Access the following website on the computer where the software will be downloaded.
<https://downloadcenter.rolanddg.com/XP-640#software>

MEMO

Depending on where you live, you may be asked to complete user registration before downloading the software.

3. Click [Roland DG Connect / Connect Hub].
4. Click [Installer/Updater[20**-**-**]].
[Installer/Updater[20**-**-**]] is available for Windows and Mac.
The explanation window for Roland DG Connect appears. Review the information and follow the onscreen instructions to download the file.

Step 2: Installing the Software

IMPORTANT

A setup video for Roland DG Connect Hub is available in the explanation window for Roland DG Connect that you opened in step 4 of [Step 1: Downloading Roland DG Connect Hub\(P. 56\)](#). We recommend that you view this video to understand the overall flow of work.

https://downloadcenter.rolanddg.com/contents/software_parts/connect_info_en.html

1. Install Roland DG Connect Hub.

Procedure

1. Install Roland DG Connect Hub.

- Windows
 - a. Right-click the downloaded file [RolandDG_Connect_Setup.zip], and then click [Extract All].
 - b. Click [Browse], specify the folder in which to extract the files, and then click [Extract].
 - c. Double-click [RolandDG_Connect_Setup.exe] in the extracted folder [RolandDG_Connect_Setup].
- Mac
 - a. Double-click the downloaded [RolandDGConnectHub-installer.dmg] file to open it.
 - b. Double-click [RolandDGConnectHub-installer.pkg].

2. Follow the instructions in the install wizard to complete the installation.

2. Install the software from Roland DG Connect Hub.

Use Roland DG Connect Hub to install the related software. After the software is installed, you can perform operations such as starting and updating the software from Roland DG Connect Hub.

The method introduced here for installing the software applies to the following versions. Even with the same version, the operation steps, button names, and screen titles may differ depending on the OS build.

- Windows 11: Version 24H2
- Windows 10: Version 22H2
- Mac: macOS 15.2

Procedure

1. Start [Roland DG Connect Hub].

- Windows
Click the [Roland DG Connect Hub] icon in the notification area.
- Mac
Click the [Roland DG Connect Hub] icon on the Dock.

MEMO

When using Windows, if you have cleared the [Launch Roland DG Connect Hub] checkbox in the Roland DG Connect Hub setup wizard, start the software from the [Start] menu after setup finishes.

2. Refer to the Master Initial Setting Guide to perform the following operations.

https://downloadcenter.rolanddg.com/contents/software_parts/connect_info_en.html

- a. Create a Roland DG Connect ID.
If you already have an ID, proceed to the next step.
- b. Configure the Connect Hub settings.

3. In the main window, select the machine to use.

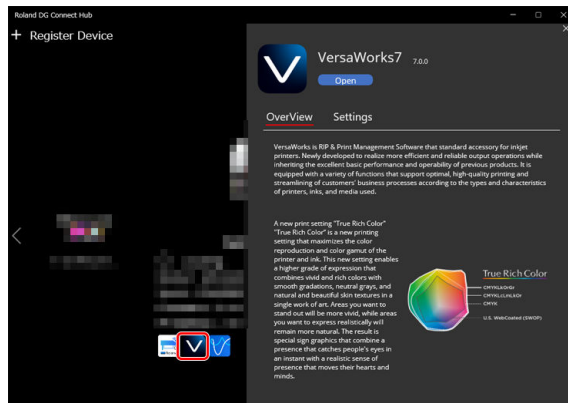
MEMO

If the printer to register cannot be found, see the "Roland DG Connect Help."

<https://support.rolanddg.com/hc/en-us/categories/6469527154585-Roland-DG-Connect>

4. Click the software icon.

A sidebar appears on the right side of the window.



5. Click [インストール].

The software installation starts.

To install multiple pieces of required software, click the icon for each piece of software in the same way.

When all the software to use is installed, the procedure is complete.

Step 3: Configuring the Software RIP Settings

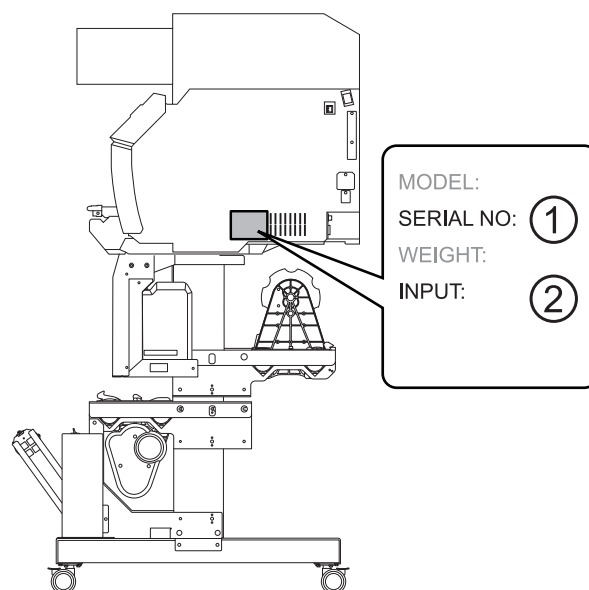
For information on how to connect the printer after installing VersaWorks, see the [VersaWorks Installation Guide](#).

Appendix

Location of the Power Rating and Serial Number Label62

Location of the Power Rating and Serial Number Label

Right Side



①	Serial number This number is required when you seek maintenance, servicing, or support. Never peel off the label.
②	Power rating Use an electrical outlet that meets the requirements for voltage, frequency, and amperage given here.

