For Mac Users

Roland DG Corporation

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Overview

Getting Started

Installing the software for Mac makes it possible to output directly from a Mac to the printer.
Install Roland DG Connect Hub to obtain the software for Mac.
The details are as follows.

Network Settings

This machine supports automatic IP address assignment via a DHCP server. If there is a DHCP server in your local network environment, there is no need to configure the network settings.
If the message [Connection is requiring too much time. Manually setting the IP address will improve the connection speed.] appears when you tap , change the network settings.
In an environment where the computer being used is connected to multiple network devices and the Internet, inappropriate settings will have a large effect on the entire network. For detailed information about the settings, consult your network administrator.

This manual explains operations for the following versions. Even with the same version, the operations and names of items may differ depending on the OS build.

- **Windows 11**
  Version 24H2
- **Windows 10**
  Version 22H2
- **Mac**
  macOS 15.2

Network Settings

Changing Network Settings

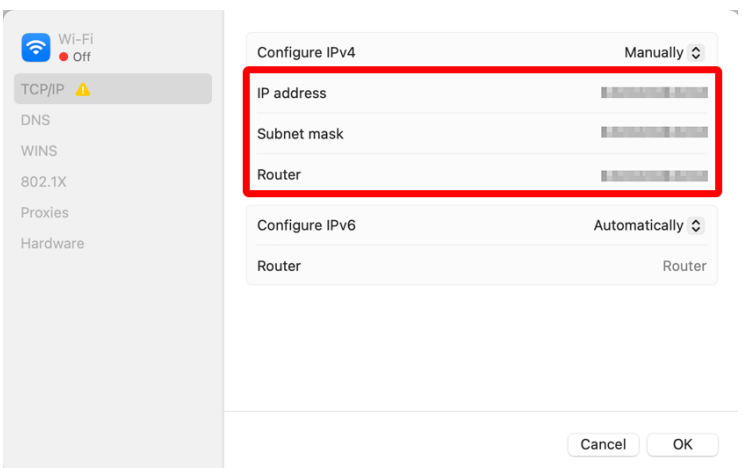
This section explains how to configure the settings when using the machine with a fixed IP address.
For network addresses (the IP address, subnet mask, and router), contact your network administrator.

1. Setting the Computer's Network

Procedure

1. **Log on to the Mac as the [Administrator].**
2. **From the Apple menu, click [System Settings...].**
3. **Click [Network] > [Wi-Fi] or the network name (when using Ethernet).**
4. **Click [Details...].**
5. **Click [TCP/IP].**
6. **Select [Manually] for [Configure IPv4].**
7. **Enter the [IP address], [Subnet mask], and [Router].**

   For [Router], enter the [Default Gateway].



8. **Click [OK].**

2. Make the network settings on the printer

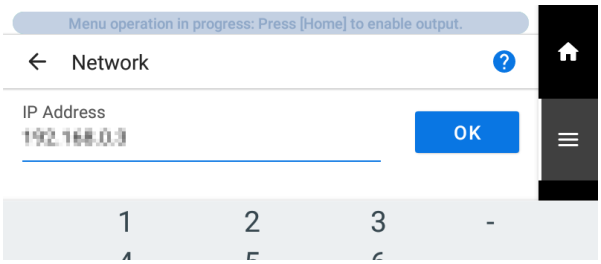
Procedure

1. **Tap** ☰.
2. **Tap [System Information] > [Network].**

3. **Tap [Obtain IP Address Automatically] and set it to [Disable].**

4. **Tap  to the right of [IP Address].**

   The numeric value input window is displayed.

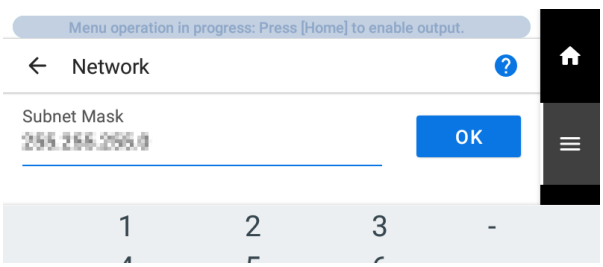


5. **Enter the IP address.**

6. **Tap [OK].**

7. **Tap  to the right of [Subnet Mask].**

   The numeric value input window is displayed.

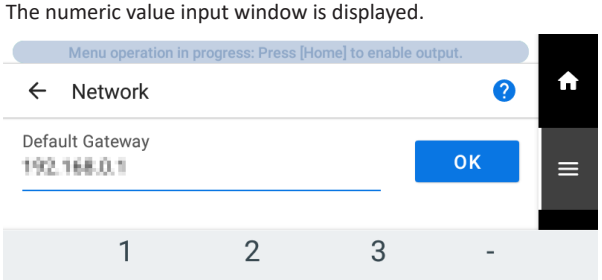


8. **Enter the subnet mask.**

9. **Tap [OK].**

10. **Tap  to the right of [Default gateway].**

    The numeric value input window is displayed.



11. **Enter the default gateway.**

12. **Tap [OK].**

13. **Tap [Save...].**

14. **Tap .**

    Go back to the original screen.

Downloading and Installing Software

Downloading and Installing Roland DG Connect Hub

Download and install Roland DG Connect Hub on a computer connected to the Internet.

MEMO

A setup video for Roland DG Connect Hub is available. The contents of this video aid in understanding the flow of setup and the setup details, so view it before performing setup.

☞ https://downloadcenter.rolanddg.com/contents/software_parts/connect_info_en.html

Procedure

1. **Start the computer, and then log on with the "Administrator" account.**

   Exit all running applications.

   MEMO

   Only the account with "Administrators" rights that was used to install this software can use it.

2. **Access the following website from the computer on which the software was downloaded.**

   ☞ https://downloadcenter.rolanddg.com/

   MEMO

   Open the software tab for your model.
   Depending on where you live, you may be asked to complete user registration before downloading files.

3. **Click [Roland DG Connect / Connect Hub].**

4. **Click [Installer / Updater [20**-**-**]].**

   [Installer / Updater [20**-**-**]] is available for Windows and Mac.
   The Roland DG Connect explanation screen appears. Review the information and follow the onscreen instructions to download the file.

5. **Double-click the downloaded [RolandDG_Connect_Setup.dmg] file.**

6. **Double-click the [RolandDG_Connect_Setup.pkg] file.**

   The installation starts. Follow the instructions in the install wizard to carry out the installation.

Setting Up Roland DG Connect Hub

Procedure

1 Start [Roland DG Connect Hub].

Click the [Roland DG Connect Hub] icon on the Dock.

2 Configure the [Roland Connect Hub] settings.

Refer to the Master Initial Setting Guide to perform the following operations.

☞ https://downloadcenter.rolanddg.com/contents/software_parts/connect_info_en.html

① **Create a Roland DG Connect ID.**

If you already have an ID, proceed to the next step.

② **Configure the Connect Hub settings.**

3 Check that the target printer is displayed.

MEMO

Roland DG Connect Hub automatically detects and registers printers on the same network as the PC.

Printers displayed in Roland DG Connect Hub have been detected correctly.

If the printer to register cannot be detected, refer to the Roland DG Connect Help.

☞ https://support.rolanddg.com/hc/en-us/categories/6469527154585-Roland-DG-Connect

Installing Roland DG Connect Hub from VersaWorks

Procedure

1. **Start [Roland DG Connect Hub].**

   Click the [Roland DG Connect Hub] icon on the Dock.

2. **In the main window, select the machine to use.**

3. **Click the software's icon.**

   A sidebar appears on the right side of the window.

4. **Click [Install].**

   The software installation starts.

   To install multiple pieces of required software, click the icon for each piece of software in the same way.

Connecting VersaWorks to a Printer

For information on how to connect the printer after installing VersaWorks, check the VersaWorks Installation Guide.

☞ https://downloadcenter.rolanddg.com/contents/manuals/VW7_INS_EN/index.html

Troubleshooting

When the Message "Loading" Does Not Go Away in Roland DG Connect Hub

Have you permitted communication through the Mac firewall?

Check the firewall settings.

☞ https://support.rolanddg.com/hc/en-us/categories/6469527154585-Roland-DG-Connect



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