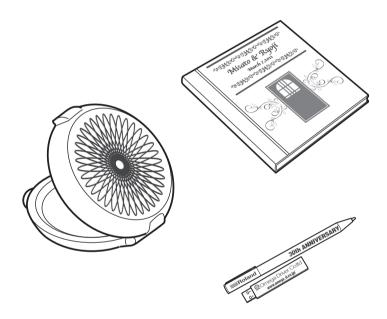


# VersaUV LEF-12

# **MASTER GUIDE**



Thank you very much for purchasing this product.

- To ensure correct and safe usage with a full understanding of this product's performance, please be sure to read through this manual completely and store it in a safe location.
- ➤ Unauthorized copying or transferral, in whole or in part, of this manual is prohibited.
- > The contents of this document and the specifications of this product are subject to change without notice.
- > The documentation and the product have been prepared and tested as much as possible. If you find any misprint or error, please inform us.
- > Roland DG Corp. assumes no responsibility for any direct or indirect loss or damage which may occur through use of this product, regardless of any failure to perform on the part of this product.
- > Roland DG Corp. assumes no responsibility for any direct or indirect loss or damage which may occur with respect to any article made using this product.

This system (including the housing and safety device) is a Class 1 laser product.

Laser specifications of this system (including the housing)

Wavelength: 655 nm, maximum output: less than 46.5 μW, pulse duration: 3.0 μs

Complies with IEC 60825-1 Edition 2.0 (2007-03).

Complies with FDA performance standards for laser products except for deviations pursuant to Laser notice No.50 dated June 24, 2007.

#### **CAUTION**

Use of controls or adjustments or performance of procedures other than those specified herein may result in radiation exposure.

This product is using GNU General Public License (GPL) / GNU Lesser General Public License (LGPL) software. You have the right to acquire, modify, and distribute the source code for this GPL/LGPL software. You can obtain the GPL/LGPL source code used in this product by downloading it from the following website.

URL: http://www.rolanddg.com/gpl/

Roland DG Corp. has licensed the MMP technology from the TPL Group.

# Contents

	Contents				
Chap	ter 1	Basic Operation	3		
	Part N	lames and Functions	4		
		Printer Unit	4		
		Operation Panel	5		
	Menu	List	6		
		Main Menu	6		
		Language and Unit Menu	8		
		Function Menu	8		
	Basic	Operation	9		
		Basic Operation Flow			
		Switching the Power On and Off			
		How to Secure the Media			
		Set Height Position of Media (Automatic)			
		Set Height Position of Media (Manual)			
		Choosing How to Specify the Print Area			
		Specify the Print Area Directly			
		Specifying the Print Area from the Print Center Position			
		Printing Test and Normal Cleaning			
		Start Printing			
		Printing Tests and Normal Cleaning After Daily Operations	28		
Chap	ter 2	Fully Utilizing the Machine	. 29		
	Import	tant points to check before printing	.30		
		Three Important Points (Measures for UV Reflected Light and Ink Mist)	30		
	Fully l	Jtilizing Preset Feature	.32		
		Saving Current Media Setup with a Different Name	32		
		Load a Preset and Print/Fine-Tune and Print	33		
	Fully l	Jtilizing the Media Loading Feature	.35		
		Checking the Print Area (Preview Feature)	35		
		You Can Fine Tune the Print Area That is Set			
		Height Settings When the Print Surface is Uneven			
		Even When the Media Comes into Contact with the Media Gap Sensor During Po			
		ing, Automatic Adjustment is Performed to Continue Printing			
	Fully l	Jtilizing the Print Quality Adjustment Feature			
		Preventing Soiling of the Media and Dot Drop-out			
		Reducing Print Quality Degradation from Ink Mist (Ink Spatter)			
		Re-curing Ink			
	Fully (	Jtilizing Convenient Print Features			
		Continuously Outputting Print Data			
		Reducing Output Time			
	Fully (	Jtilizing the Administrative Features			
		Setting the Menu Language and Units of Measurement			
		Setting the Interval until Activation of the Sleep Mode (Power Saving Function)			
		Deactivating the Sleep Mode (Power Saving Function)			
		Returning All Settings to Factory Defaults			
		Determining What Happens When Ink Runs Out			
		Viewing Information about the System of This Machine	47		

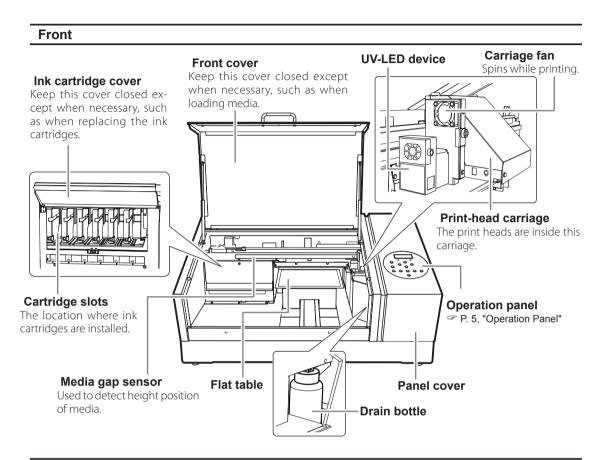
Chapter 3 Maintenance		
Introduction: About Maintenance	50	
Automatic Maintenance Feature and Notes		
Keep Performing Maintenance	50	
Alarm Feature		
Important Note on Draining Ink		
Checking for Remaining Ink and Replacing Ink Cartridges	51	
Checking for Remaining Ink		
How to Replace the Ink Cartridge		
Maintenance that Should Be Performed Daily	54	
Maintenance of Ink Cartridges	54	
Cleaning	54	
About Care and Maintenance of the Print Heads	54	
Disposing of Discharged fluid	55	
Periodic Cleaning Maintenance	58	
About Each Cleaning Method	58	
Medium and Powerful Cleaning	58	
Manual Cleaning	60	
When the White Ink Concentration is Low	64	
Restoring White Ink Concentration	64	
When Dot Drop-out Cannot be Cleared Up	65	
When Dot Drop-out of White or Gloss Ink Cannot be Cleared Up	65	
Cleaning All Print Heads	66	
Replacing Consumable Parts	69	
Replacing the Wiper	69	
Replacing the Filter	72	
Switching the Ink Type	75	
Method for Switching the Ink Type (EUV⇔EUV3)		
When Moving the Unit		
Procedures from Preparing to Move Through Reinstalling	78	
Chapter 4 Appendix	81	
Read this chapter whenever you face a problem (FAQ)	82	
Printer Does Not Run		
Attractive Printing Is Not Possible		
The Print Heads Do Not Move		
Handling Messages and Error Messages		
A Message Appears		
An Error Message Appears		
Main Specifications		
Dimensional Drawing		
Locations of the Power Rating and Serial Number Labels		
Specifications Table		

# Chapter 1 Basic Operation

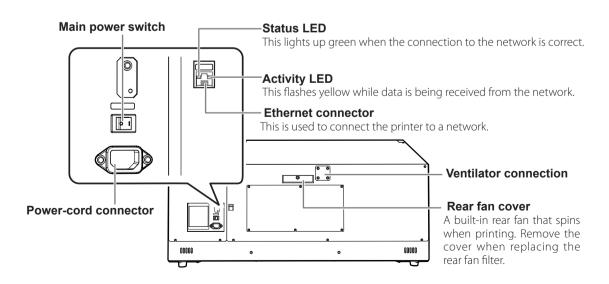
Part Names and Functions	4
Printer Unit	4
Operation Panel	5
Menu List	6
Main Menu	6
Language and Unit Menu	8
Function Menu	8
Basic Operation	9
Basic Operation Flow	9
Switching the Power On and Off	10
How to Secure the Media	11
Set Height Position of Media (Automatic)	13
Set Height Position of Media (Manual)	15
Choosing How to Specify the Print Area	17
Specify the Print Area Directly	18
Specifying the Print Area from the Print Center Position	19
Printing Test and Normal Cleaning	21
Start Printing	23
Printing Tests and Normal Cleaning After Daily Operations	28

# **Part Names and Functions**

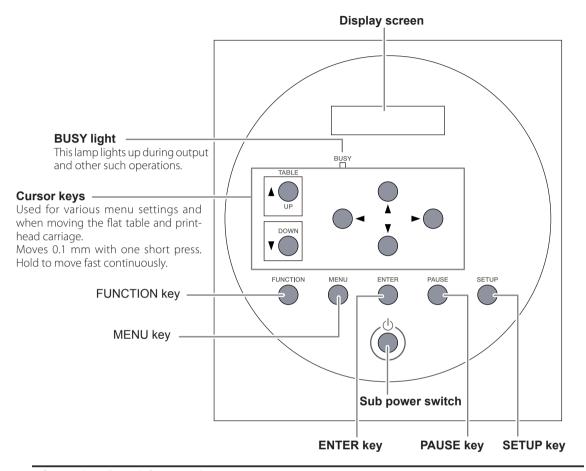
#### **Printer Unit**



#### Rear

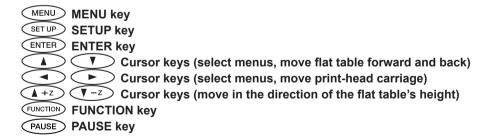


# **Operation Panel**



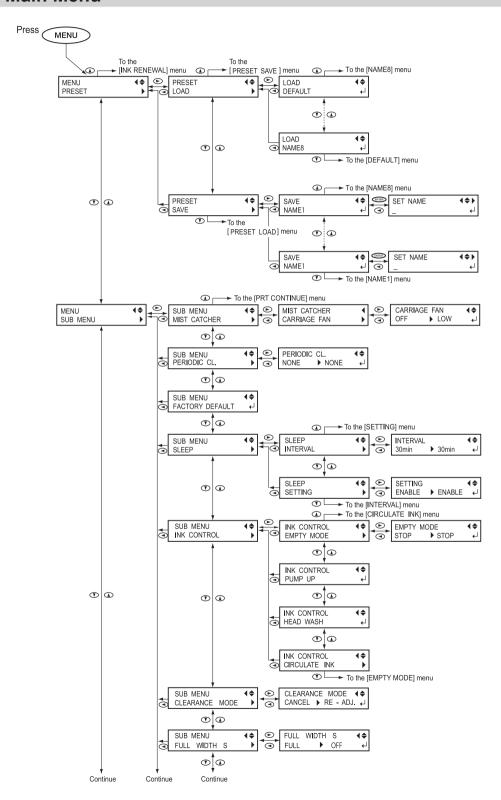
#### **Operation Panel Conventions**

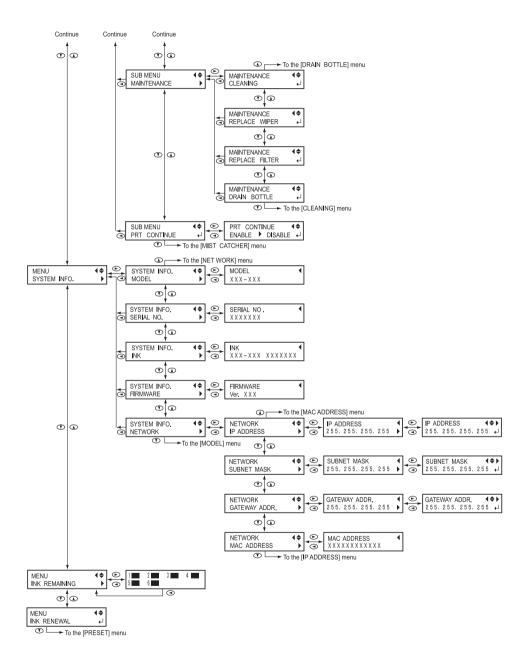
In this document, the keys on the operation panel are indicated by the following images.



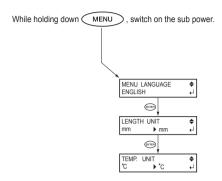
# **Menu List**

## Main Menu

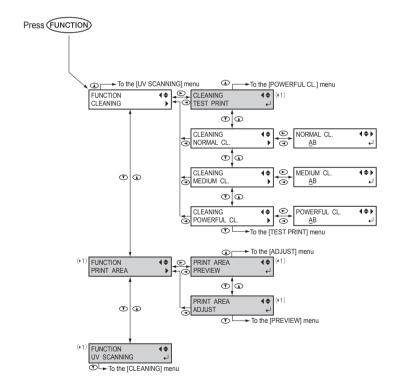




# Language and Unit Menu



# **Function Menu**



(\*1) Not displayed if the setup of media is not completed (when SET UP) is dark or flashing).

# **Basic Operation**

# **Basic Operation Flow**

#### 1. Power on

P. 10, "Switching the Power On and Off"

# When Starting Daily Operations



#### 2. Secure the media

P. 11. "How to Secure the Media"



### 3. Set the height position of media

- P. 13, "Set Height Position of Media (Automatic)"
- P. 15, "Set Height Position of Media (Manual)"



#### 4. Set the print area

- P. 18, "Specify the Print Area Directly"
- P. 19, "Specifying the Print Area from the Print Center Position"



## 5. Perform printing test and normal cleaning

P. 21, "Printing Test and Normal Cleaning"

# **Actual Printing**



## 6. Repeat 2 through 4.



#### 7. Print

P. 23, "Start Printing"

Perform P. 21, "Printing Test and Normal Cleaning" periodically during operation also.

# After Daily Operations

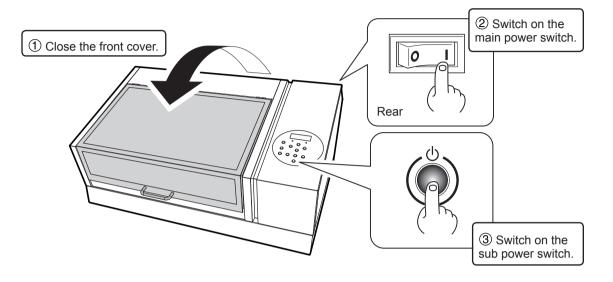


## 8. Perform printing test and normal cleaning

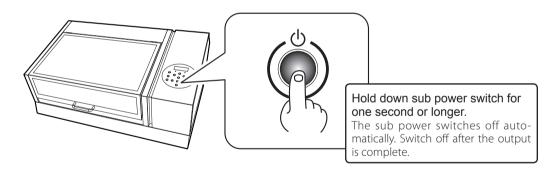
P. 21, "Printing Test and Normal Cleaning"

# Switching the Power On and Off

#### Switch On



#### Switch Off



# IMPORTANT!

#### Leave the main power switched on at all times.

Never switch off the main power. Leaving the main power enables the automatic maintenance to be carried out periodically. If the automatic maintenance is not carried out, it may result in the breakdown of this machine, such as the breakdown of the print heads.

# Never switch off the main power or unplug the power cord suddenly while operation is in progress.

Switching off the main power or unplugging the power cord suddenly while operation is in progress may damage the print heads. Be sure to first switch off the sub power. If the main power is accidentally switched off, immediately turn the main power and sub power back on.

#### How to Secure the Media

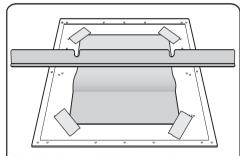
#### **Conditions for Usable Media**

\*In this manual, the printing material used for output is called "media".

Maximum size: width 335 mm (13.19 in) x depth 310 mm (12.2 in) x height 100 mm (3.94 in) Maximum weight: 5 kg (11.02 lbs)

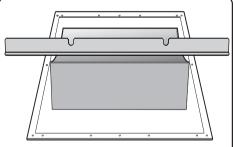
#### IMPORTANT!)

- > Do not use media that is charged with static electricity.
- ➤ This printer cannot print on all materials. When selecting media, be sure to carry out testing in advance to make sure that satisfactory print quality can be obtained.
- > There is a limit to the variation in the unevenness on the print surface.
  - P. 37, "Height Settings When the Print Surface is Uneven"
- > Depending on the type of media and the installation method, the height may not be set correctly. The machine may malfunction if printing is performed under these conditions. Do not use the following types of media.



#### Media that easily becomes loose

If media becomes loose, the media gap sensor cannot detect the height correctly. Make sure you place media so that it does not become loose. If the media does become loose, you can use an adhesive sheet to hold it in place.



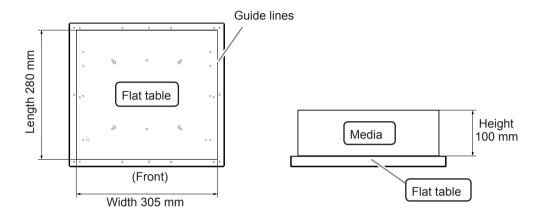
#### Media made from soft material

If the media is made from soft material, the pressure applied against the media gap sensor is too weak. This prevents it from detecting the height correctly.

#### Printable area

The maximum printable area is width 305 mm (12.01 in) x depth 280 mm (11.03 in) x height 100 mm (3.94 in).

- \* The maximum printable area is inside the guide lines on the flat table.
- \* The maximum size of the media and the printable area are different.



#### How to Secure the Media

#### **Procedure**



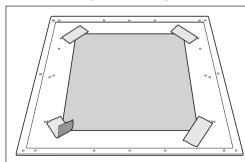
SETUP MEDIA

Make sure the screen in the figure is displayed. If it is not displayed, check that nothing has been placed on top of the flat table, and hold SETUP for a long time.

The flat table will come forward into a position in which the media can be set up. If the screen in the figure is not displayed, you cannot set up the media.

# 2 Secure the media in place.

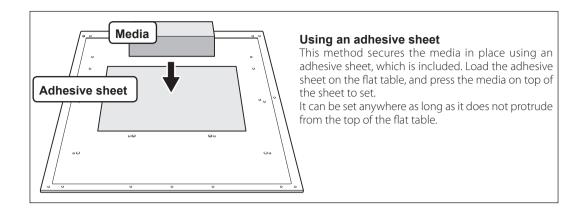
For printing tests, use media for testing (width 80 mm (3.15 in) x length 70 mm (2.76 in) or more), and not the media you will actually use.



#### Affix using tape

This method secures the media in place using commercially available tape affixed directly to the flat table. You can use this method to secure media when using media, such as thin paper media, that can be secured in place simply by taping it.

It can be set anywhere as long as it does not protrude from the top of the flat table. Be aware that when there are folds or kinks in the media, they might hit the interior of the printer and cause damage.



# **Set Height Position of Media (Automatic)**

This setup sets the media's height position automatically to a suitable position while printing. While setting up, the flat table moves automatically and detects the media height when the media touches the media gap sensor.

- \* If the print surface is uneven, there is a limit to the area of unevenness.
  - P. 37, "Height Settings When the Print Surface is Uneven"

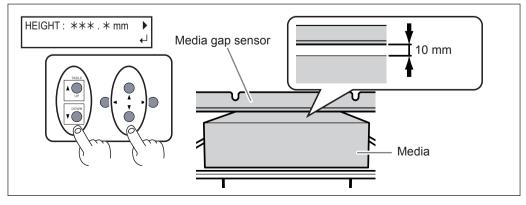
When you do not want to let the media gap sensor to touch the media, automatic setup is not suitable in the following cases. Set the height manually.

P. 15, "Set Height Position of Media (Manual)"

#### **Procedure**

- Secure the media in place on the flat table.
  - P. 11, "How to Secure the Media"
- Close the front cover.
- SETUP MEDIA Press (SET UP). SET UP starts to flash.
- Press  $\wedge$   $\vee$   $\wedge$  +z  $\vee$  to move the flat table. Move the print surface to a position 10 mm (0.39 in) away from the media gap sensor. This step can be

performed with the front cover open.





#### 6 Press < ▶</p>

Close the front cover when it is open.

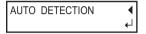
#### Note: Check the height of the media again.

The following step moves the flat table rearward. Check again that the height of the media has been adjusted so that the media does not come in contact with the media gap sensor. If the media hits the media gap sensor, the media may be damaged or the head gap sensor may fail.

To re-adjust the height of the media, press again and redo steps from 3.

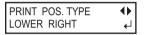






Press ENTER).

The flat table moves, and media height detection starts. The flat table lifts while moving backward and forward until the media reaches a position where it comes in contact with the media gap sensor. The media's height will be set automatically to a position about 1 mm (0.04 in) away from the print head's ink emission surface.



When the flat table stops moving, the screen shown on the left appears. When one short beep is heard, the setup is complete. Proceed to P. 17, "Choosing How to Specify the Print Area".

# **Set Height Position of Media (Manual)**

Set the media's height position manually to a position suitable for printing.

Manual setup takes a little longer than the automatic setup because alignment is done by sight, but use it when you do not want to let the media gap sensor to touch the media. (The media gap sensor touches the media in automatic setup.)

- \* If the print surface is uneven, there is a limit to the area of unevenness.
  - P. 37, "Height Settings When the Print Surface is Uneven"

#### **Procedure**

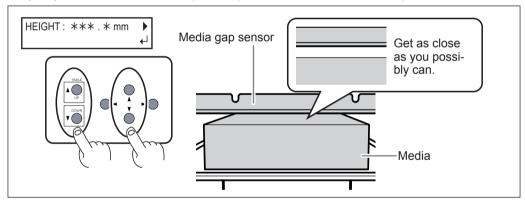
- Secure the media in place on the flat table.
  - ☞ P. 11, "How to Secure the Media"
- Close the front cover.
- SETUP MEDIA

  Press SETUP.

  SETUP starts to flash.
- Press A V A+z V-z to move the flat table.

  Move the modia can server as close as possible to the print surface until they are in a n

Move the media gap sensor as close as possible to the print surface until they are in a position where they are just about to touch. This step can be performed with the front cover open.

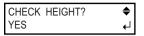




When you press here, the screen in the figure is displayed. Press to return to the original screen. Pressing ENTER starts automatic height detection. During automatic detection, the media gap sensor comes in contact with the media.

**5** When the location is set, press ENTER.





Press to select "YES" or "NO."

If you want to check that the height of the media is correctly adjusted, select "YES."

Otherwise, select "NO."

#### Note: If you select "YES," check the height of the media again.

If you select "YES," the following step moves the flat table rearward. Check again that the height of the media has been adjusted so that the media does not come in contact with the media gap sensor. If the media hits the media gap sensor, the media may be damaged or the head gap sensor may fail. To re-adjust the height of the media, press again and redo steps from 3.

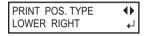


Press ENTER to enable the setting.

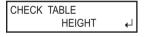
#### If you select "YES"

NOW PROCESSING. .

The flat table moves back and forth to check automatically that the media is not touching the media gap sensor.

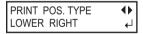


When the flat table stops moving, the screen shown on the left appears. When one short beep is heard, the setup is complete. Proceed to P. 17, "Choosing How to Specify the Print Area".



When the media touches the media gap sensor, the screen shown in the figure appears and setup is canceled. If the media position becomes misaligned after the setup or, if some parts are more higher than the print surface position set, the media may come in contact with the media gap sensor. Check and redo from Procedure 2.

#### If you select "NO"



The screen shown on the left appears. Proceed to P. 17, "Choosing How to Specify the Print Area".

# **Choosing How to Specify the Print Area**

There are two ways you can set the print area on this machine. It is best to decide on a method depending on the shape of the object you are printing on.

Specify the Print Area Directly	Enter the "Print-Start Position (lower right of print area)", and the "Width" and "Length" of the print area to specify the print area directly. This method is appropriate when the print site is level, and you can clearly specify the print area.
Specifying the Print Area from the Print Cen- ter Position	When an approximate print area has been determined, specify the print area's width and length after specifying the center position of the print area. This method is appropriate when clear specification of the print area is difficult, or when the print site is curved or uneven.

#### For transparent media and high-gloss media with dark color used on the print surface

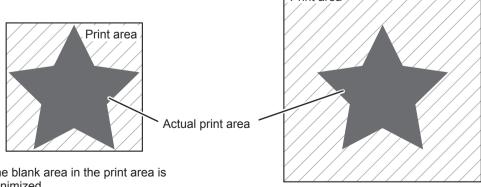
A laser beam is used to specify the print area. Depending on the material used on the media, such as transparent media and high-gloss media with dark color used on the print surface, the laser beam is difficult to see. In such cases, the laser beam may become more visible by placing masking tape on the print surface and on the back.

#### Print heads may return to the standby position automatically while specifying the print area.

When you are specifying the print area and the print heads are above the flat table, the print heads return to the standby position automatically if you leave them in the same position for approximately 40 seconds. This behavior prevents print heads from drying out and breaking down. If the print heads return to the standby position, the menu goes back to the previous menu so you must repeat setup.

#### Specifying the minimum print area allows shortening the print time.

Specify the minimum required print area. Changing the width by which the print heads move shortens the print time (P. 43, "Reducing Output Time"). This feature is effective when the print area or output data has a small width.



Print area

The blank area in the print area is minimized.

The print area has a lot of unnecessary blank areas.

# **Specify the Print Area Directly**

Enter the "Print-Start Position (lower right of print area)", and the "Width" and "Length" of the print area to specify the print area directly. This method is appropriate when the print site is level, and you can clearly specify the print area.

#### **Procedure**

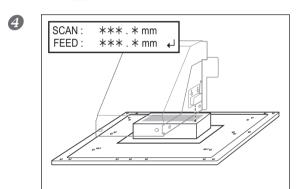
- Set height position of media.
  - P. 13, "Set Height Position of Media (Automatic)"
  - P. 15, "Set Height Position of Media (Manual)"
- PRINT POS. TYPE
  LOWER RIGHT

  Press

  To select "Lower right".

  Press

  ENTER to enable the setting.
- Press any one of The flat table moves to the rear, the print heads move to above the flat table, and the laser pointer illuminates.



to move the laser pointer until it points to a position to the right foreground of the print area.

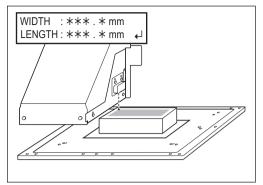
Press ENTER to enable the setting. Print heads return to the standby position.



When the media touches the media gap sensor, the screen shown in the figure appears and there will be no setup information in the machine. Redo from P. 13, "Set Height Position of Media (Automatic)", or P. 15, "Set Height Position of Media (Manual)".

Fress any one of The flat table moves to the front, and the print heads move to the left side of the flat table.





Press A T to move the laser pointer until it points to a position to the inner left of the print area. For a test print, set width to 80 mm or more, and length to 70 mm or more. An error will occur and test prints cannot be done if the area is smaller than this.

Press ENTER to enable the setting.

The print area is specified. Print heads return to the standby position.

W:\*\*\* mm L:\*\*\* mm H:\*\*\*.\* mm ← Make sure the "W (Width), L (Length), and H (Height)" values on the menu screen are as intended.

Close the front cover.

You can also fine-tune the print area after setup.

P. 36, "You Can Fine Tune the Print Area That is Set"

# Specifying the Print Area from the Print Center Position

When an approximate print area has been determined, specify the print area's width and length after specifying the center position of the print area. This method is appropriate when clear specification of the print area is difficult, or when the print site is curved or uneven.

#### **Procedure**

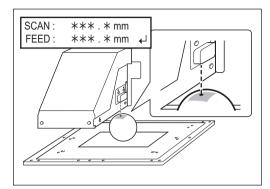
- Set height position of media.
  - P. 13, "Set Height Position of Media (Automatic)"
  - P. 15, "Set Height Position of Media (Manual)"



3 Press any one of

The flat table moves to the rear, the print heads move to above the flat table, and the laser pointer illuminates.

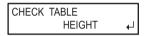




Press to move the laser pointer until it points to the center position of the area you want to print.

Press ENTER to enable the setting.

Print heads return to the standby position.



When the media touches the media gap sensor, the screen shown in the figure appears and there will be no setup information in the machine. Redo from P. 13, "Set Height Position of Media (Automatic)", or P. 15, "Set Height Position of Media (Manual)".





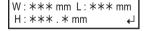
Press to enter the length of the area you want to print.

Press to enter the width of the area you want to print.

For a test print, set width to 80 mm or more, and length to 70 mm or more. An error will occur and test prints cannot be done if the area is smaller than this.

Press ENTER to enable the setting.

The print area is specified. Print heads return to the standby position.



Make sure the "W (Width), L (Length), and H (Height)" values on the menu screen are as intended.

## 6 Close the front cover.

You can also fine-tune the print area after the setup.

P. 36, "You Can Fine Tune the Print Area That is Set"

# **Printing Test and Normal Cleaning**

Make sure to perform a printing test in the following cases. Perform normal cleaning when there is a dot drop-out.

- > When starting operation for the day
- > When ending operation for the day

Carry out printing tests periodically during daily operations also to make sure no dot drop-out occurs.

If dot drop-out occurs in a printing test, perform cleaning of the print heads (Normal Cleaning). Leaving the dot drop-out untreated may damage the print heads. Please make sure to check each day after operation.

#### **How to Perform a Printing Test**

#### **Procedure**

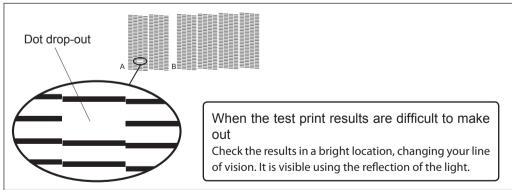
- Complete steps up to specifying the print area using test print media.
  - P. 18, "Specify the Print Area Directly"
  - P. 19, "Specifying the Print Area from the Print Center Position"

A test print is printing to check whether or not there is dot drop-out. Use media for testing, and not the media that you will actually use.



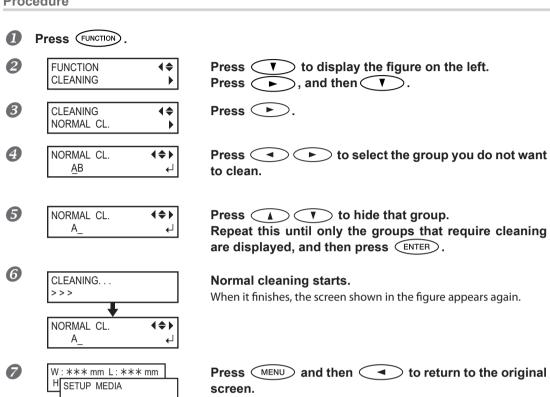
CLEANING ↑♦ Press ENTER.

TEST PRINT ↓ A test pattern is printed.



#### **Normal Cleaning Method**

#### **Procedure**



Perform a printing test again to make sure the dot drop-out has been corrected.

If the problem persists, try performing cleaning a second time. When used for a long time, sometimes the problem will not be fixed even when cleaning two or three times. If this is the case, clean using a different method.

P. 58, "Medium and Powerful Cleaning"

# **Start Printing**

This section explains how to print from this machine, using the included VersaWorks (software RIP). It assumes that you have already completed the following tasks.

- ➤ Installed VersaWorks
- > Connected VersaWorks and this machine
- ➤ Learned the basic operation of VersaWorks
  - "Roland VersaWorks Quick Start Guide" (included)
- > Setup of media on this machine
  - P. 13, "Set Height Position of Media (Automatic)"
  - P. 15, "Set Height Position of Media (Manual)"
  - P. 18, "Specify the Print Area Directly"
  - P. 19, "Specifying the Print Area from the Print Center Position"
- > Prepared print data

This section uses data saved as a PS file.

For information on file formats that you can read directly with VersaWorks and on how to output from the application, see "VersaWorks Quick Start Guide".

# $I_{ullet}$ Load print area set on this machine into VersaWorks.

Launch VersaWorks.

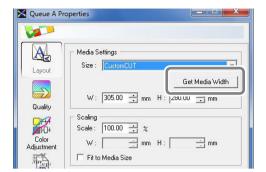
Check that:

- > VersaWorks connects to this machine
- > Its status is "Ready to Print"
- Double-click A (or

A Input Property appears. (Open the property for the input setting to use.)

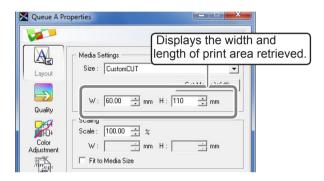






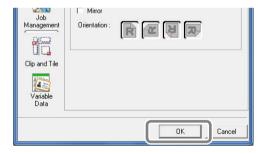
#### Click "Get Media Width".

Load the print area set on this machine into Versa-Works.



\* When performing other settings, see Quick Start Guide and Help for VersaWorks, or the included "White & Gloss Ink Guide".

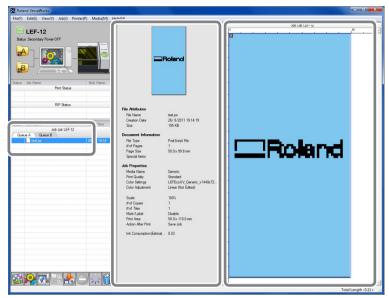




Click [OK].

# 2. Output print data using VersaWorks.

Click the [Queue A] tab in the [Job List], and drag-and-drop the print data to the job list in A Input (if the print setting is done on B Input, this should be the job list in B Input). Details of the data appears in the preview window, and the layout on the media appears in the layout window.

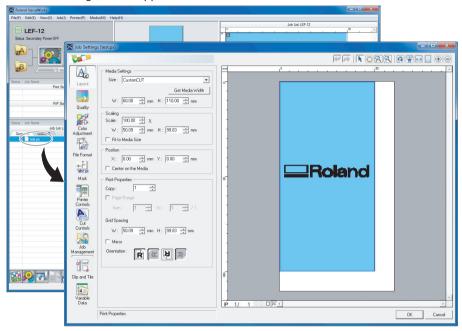


Preview window

Layout window

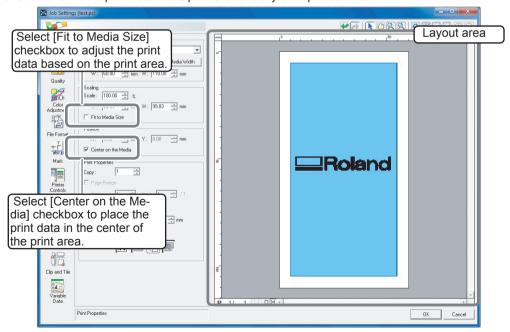
# 2 Double-click a print job in the job list.

The [Job Settings] screen appears.



The white part in the layout area is the print area that was loaded in STEP  $I_{ullet}$ . The portion that is not in the print area will not be printed.

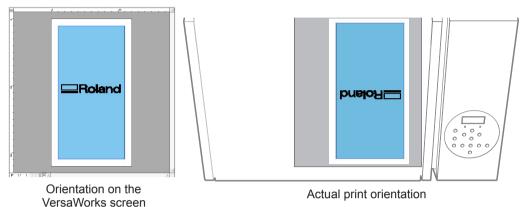
Use this screen to fit the print data in the print area and adjust its position.



<sup>\*</sup> This is an example when "Center on the Media" is selected.

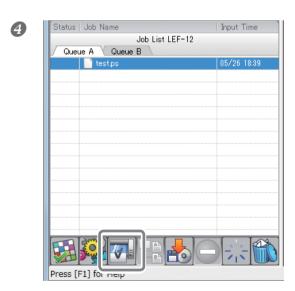
#### The screen display appears in the opposite orientation.

The orientation in the VersaWorks screen display is the opposite of the actual print orientation. Make sure the media orientation is correct.



When the printing position is adjusted, click [OK].





Click .
Start printing.

Operation at the time of completion of printing differs depending on the setting in "PRT CONINUE."

P. 42, "Continuously Outputting Print Data"

- \* Make sure to check for dot drop-out by performing printing tests after daily operations. If dot drop-out is present, perform normal cleaning.
- F. 28, "Printing Tests and Normal Cleaning After Daily Operations"

#### **Pausing or Canceling Output**

You can pause and cancel printing before it finishes. However, we do not recommend resuming printing because colors may be uneven in the place where output stopped.

#### **Procedure**

Press PAUSE while printing.

This pauses printing operation.

Press PAUSE again if you want to resume printing.

To cancel the printing, go the next step without pressing PAUSE.

2

TO CANCEL, HOLD
DOWN SETUP KEY

When the screen shown in the figure appears, press (SETUP).

This cancels printing operation.

Stop sending the output data from the computer.

# **Printing Tests and Normal Cleaning After Daily Operations**

Make sure to check for dot drop-out by performing printing tests after daily operations. If dot drop-out is present, perform normal cleaning.

P. 21, "Printing Test and Normal Cleaning"

If problems such as dot drop-out persist even after you have performed normal cleaning several times, then perform medium or powerful cleaning.

P. 58, "Periodic Cleaning Maintenance"

# Chapter 2 Fully Utilizing the Machine

Important points to check before printing	30
Three Important Points (Measures for UV Reflected Light and Ink	Mist )30
Fully Utilizing Preset Feature	32
Saving Current Media Setup with a Different Name	32
Load a Preset and Print/Fine-Tune and Print	33
Fully Utilizing the Media Loading Feature	35
Checking the Print Area (Preview Feature)	35
You Can Fine Tune the Print Area That is Set	36
Height Settings When the Print Surface is Uneven	37
Even When the Media Comes into Contact with the Media Gap Se Printing, Automatic Adjustment is Performed to Continue Printing	·
Fully Utilizing the Print Quality Adjustment Feature	39
Preventing Soiling of the Media and Dot Drop-out	39
Reducing Print Quality Degradation from Ink Mist (Ink Sp	atter)40
Re-curing Ink	41
Fully Utilizing Convenient Print Features	42
Continuously Outputting Print Data	42
Reducing Output Time	43
Fully Utilizing the Administrative Features	44
Setting the Menu Language and Units of Measurement	44
Setting the Interval until Activation of the Sleep Mode (Power Saving For	unction) .44
Deactivating the Sleep Mode (Power Saving Function).	45
Returning All Settings to Factory Defaults	45
Determining What Happens When Ink Runs Out	46
Viewing Information about the System of This Machine.	47

# Important points to check before printing

# Three Important Points (Measures for UV Reflected Light and Ink Mist)

On this machine, ink affixed on the surface of the print heads might be cured by reflection of the UV lamp light and ink mist (ink splash upon printing). If ink affixed on the surface of the print heads is cured, it might cause dot drop-outs, and if you use the product without taking any measures, it might cause a failure which requires replacement of the print heads.

While daily cleaning is important to prevent dot drop-outs, there are also three important points to check before printing. Be sure to check the three points given below:

#### 1. You cannot use a object which reflects light as a print object (media).

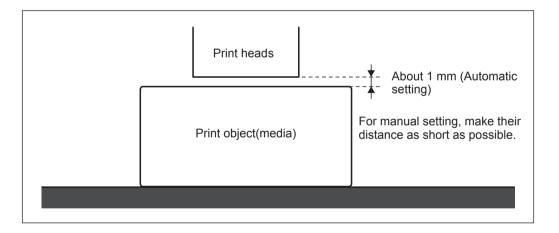
Mirrors and stainless materials, etc. which are likely to reflect the UV lamp light promote curing of the surface of the print heads, and therefore they cannot be used as a print object (media).

# 2. Make the distance between the surface of the print object (media) and the print heads as short as possible.

As the distance between the surface of the print object (media) and the print heads increases, the likelihood of ink mist increases. When setting the height of media manually, make the distance as short as possible. When the height is automatically set, their distance is about 1 mm.

P. 13, "Set Height Position of Media (Automatic)"

☞P. 15, "Set Height Position of Media (Manual)"



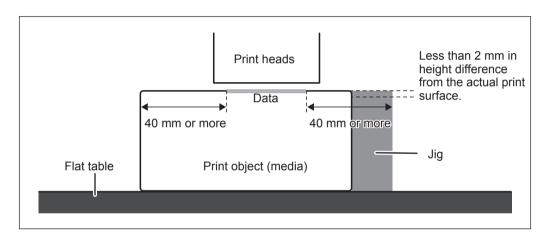
#### 3. A jig might be required according to the size and shape of the print object (media).

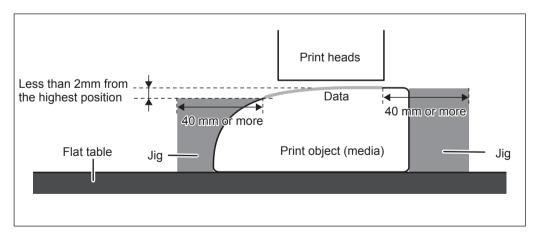
According to the size and shape of the print object (media), the distance between the print object (media) and print heads may increase with the likelihood of ink mist increased. In the direction to which the print heads move, there must be a print object (media) and/or a jig in the areas of 40 mm on both right and left sides of the portion (width) of the data to be printed. In that case, the difference in height between the surfaces of the print object (media) and jig must be less than 2 mm.

- ¬P. 13, "Set Height Position of Media (Automatic)"
- ☞P. 15, "Set Height Position of Media (Manual)"
- P. 37, "Height Settings When the Print Surface is Uneven"

#### When a jig is required:

- The print object (media) is not large enough to spread over the areas of 40 mm on both right and left sides of the portion (width) of the data to be printed.
- The variation in height of the print object (media) surface is 2 mm or more.





<sup>\*</sup>There are conditions in the height settings when the print object (media) surface has a height difference. For more information, refer to P. 37, "Height Settings When the Print Surface is Uneven".

# **Fully Utilizing Preset Feature**

# Saving Current Media Setup with a Different Name

#### **Procedure** Set up the media (height position, print area) and make sure (SET UP) is lit. Press MENU. B **PRESET** in this order to display the figure SAVE on the left. Press ( ► 4 SAVE Press C ▲ > < ▼ > to select among NAME1 through NAME1 NAME8. Press (ENTER) to enable the setting. The current "height position of media" and "print area setting" are saved. 5 Press < ▲ > < ▼ > to enter a character. SET NAME 441 When you have decided on a character, press < ▶ >. The characters you can enter are "A" through "Z," "0" through "9," and the "-" character. You can enter up to 15 characters, including spaces. 6 Press to enter the next character. SET NAME 441

# W:\*\*\*mm L:\*\*\*mm H SETUP MEDIA

SAMPLE

Press MENU in this order to return to the original screen.

When entries are completed, press ENTER to enable the

Enter the following characters in the same way.

#### **Description**

The following settings configured in media setup can be saved as up to a maximum of eight different types of presets.

setting.

- > Height position of media
  - P. 13, "Set Height Position of Media (Automatic)"
  - P. 15, "Set Height Position of Media (Manual)"
- Print area (including print-start position)
  - P. 18, "Specify the Print Area Directly"
  - P. 19, "Specifying the Print Area from the Print Center Position"

You can assign a name to each preset. Using media names for these presets may aid recognition. These presets eliminate the need to perform the setting when you are using media with the same shape. You can also use presets and change just the print area, leaving the height setting unchanged.

P. 33, "Load a Preset and Print/Fine-Tune and Print"

## Load a Preset and Print/Fine-Tune and Print

W:\*\*\* mm L:\*\*\* mm

H:\*\*\*.\*mm

#### **Procedure** Press MENU. MENU 4\$ Press ► twice. **PRESET** B LOAD to select the name of the preset 4\$ Press ( NAME1 vou want to load. Press (ENTER) to enable the setting. SETUP MEDIA The screen shown in the figure appears. (SET UP) goes dark. **4** Open the front cover and secure the media in place. P. 11, "How to Secure the Media" Press SET UP. 6 HEIGHT: \*\*\*.\*mm The loaded preset setting is displayed. To change the height setting of the media Set height position of media. P. 13, "Set Height Position of Media (Automatic)" P. 15, "Set Height Position of Media (Manual)" When choosing not to change the height setting of the media Press ENTER . PRINT POS. TYPE **♦** The loaded preset setting is displayed. ↵ **CENTER** To change the setting of the print area Set the print area. P. 17, "Choosing How to Specify the Print Area" P. 18, "Specify the Print Area Directly" P. 19, "Specifying the Print Area from the Print Center Position" When the setup is completed, proceed to \( \overline{n} \). When choosing not to change the setting of the print area Press ENTER. Press ENTER 8 SCAN: \*\*\*.\* mm FEED: \*\*\*.\*mm WIDTH : \*\*\*. \* mm Press ENTER). LENGTH: \*\*\*. \* mm

Start printing.

P. 23, "Start Printing"

When the screen shown on the left appears, you can start printing.

#### Description

You can load a saved media preset setting and use it to print on media having the same size or print after making small changes in the setting. Select any one of eight types of presets (when no names have been assigned, select from among NAME1 through NAME8) or DEFAULT (DEFAULT is the factory defaults for each setting).

# **Fully Utilizing the Media Loading Feature**

# **Checking the Print Area (Preview Feature)**

### **Procedure**

- Specify the print area.
  - P. 18, "Specify the Print Area Directly"
  - P. 19, "Specifying the Print Area from the Print Center Position"
- 2 Press FUNCTION.
- FUNCTION PRINT AREA

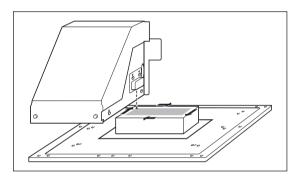
Press to display the figure on the left.

Press .



Press ENTER.

The laser pointer displays the print area that has been set.



**(5)** W:\*\*\* mm L:\*\*\* mm H:\*\*\*.\* mm ✓

Press FUNCTION to return to the original screen.

### **Description**

This feature lets you check the set print area. You can check whether or not the print area that you intend is set before you start printing.

### You Can Fine Tune the Print Area That is Set

### **Procedure**

Specify the print area. P. 18, "Specify the Print Area Directly" P. 19, "Specifying the Print Area from the Print Center Position" Press FUNCTION. to display the figure on the left. **FUNCTION** PRINT AREA , and then 🔻 4 PRINT AREA Press ENTER). **ADJUST** Move the laser pointer to the print-start position. 6 ) ( ), and refine the SCAN: \*\*\*.\*mm FEED: \*\*\*.\*mm adjustment of the print-start position (lower right of print area). Press ENTER to enable the setting. Move the laser pointer to the print-end position. Press , and refine the ad-6 WIDTH : \*\*\*. \* mm LENGTH: \*\*\*. \* mm justment of the print-end position (print area's upper left). Press ENTER to enable the setting.

### Description

W:\*\*\* mm L:\*\*\* mm

H:\*\*\*.\*mm

7

This feature lets you make fine adjustments of the specified print area. If the specified print area is slightly displaced from the actual print area on the media, you can adjust the print start position and end position respectively.

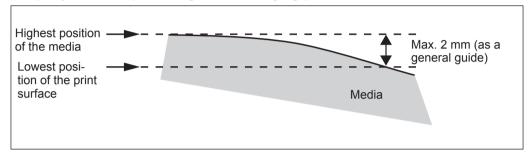
Press (FUNCTION) to return to the original screen.

# **Height Settings When the Print Surface is Uneven**

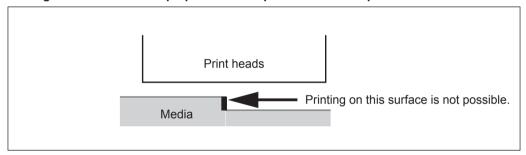
This machine can also print on uneven surfaces. However, remember the following points for the height setting.

- > Automatically set the height for the highest position of the media.
  - P. 13, "Set Height Position of Media (Automatic)"
- ➤ Gap between "highest position of the media" and "lowest position of the print surface" should be 2 mm or less (as a general guide).

Print quality at the lower position degrades as the height gap widens.

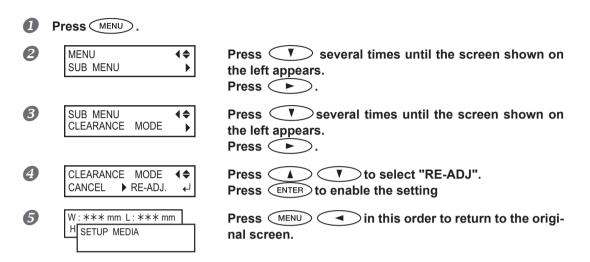


> Printing on a surface that is perpendicular to print heads is not possible.



Even When the Media Comes into Contact with the Media Gap Sensor During Printing, Automatic Adjustment is Performed to Continue Printing

### **Procedure**



### **Description**

This function is effective for printing on media that cannot be redone. This setting allows the height to be readjusted automatically to continue printing even when the media moves out of position or lifts up and comes into contact with the media gap sensor during printing.\*

However, the change of the height settings may cause lower printing image quality. (During automatic readjustment, the media gap sensor will come into contact with the media as well.) Hence, proper printing requires properly securing the media before printing to keep it from moving out of position or lifting up.

- P. 11, "How to Secure the Media"
- P. 13, "Set Height Position of Media (Automatic)"
- P. 15, "Set Height Position of Media (Manual)"

Even if "RE-ADJ" is selected, printing and setup will be canceled in the following cases.

- In automatic readjustment, the flat table descends more than 10 mm.
- ➤ In automatic readjustment, even if the flat table has moved to the bottom, the media comes into contact with the media gap sensor.

If "CANCEL" is selected, printing and setup will be canceled without performing automatic readjustment. \*\*

- \* For information on operation after printing is finished, refer to P. 88, "[READJUST TABLE HEIGHT]".
- \*\* For information on operation after printing is canceled, refer to P. 89, "[CANCELED FOR TABLE HEIGHT]".

### **Default Settings**

[CLEARANCE MODE]: CANCEL

# Fully Utilizing the Print Quality Adjustment Feature

# **Preventing Soiling of the Media and Dot Drop-out**

### **Procedure** Press MENU). 2 MENU Press several times until the screen shown on **4**♦ SUB MENU the left appears. Press **►** Press several times until the screen shown on 3 SUB MENU 4\$ PERIODIC CL. the left appears. Press **►** . 4 PERIODIC CL. **♦** Press ( NONE ▶ 10min Automatic cleaning is performed each time prior to the start of printing. 5 to 990 minutes Automatic cleaning is performed when the cumulative printing time reaches the value you set here. The color may become uneven because the printing is paused. NONE Automatic cleaning is not performed. Press ENTER to enable the setting. 5 \*\*\* mm L: \*\*\* mm Press MENU in this order to return to the origi-SETUP MEDIA nal screen.

### Description

In the following cases, ink tends to collect on the surface of the heads. Under some conditions, this ink may be transferred to the media or cause dot drop-out.

- > When you use media prone to a buildup of static charge
- > When the ambient temperature is low
- ➤ When the variation in unevenness on the print surface is high (There is a limit to the unevenness of the print surface.)
  - P. 37, "Height Settings When the Print Surface is Uneven"

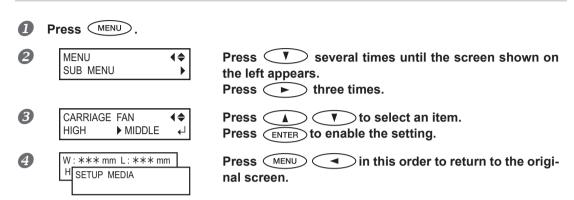
Selecting "PAGE" or a value from "5 to 990 minutes", the ink buildup is removed before or during printing while printing is performed. Using "PAGE" or a value from "5 to 990 minutes results in longer printing times.

### **Default Settings**

[PERIODIC CL.]: NONE

# Reducing Print Quality Degradation from Ink Mist (Ink Spatter)

### **Procedure**



### **Description**

Under some printing conditions (such as low temperature or when a static charge is likely), a greater amount of ink mist (ink spatter during printing) may be produced and adversely affect the print quality. In these cases, you may be able to alleviate the symptom by lowering the rotation of the carriage fan. Whether the symptom can be alleviated or not depends on the temperature and media type. Be sure to check the print status as you adjust the setting.

However, the purpose of the carriage fan is to prevent ink buildup on the surface of print heads. Lowering its rotation will lead to more dot drop-outs. This means if you set it to "Middle", "Low", or "Off", you should perform normal cleaning more frequently. The "PERIODIC CL." setting is also effective against dot drop-outs.

- P. 21, "Printing Test and Normal Cleaning"
- P. 39, "Preventing Soiling of the Media and Dot Drop-out"

### **Default Settings**

[CARRIAGE FAN.]: HIGH

<sup>\*</sup> Only the carriage fan's setting can be changed. The rear fan setting cannot be changed.

# **Re-curing Ink**



This feature cannot be used if media setup has been canceled. (When the media is being set up, flashes. If you hold SET UP for one second or longer, the setup will be canceled. When canceled, turns off.)



### **Procedure**







Press veral times until the screen shown on the left appears.

Press ENTER).

The print heads move, and the print area is illuminated by the UV-LED lamp.

### **Description**

When the ink is not completely cured after printing is complete, cure the ink by illuminating it once again with the UV-LED lamp. A characteristic of UV ink is that it cures quickly when exposed to the UV lamp, but curing may be difficult for materials like cloth that absorb ink. The effect depends on the media material, but this function may alleviate the symptom.

# **Fully Utilizing Convenient Print Features**

# **Continuously Outputting Print Data**

**Procedure** 





Press veral times until the screen shown on the left appears.

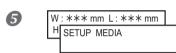












Press MENU in this order to go back to the original screen.

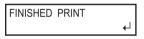
### **Description**

### If "ENABLE" is selected

When multiple print data are sent at a time from the computer, the print data can be output in a row. This feature is useful when you want to output multiple data in a row without replacing the media.

### If "DISABLE" is selected

Even when multiple data are sent at a time from the computer, they are not output in a row and the screen shown below appears when one data is output. If you want to replace the media for each print data, select "DISABLE."



When this screen is displayed, no data is accepted from the computer.



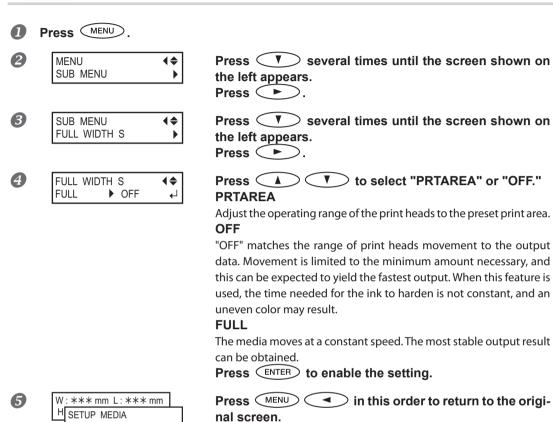
Pressing ENTER to return to the screen shown on the left, and data can be accepted from the computer.

### **Default Settings**

[PRT CONTINUE]: DISABLE

# **Reducing Output Time**

### **Procedure**



### Description

The output time is reduced by restricting the operating range of the print heads. This feature is effective when the print area or output data has a small width.

### **Default Settings**

[FULL WIDTH S]: FULL

# **Fully Utilizing the Administrative Features**

# Setting the Menu Language and Units of Measurement

This feature sets the language and units of measurement displayed on the display screen of the operation panel.

### **Procedure**

1 Hold down MENU and switch on the sub power.

MENU LANGUAGE ♦ Press ▲ ▼
ENGLISH ← guage.

Press ENTER to enable the setting.

BENGTH UNIT 

mm ► INCH ←

Press to select the measurement unit for length.

to select the display (menu) lan-

Press ENTER to enable the setting.

Press to select the measurement unit for temperature.

Press ENTER to enable the setting.

### **Default Settings**

[MENU LANGUAGE]: ENGLISH [LENGTH UNIT]: mm [TEMP. UNIT]: °C

# **Setting the Interval until Activation of the Sleep Mode (Power Saving Function)**

Press < ► > twice.

### **Procedure**

1 Press MENU.



Press veveral times until the screen shown on the left appears.

Press .



Press several times until the screen shown on the left appears.



Press to select.

Press ENTER to enable the setting.



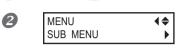
Press MENU in this order to return to the original screen.

### **Default Setting**

[INTERVAL]: 30min

# **Deactivating the Sleep Mode (Power Saving Function)**

# Procedure Press MENU.



Press several times until the screen shown on the left appears.



Press several times until the screen shown on the left appears.

Press, and then.



Press .

Press (►).



Press to select "DISABLE".

Press ENTER to enable the setting.



Press MENU in this order to return to the original screen.

### **Default Setting**

[SETTING]: ENABLE

# **Returning All Settings to Factory Defaults**

This menu returns all settings to the same as their factory defaults. However, the settings for [MENU LANGUAGE], [LENGTH UNIT], and [TEMP. UNIT] are not returned to the factory defaults.

### Procedure





Press veral times until the screen shown on the left appears.



Press several times until the screen shown on the left appears.

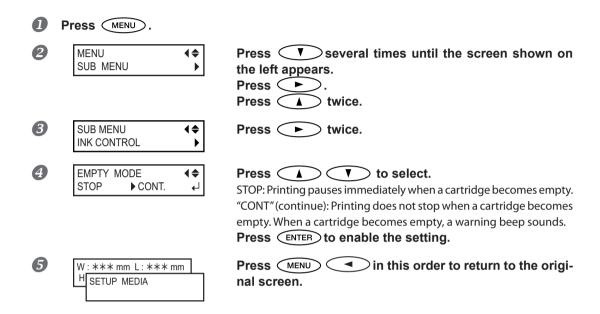
Press ENTER.

Press .

# **Determining What Happens When Ink Runs Out**

This menu lets you change, according to your purpose, the operation that takes place when an ink cartridge is empty.

### **Procedure**



### Description

When "STOP" is selected, printing pauses and so colors may be uneven. Ensure a sufficient amount of remaining ink before you begin printing.

When "CONT" is selected, printing does not stop even if ink runs out completely. To replace the cartridge, wait until printing ends or press PAUSE to pause printing.

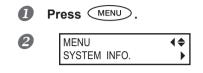
### **Default Setting**

[EMPTY MODE]: STOP

# Viewing Information about the System of This Machine

Note: For information on how to set up a network, refer to "First Step Guide".

### **Procedure**



Press several times until the screen shown on the left appears.

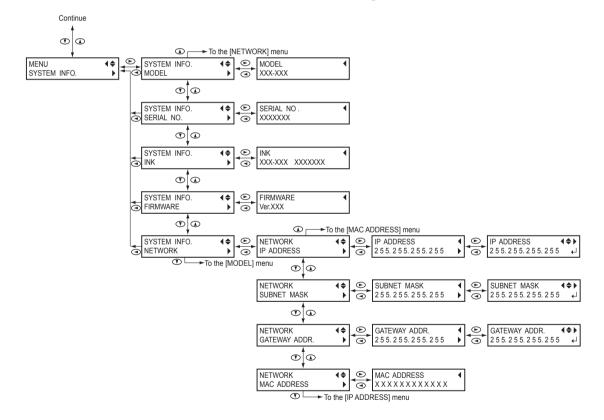
You can check the following information.

[MODEL]: Model name [SERIAL NO.]: Serial number

[INK]: Ink type

[FIRMWARE]: Firmware version

[Network]: Network configuration (IP address, etc.)



# Chapter 3 Maintenance

Introduction: About Maintenance	.50
Automatic Maintenance Feature and Notes	50
Keep Performing Maintenance	50
Alarm Feature	50
Important Note on Draining Ink	50
Checking for Remaining Ink and Replacing Ink Cartridges	.51
Checking for Remaining Ink	51
How to Replace the Ink Cartridge	52
Maintenance that Should Be Performed Daily	.54
Maintenance of Ink Cartridges	54
Cleaning	54
About Care and Maintenance of the Print Heads	54
Disposing of Discharged fluid	55
Periodic Cleaning Maintenance	.58
About Each Cleaning Method	58
Medium and Powerful Cleaning	58
Manual Cleaning	60
When the White Ink Concentration is Low	.64
Restoring White Ink Concentration	64
When Dot Drop-out Cannot be Cleared Up	.65
When Dot Drop-out of White or Gloss Ink Cannot be Cleared Up	.65
Cleaning All Print Heads	66
Replacing Consumable Parts	.69
Replacing the Wiper	69
Replacing the Filter	72
Switching the Ink Type	.75
Method for Switching the Ink Type (EUV⇔EUV3)	75
When Moving the Unit	.78
Procedures from Preparing to Move Through Reinstalling	78

# Introduction: About Maintenance

### **Automatic Maintenance Feature and Notes**

This machine has a feature that automatically performs maintenance periodically. Please observe the following because operations, such as preventing the print heads from drying out are performed.

- > Always leave the main power on.
- > Do not leave the front cover open for a long time.
- > Return to the top menu after specifying settings in various menus.

# **Keep Performing Maintenance**

### **Daily maintenance**

Please perform regular maintenance to keep the machine in a condition to produce the best quality printing.

P. 54, "Maintenance that Should Be Performed Daily"

### Periodic maintenance

There is maintenance you should perform periodically to ensure consistent output.

P. 58, "Periodic Cleaning Maintenance"

### Switch the power on once every two weeks

Switch the sub power on once every two weeks. When you turn on the power, the machine automatically performs some operations such as those to keep the print heads from drying out. Allowing the machine to stand completely unused for a prolonged period may damage the print heads, so be sure to switch on the power to perform these automatic operations.

### Keep at a Constant Temperature and Relative Humidity

Even when the machine is not in use, keep it at a temperature of 5 to  $40^{\circ}$ C (41 to  $104^{\circ}$ F) and a relative humidity of 20 to 80% RH (with no condensation). Not doing so may cause the machine to breakdown.

### Alarm Feature

PRESS THE POWER KEY TO CLEAN

This feature reminds you to switch on the sub power once a month. When the machine remains unused for about a month, this screen appears and a warning beep sounds. If this screen appears, switch on the sub power. When maintenance operations finish, switch off the sub power.

This feature operates when the printer's main power is turned on. We recommend leaving on the main power to the printer even when the machine will remain unused for a prolonged period.

# Important Note on Draining Ink



Although this machine has features for draining internal ink, it should never be used except in special cases. Allowing the machine to stand without ink for a prolonged period may damage the heads. Once ink has been filled, as a rule, the ink should never be drained.

# **Checking for Remaining Ink and Replacing Ink Cartridges**

# **Checking for Remaining Ink**

### **Procedure**







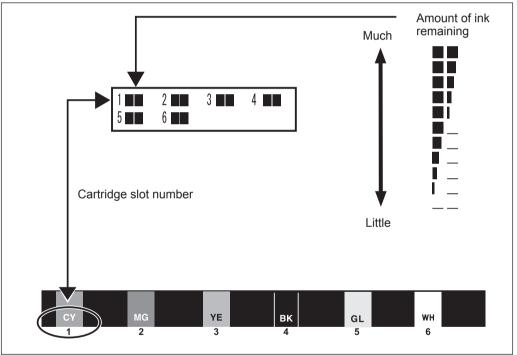
Press several times until the screen shown on the left appears.

Press .

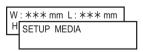


Indicates the amount of ink remaining. When there are more , the amount of ink remaining is larger.

\* The displays shows approximately how much ink remains. It may differ somewhat from the actual amount remaining.



3



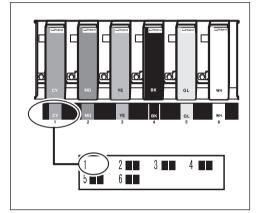
Press MENU in this order to return to the original screen.

# How to Replace the Ink Cartridge

When ink runs out, a warning beep sounds and printing pauses (unless the default settings have been changed). Pull out the empty cartridge and insert a new one. After replacing the cartridge, close the ink cartridge cover and front cover. Printing resumes.

### **Procedure**

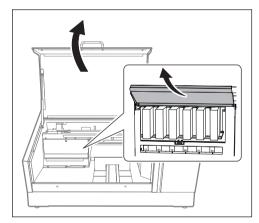




### Check the number flashing on the screen.

The ink at the flashing cartridge slot number is running out.

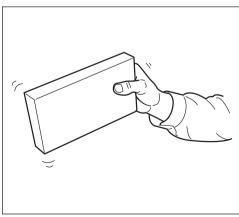




Open the front cover.

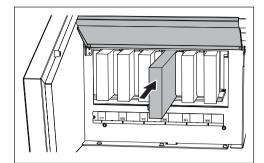
Open the ink cartridge cover.





Gently shake a new ink cartridge of the same type and same color prior to replacing.



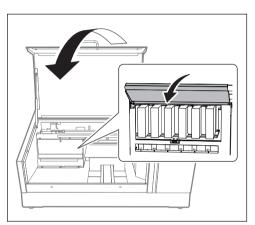


Pull out the empty ink cartridge and immediately insert the new one.

### POINT!

- > Keep the side with the arrow face up
- > Insert and remove slowly, one at a time





Close the ink cartridge cover. Close the front cover.

### IMPORTANT! Important Notes on Replacing Cartridges

- > Make sure that the ink cartridge cover is always closed except when absolutely necessary, such as when you are replacing ink cartridges. The ink inside the cartridges will become hardened, and it may cause the printer to malfunction.
- > Be sure to replace with an item of identical type.
- ➤ Never mix items of different types.
- ➤ Never allow the machine to stand with an ink cartridge removed. The print heads may become
- > Never insert or remove a partially used ink cartridge with undue force.
- Never remove an ink cartridge suddenly while the printer is in operation.

# **<b>∴**WARNING

Never store ink, cleaning liquid, or discharged fluid in any of the following locations.

- > Any location exposed to open flame
- > Any location where high temperatures may occur
- > Near bleach or any other such oxidizing agent or explosive material
- > Any location within the reach of children

There is a risk of fire. Accidental ingestion by children may pose a health hazard.

# Maintenance that Should Be Performed Daily

# Maintenance of Ink Cartridges

Be sure to perform the following types of maintenance. The ingredients in the ink have a tendency to precipitate. Particularly, the white ink contains ingredients that precipitate easily, and deposits may harden and cause problems including printer malfunctions if left untouched for an extended period of time.

- > Shake the new ink cartridge gently before loading it.
- > Temporarily remove only the white ink cartridge, shake it gently, and load it before starting operation for the day.

## Cleaning

# **MARNING**

**Never use gasoline, alcohol, thinner, or any other flammable material.**Doing so may cause fire.

Wipe away any buildup of ink or grime that has adhered to the machine as part of daily cleaning. In particular, the flat table is likely to have a buildup of grime. Clean by wiping with a cloth moistened by neutral detergent diluted with water then wrung dry.



- > This machine is a precision device, and is sensitive to dust and dirt. Perform cleaning on a daily basis.
- > Never attempt to oil or lubricate the machine.

### About Care and Maintenance of the Print Heads

Care of the print heads is essential to ensure optimal printing at all times. There are daily care and periodic care.

### **Daily Care and Maintenance**

### **Printing Tests and Normal cleaning**

Be sure to perform a printing test before and after daily operations. Also, perform this maintenance during daily operations as needed.

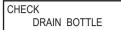
P. 21, "Printing Test and Normal Cleaning"

### **Periodic Care and Maintenance**

P. 58, "Periodic Cleaning Maintenance"

\* The print heads are components that wear out. Periodic replacement is required, with the frequency of replacement depending on use. Purchase them from your authorized Roland DG Corp. dealer.

# **Disposing of Discharged fluid**



The drain bottle collects discharged fluid. Dispose of collected material before the bottle becomes full. The message shown in the figure appears when a certain amount of discharged fluid has collected in the bottle. Follow the procedure below to discard the discharged fluid.

# $I_{ullet}$ Empty the bottle by discarding the discharged fluid.

CHECK DRAIN BOTTLE

When the message shown in the figure appears, press  $\overbrace{\text{\tiny ENTER}}$  .

- 2 Press MENU.

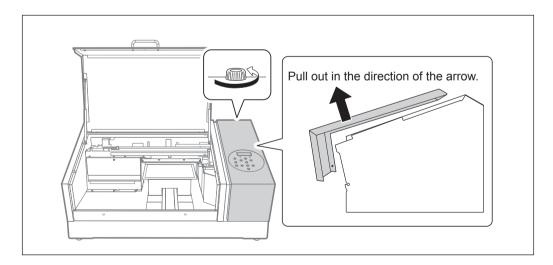
Press veral times until the screen shown on the left appears.

Press .

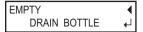
Press twice.

- Press  $\triangleright$ , and then  $\triangle$ .
- Press ENTER.
- OPEN PANEL COVER COVER

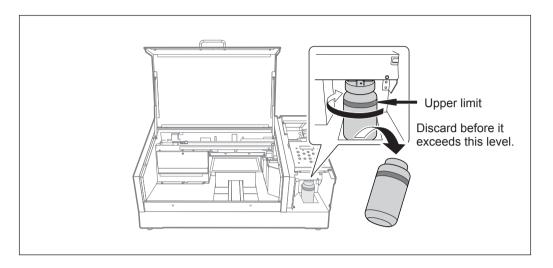
When the figure shown on the left appears, open the panel cover.







When the screen shown on the left appears, detach the bottle, and empty it to discard the discharged fluid.



# **ACAUTION**

Before you detach the drain bottle, be sure to wait for the screen to display [EMPTY DRAIN BOTTLE].

Failing to follow this procedure may cause discharged fluid to flow out of the tube and spill, soiling your hands or the floor.

# **MARNING**

Never place discharged fluid near open flame.

Doing so may cause fire.

# **ACAUTION**

To store discharged fluid temporarily, place it in the included drain bottle or in a durable, sealed container such as a metal can or polyethylene tank, and cap tightly.

Any spillage or vapor leakage may cause fire, odor, or physical distress.

Do not store discharged liquids in a location where they are exposed to direct sunlight.

When temporarily storing discharged fluid in the included drain bottle, do not store in a location that is exposed to direct sunlight. The discharged fluid may harden, making the drain bottle unusable.

Dispose of discharged fluid properly, in accordance with the laws in effect in your locale.

Discharged fluid is flammable and contains toxic ingredients. Never attempt to incinerate discharged fluid or discard it with ordinary trash. Also, do not dispose of it in sewer systems, rivers, or streams. Doing so may have an adverse impact on the environment.

# 2. Attach the emptied drain bottle and reset the discharged-fluid count.



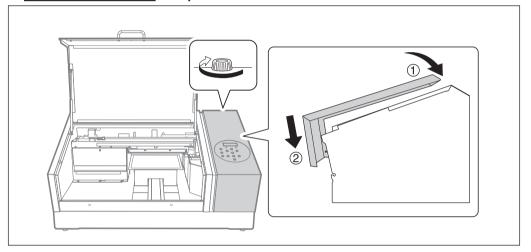
Re-attach the emptied drain bottle. Press ENTER.

RESET DRAIN
COUNTER 4

Press ENTER.

CLOSE PANEL COVER

When the figure shown on the left appears, close the panel cover.



W:\*\*\* mm L:\*\*\* mm
H SETUP MEDIA

Press MENU in this order to return to the original screen.

# **Periodic Cleaning Maintenance**

# **About Each Cleaning Method**

There are several cleaning menus on this machine. Perform cleaning periodically or as needed.

Normal cleaning	Perform normal cleaning when there is a dot drop-out in test prints. Be sure to do this in the following cases.  > Before daily operations > After daily operations
	Also, perform normal cleaning during daily operations as needed.  P. 21, "Printing Test and Normal Cleaning"
Medium cleaning	If you cannot fix dot drop-out with normal cleaning, try medium cleaning. If medium cleaning does not fix the problem, perform powerful cleaning.
Powerful cleaning	
Manual cleaning	Perform every day when the machine's interior tends to be grimy due to the scattering of ink mist (this problem tends to occur when printing with the some distance between the print heads and the print surface). Even if it does not become very grimy, clean periodically as needed based on your usage (at least, once a month).  P. 60, "Manual Cleaning"

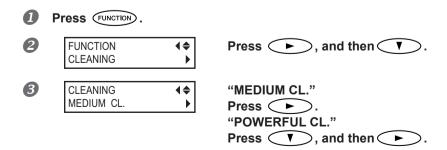
# **Medium and Powerful Cleaning**

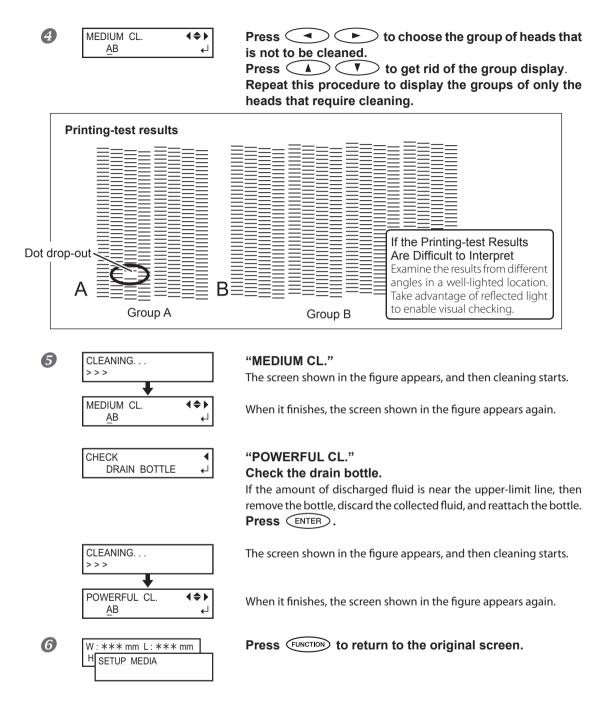
When normal cleaning (P. 21, "Printing Test and Normal Cleaning") does not correct dot drop-out, perform the more powerful cleaning, a "medium cleaning", two or three times. If the condition is not improved, try the even more powerful "powerful cleaning".



Medium cleaning consumes more ink than normal cleaning. Powerful cleaning consumes more ink than medium cleaning. Because the print heads are prone to damage if cleaned too frequently, do not perform cleaning more than necessary.

### **Procedure**





### When Powerful Cleaning Is Not Effective

When dot drop-out does not improve after cleaning several times, perform "Manual Cleaning of Print Heads". Such cleaning can be effective when carried out periodically, according to the frequency of use.

P. 60, "Manual Cleaning"

# **Manual Cleaning**

### When the Manual Cleaning Becomes Necessary

When there is a lot of scattered ink mist and the inside of the machine is soiled Perform every day when frequently printing with the print heads at a distance from the print surface or when ink is emitted to locations that protrude from the print surface. If the scattered ink mist is allowed to harden, it may cause malfunctions.

### Perform once a month or more

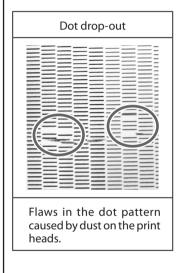
To maintain stable output conditions at all times, perform manual cleaning more than once a month.

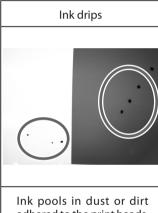
We recommend manual cleaning when any of the following symptoms occurs

If the following symptoms occur and you are not able to fix them with automatic cleaning features, such as normal cleaning, perform manual cleaning.

Wiper replacement may also be effective in improving these symptoms.

P. 69, "Replacing the Wiper"





Dragging dirt

The phenomenon where

Ink pools in dust or dirt adhered to the print heads, and drips onto the media.

The phenomenon where dirt or dust accumulates on the print heads.

- > The frequency with which manual cleaning should be performed depends on the machine's use. For information about frequency of cleaning needed for your conditions of use, contact your authorized Roland DG Corp. dealer.
- > When the cleaning stick and cleaning liquid used for manual cleaning runs out, purchase them from your authorized Roland DG Corp. dealer.
- The print heads are components that wear out. Periodic replacement is required, with the frequency of replacement depending on use. Purchase them from your authorized Roland DG Corp. dealer.

### IMPORTANT!

### Important Notes on This Procedure

- ➤ Cleaning requires the cleaning liquid and cleaning sticks included with the printer, so have these items ready.
- > Before performing this operation, remove any media.
- ➤ To prevent the heads from drying out, finish this procedure in 10 minutes or less. A warning beep sounds after 10 minutes.
- ➤ Never use any implement other than the included cleaning stick. Cotton swabs or other lintproducing items may damage the heads. If you use up the cleaning stick, purchase a new one from your authorized Roland DG Corp. dealer.
- ➤ Use one cleaning stick per cleaning session. Reusing cleaning sticks may reduce print quality.
- ➤ Do not put a cleaning stick that has been used for cleaning into the cleaning liquid. It may deteriorate the fluid.
- ➤ Never rub the nozzle surface of the heads.
- Stroke the sponges very gently, applying as little pressure as possible. Never rub, scrape, or crush them.

### When a warning beep sounds during cleaning

A warning beep sounds 10 minutes after operation begins. Stop work and close the front cover. And then, press ENTER to quit the manual cleaning menu. After that, restart the procedure from the beginning.

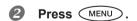
# **ACAUTION**

Be sure to perform operations as specified in the instructions above, and never touch any area not specified in the instructions.

Sudden movement of the machine may cause injury.

# ${\it 1.}$ Change to the print-head manual-cleaning mode.

Remove any media. Close the front cover.



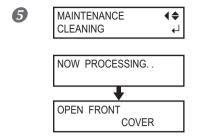


Press veral times until the screen shown on the left appears.

Press . twice

SUB MENU
MAINTENANCE

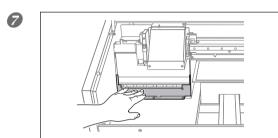
Press -.



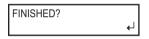
Press ENTER.

The print-head carriage, and then the screen shown in the figure appears.

**6** Open the front cover.



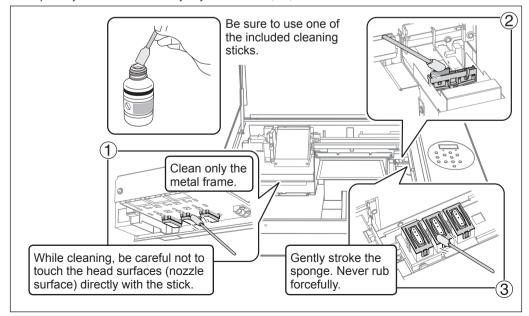
Touch the location shown in the figure (under the ink cartridge cover) to discharge any static electricity.



Preparations are complete when this screen appears.

# 2. Clean using the cleaning stick.

- Moisten the cleaning stick with the cleaning liquid.
- Clean in the sequence shown in the figure below.
  Be especially careful to clean away any fibrous dust (lint).



### Note

Do not clean the irradiation surface (glass surface) of the UV irradiation device. Doing so may damage the UV irradiation device. For details on cleaning the irradiation surface of the UV irradiation device, contact your authorized Roland DG Corp. dealer.

# 3. Quit manual cleaning mode.

Close the front cover.



The print-head carriage moves to the right side of the machine.

After quitting the manual cleaning mode, the screen returns to the figure as shown..

# 4. Perform a printing test to verify the results of the procedure.

### Perform a printing test to check the results.

Perform cleaning using the machine's cleaning feature several times when necessary.

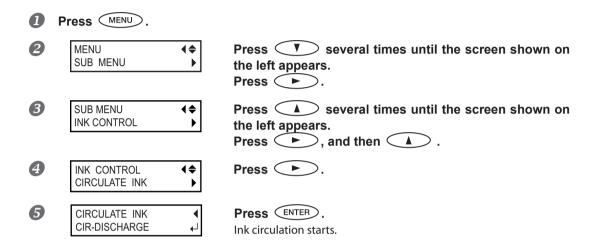
P. 21, "Printing Test and Normal Cleaning"

# When the White Ink Concentration is Low

# **Restoring White Ink Concentration**

Prolonged use of this machine may cause the concentration of the white ink to decrease. This is because white ingredients in white ink easily precipitate. The "CIRCULATE INK" feature circulates the ink to eliminate white ink precipitation, which restores the white ink concentration. However, this procedure requires some ink to be discharged, so you should not perform this procedure frequently.

### **Procedure**



# When Dot Drop-out Cannot be Cleared Up

# When Dot Drop-out of White or Gloss Ink Cannot be Cleared Up

In this operation, all white and gloss inks within the printer are discharged, and the interior is cleaned. Ink is refilled after cleaning. This operation requires two SOL INK cleaning cartridges.

White ink tends to settle, and may harden if allowed to stand for a lengthy time. Therefore, abnormal ink emission including dot drop-out tends to occur more frequently than with other inks, even when using the cleaning function (Normal, Medium, or Powerful) or manual cleaning.

\* If you want to perform maintenance on inks other than white or gloss ink, see P. 66, "Cleaning All Print Heads".

### Important Notes on This Procedure

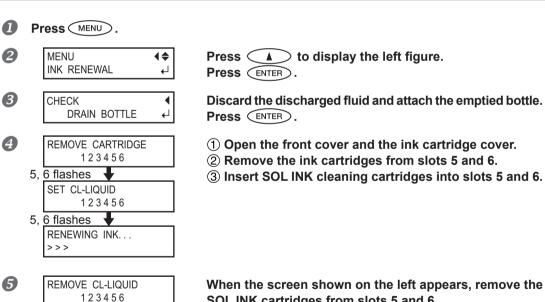
- > A large amount of ink will be discharged during this operation. Perform this operation when all procedures such as "Normal", "Medium", "Powerful", and "Manual" cleaning, and measures to improve ink emission flaws (such as dot drop-out) do not improve the symptoms.
  - P. 54, "Maintenance that Should Be Performed Daily"
  - P. 58, "Medium and Powerful Cleaning"
  - P. 60, "Manual Cleaning"
- > Be sure to use SOL INK cleaning cartridges. Use of any other type may result in breakdown.
- > According to the procedure, fill with ink as soon as possible. Allowing the machine to stand without ink may damage the print heads.

### **Procedure**

5, 6 flashes

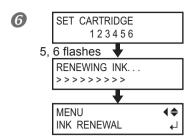
>>>>>

RENEWING INK...



When the screen shown on the left appears, remove the SOL INK cartridges from slots 5 and 6.

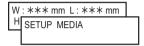
Carry out steps 4 and 5 as many times as indicated on the display screen.



When the screen shown on the left appears, insert an ink cartridge in slots 5 and 6.

Close the ink cartridge cover and the front cover.





Press MENU in this order to return to the original screen.

# **Cleaning All Print Heads**

In this operation, all inks within the printer are discharged, and the interior is cleaned. Ink is refilled after cleaning.

This operation requires six unused SOL INK cleaning cartridges (four for cleaning and two for refilling ink). Have these on hand before you start.

\* The effect on white ink and gloss ink is the same as P. 65, "When Dot Drop-out of White or Gloss Ink Cannot be Cleared Up". If you want to perform maintenance only on white and gloss ink, see P. 65.

### Important Notes on This Procedure

- All inks are discharged in this operation. Perform this operation when all procedures such as "Normal", "Medium", "Powerful", and "Manual" cleaning, and measures to improve ink emission flaws (such as dot drop-out) do not improve the symptoms.
  - P. 54, "Maintenance that Should Be Performed Daily"
  - P. 58, "Medium and Powerful Cleaning"
  - P. 60, "Manual Cleaning"
- Be sure to use SOL INK cleaning cartridges. Use of any other type may result in breakdown.
- When the cleaning ends, fill with ink as soon as possible. Allowing the machine to stand without ink may damage the print heads.

### **Procedure**

Discharge ink.

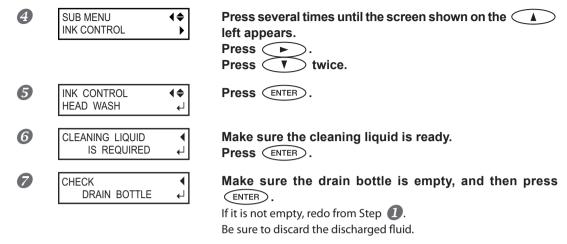
Perform operations in P. 55, 1- 2 "Disposing of Discharged fluid" and the following procedures before discharging ink. The following operations will discharge large amounts of fluid. Empty the drain bottle, or the discharged fluid may overflow.

2 Press MENU).



Press several times until the screen shown on the left appears.

Press .



- Thereafter, follow the on-screen instructions to carry out the operations.

  After cleaning has finished, the sub power is automatically switched off.
- Start filling ink.

See "First Step Guide" and promptly fill with ink. When filling with ink, you use (two) SOL INK cleaning cartridges again.

### Cleaning of the head surface as an emergency measure

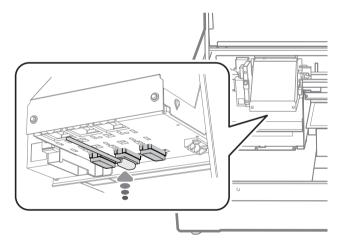
When dot drop-out and/or dot deflection is not improved even if cleaning is performed several times, you can clean the head surface as an emergency measure. Since the head surface (nozzle surface) is an extremely delicate mechanism, make sure to perform the operation carefully and deliberately. This operation is an emergency measure. It may damage defect-free parts depending on the symptoms, worsening the symptoms. If you have any questions, contact your authorized Roland DG Corp. dealer.

### **Procedure**

- Perform Step 1. on P. 60, "Manual Cleaning".
- 2 Apply a large amount of cleaning solution to the cleaning stick.
- Softly press the cleaning stick to the head surface (nozzle surface).

  Press it gently and softly so that the head nozzle is permeated with the cleaning liquid.

  Never rub the stick on the surface or press it forcibly.



4 Perform Steps 3. and 4. on P. 65, "Manual Cleaning".

# **Replacing Consumable Parts**

# Replacing the Wiper



The wipers are components that you use when cleaning the print heads. When the screen displays a message like the one shown, it means the item needs to be replaced. Replace with new items.

For information about purchasing wipers, contact your authorized Roland DG Corp. dealer.

### When a warning beep sounds during wiper replacement

A warning beep sounds 10 minutes after operation begins. Stop work and close the front cover. Press to quit the wiper replacement menu. After that, restart the procedure from the beginning.

# **ACAUTION**

Be sure to perform operations as specified in these instructions, and never touch any area not specified in the instructions.

Sudden movement of the machine may cause injury.

# $oldsymbol{1}_{oldsymbol{\cdot}}$ Enter the WIPER REPLACE menu

TIME FOR WIPER REPLACE ←

When the message shown in the figure appears, press (ENTER).

- Remove any media.
- B Press MENU).

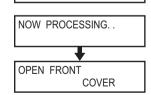
6

Press veral times until the screen shown on the left appears.

Press L twice.

Press , and then .

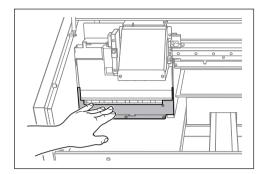
MAINTENANCE (\$\phi\$) Press (ENTER).



The print-head carriage, and then the screen shown in the figure appears.

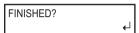
Open the front cover.





Touch the location shown in the figure (under the ink cartridge cover) to discharge any static electricity.

9

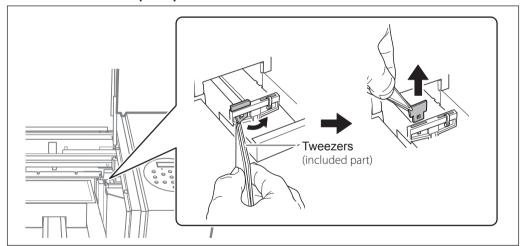


Preparations are complete when this screen appears.

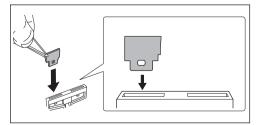
# 2. Replace the wipers.

Detach the old wipers.

Detach the hook and pull up and out.



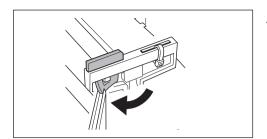




### Insert the new wipers.

Insert the wipers with the orientation shown in the figure.

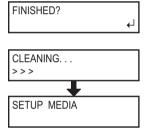




Attach the hook.

# 3. Quit the wiper replacement menu.

- Close the front cover.
- Press ENTER.



After quitting the wiper replacement menu, the screen returns to the figure as shown.

## Replacing the Filter



This section explains how to replace the filter used for the mist fan that adjusts scattering of ink mist. When the screen displays a message like the one shown, it means the item needs to be replaced. Replace with new items.

For information about purchasing filters, contact your authorized Roland DG Corp. dealer.

#### When a warning beep sounds during filter replacement

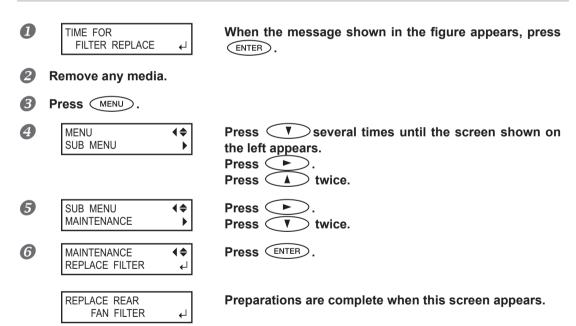
A warning beep sounds 10 minutes after operation begins. Stop work and close the front cover. Press to quit the filter replacement menu. After that, restart the procedure from the beginning.



Be sure to perform operations as specified in these instructions, and never touch any area not specified in the instructions.

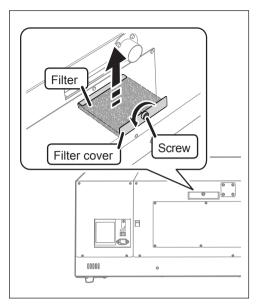
Sudden movement of the machine may cause injury.





# 2. Replace filter.

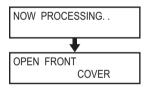




#### Replace rear mist fan's filter.

When replacing, wipe away any buildup of ink around the fan module with a cloth.

## 2 Press ENTER.



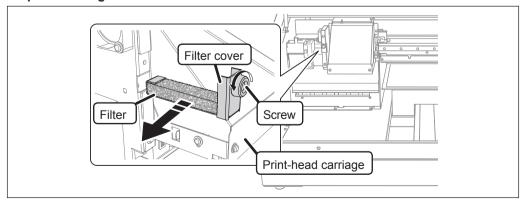
The print-head carriage, and then the screen shown in the figure appears.

Open the front cover.



Preparations are complete when this screen appears.

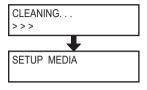
## **3** Replace carriage mist fan's filter.



When replacing, wipe away any buildup of ink around the fan module with a cloth.

# 3. Quit the filter replacement menu.

- Close the front cover.
- 2 Press ENTER.



After quitting the filter replacement menu, the screen returns to the figure as shown..

# Switching the Ink Type

## Method for Switching the Ink Type (EUV⇔EUV3)

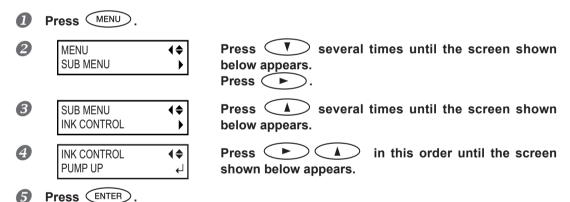
#### **Important**

- > You can only switch the ink type\*1 between EUV ink and EUV3 ink.
- > You cannot switch the ink mode.\*2
- \*1 Ink type: Indicates the type of ink that is used. Examples include EUV ink and EUV3 ink.
- \*2 Ink mode: Indicates the combination of the ink colors that are used. Examples include white mode and gloss mode; the name of the special color used is included in the ink mode.

# ${\it 1.}$ Draining Ink Remaining Inside the Unit.

#### IMPORTANT!

Insert each color ink cartridge into the slot labeled with the matching color. If you insert the wrong cartridges, the color inks may be mixed. Be careful not to insert the wrong cartridges. Contact your authorized Roland DG Corp. dealer or us, if you inserted the wrong cartridges and the color inks were mixed.



Thereafter, follow the on-screen instructions to carry out the operation

Thereafter, follow the on-screen instructions to carry out the operations.

After cleaning has finished, the sub power is automatically switched off.

## POINT!

The error message "CANCELED FOR MOTOR PROTECTION" may display to prevent damage to the machine due to the overheating of pump motor.

In this case, allow the machine to stand for approximately 10 minutes before resuming operation.

Press any key other than the sub power switch to cancel the error message.

## **⚠ WARNING**

Never place discharged fluid and ink near open flame.

Doing so may cause fire.

## **A** CAUTION

To store discharged fluid temporarily, keep it in the provided drain bottle or in a durable container such as a metal can or polyethylene tank, and close the cap tightly.

Any spillage or vapor leakage may cause fire, odor, physical distress.

#### Store discharged fluid in a location not exposed to direct sunlight.

When temporarily storing discharged fluid in the included drain bottle, keep the drain bottle out of direct sunlight. Otherwise the discharged fluid may harden, making the drain bottle unusable.

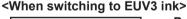
#### Dispose of discharged fluid properly, in accordance with the laws in effect in your locale.

Discharged fluid is flammable and contains toxic ingredients. Never attempt to incinerate discharged fluid or discard it with ordinary trash. Also, do not dispose of it in sewer systems, rivers, or streams. Doing so may have an adverse impact on the environment.

## 2. Fill with ink.

- Press the sub power button.
- Select the ink type.







**3** Thereafter, follow the on-screen instructions to carry out the operations. After finishing the operation, close the ink cartridge cover.

#### IMPORTANT!

#### When you use VersaWorks

Be sure to perform the following operation after filling with ink. Otherwise, you cannot use VersaWorks.

#### **Procedure**



#### Windows 10

- ① Click the [Start] ( === ) menu.
- ② Click [All apps].
- ③ Click [All Programs] (or [Programs]) > [Roland VersaWorks] > [Initialize Application].

#### Windows 8.1

- 1 Click on the [Start] screen.
- 2 Click [Initialize Application] for Roland VersaWorks.

#### Windows 7

- 1 Click the [Start] ( ) menu.
- ② Click [All Programs] (or [Programs]) > [Roland VersaWorks] > [Initialize Application].
- Click [Yes] when a confirmation message for initialization of the application appears.
- Click [ OK ] when a completion message for initialization of the application appears.
- Start VersaWorks.

The [Printer Settings] window is displayed. This is because the connection with the printer is initialized by performing Initialize Application.

- **6** Make the settings of the printer.
  - "Printer Connection and Settings" in "Roland VersaWorks Quick Start Guide"

    When you initialize the application, the settings of Roland@NET are initialized as well.

    Please make the settings again.
  - "Making the Settings for Roland@NET" in "Roland VersaWorks Quick Start Guide"

# When Moving the Unit

## **Procedures from Preparing to Move Through Reinstalling**

To move the machine, you must completely drain all ink inside the machine and secure the print heads in place with packing materials to protect them. Attempting to move the machine without first doing this may result in damage to internal components due to leaking ink or damage to the heads.

This operation requires six unused SOL INK cleaning cartridges (four for cleaning and two for refilling ink). Have these on hand before you start.

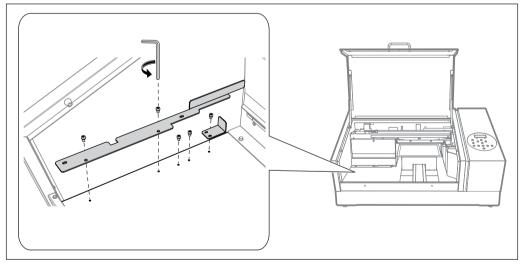
#### Important Notes on Moving

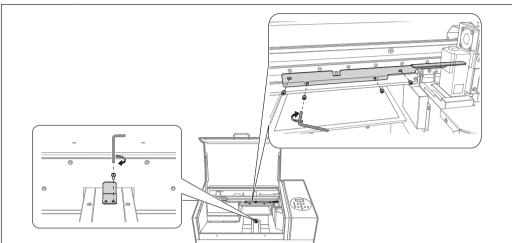
- > Be sure to use SOL INK cleaning cartridges. Use of any other type may result in breakdown.
- Once the preparations for moving are complete, move the machine and fill it with ink with as little delay as possible. Allowing the machine to stand without ink may damage the print heads.
- ➤ When moving the machine, keep it at a temperature between 5 to 40°C (41 to 104°F) and at relative humidity between 20 to 80% (with no condensation). Failure to do so may result in breakdown.
- ➤ Handle the machine with care when moving, keeping it level (not tilted at an angle) and preventing it from striking other objects.

#### **Procedure**

- Clean print heads.

  Perform steps on P. 66, "Cleaning All Print Heads".
- If the drain bottle and panel cover are detached, put them on.
- Remove the stored packing.





Secure the print heads and the flat table.

The machine is now ready to be moved.

- **6** Move as soon as possible.
- Immediately reinstall the machine and fill with ink.

  See "First Step Guide" and promptly fill with ink. When filling with ink, you use (two) SOL INK cleaning cartridges again.

# Chapter 4 Appendix

Read this chapter whenever you face a problem (FAQ)	82
Printer Does Not Run	82
Attractive Printing Is Not Possible	84
The Print Heads Do Not Move	86
Handling Messages and Error Messages	87
A Message Appears	87
An Error Message Appears	89
Main Specifications	91
Dimensional Drawing	91
Locations of the Power Rating and Serial Number Labels	92
Specifications Table	93

# Read this chapter whenever you face a problem (FAQ)

## **Printer Does Not Run**

#### The Printer Unit Does Not Run

#### Is the power switched on?

Switch on the printer's main power, then press the sub power switch and make sure the sub power switch lights up.

P. 10, "Switching the Power On and Off"

## Is (SET UP) illuminated?

If SET UP is not illuminated, the printer cannot print. Complete up to setting the printer area, close the front cover, and press SET UP.

- P. 18, "Specify the Print Area Directly"
- P. 19, "Specifying the Print Area from the Print Center Position"

#### Are any covers open?

Close the front cover and the panel cover.

#### Is the top menu displayed?

Top menu



If the top menu is not displayed, output will not start even when data is sent from the computer. To go to the top menu, press (MENU), then press (



If PAUSE is illuminated printing is paused. To resume, press PAUSE. PAUSE goes out, and output resumes.

PAUSE goes out, and output resumes.

PAUSE goes out, and output resumes.

#### Has ink run out?



When data is sent while the screen shown in the figure is displayed, a message appears and a warning beep sounds. At the same time, operation pauses. When the ink cartridge is replaced with a new one, output resumes.

P. 52, "How to Replace the Ink Cartridge"

#### Is a message displayed on the screen?

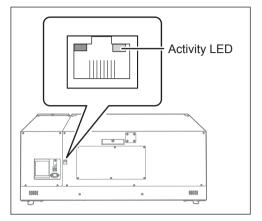
- P. 87, "A Message Appears"
- P. 89, "An Error Message Appears"

#### Is the cable connected?

Connect the cable securely.

First Step Guide"

#### Is the Activity LED lit?



If the Activity LED for the Ethernet connector is not lit, the network connection has not been made correctly. Check whether or not the network routing is appropriate. Try connecting the computer and the machine to the same hub or connecting them directly using a crossover cable. If this makes it possible to perform output, it means the problem is in the network itself.

#### Are the network settings correct?

If output is not possible even though the Activity LED is on, make sure the IP address and other settings are correct. The settings on both the machine and the computer must be appropriate. Redo the settings, checking to ensure that the IP address does not conflict with the IP address for another device on the network, that the port setting for the software RIP specifies the IP address set on the machine, that the settings have no typing errors, and for other such problems.

- P. 47, "Viewing Information about the System of This Machine"
- First Step Guide"

#### Did the software RIP end abnormally?

Make sure the software RIP is running correctly, then switch the sub power switch off and back on.

"Roland VersaWorks Quick Start Guide"

#### Is the temperature of the room too low?

Use the machine in an environment where the temperature is 20 to 32°C (68 to 90°F).

#### The Flat Table Does Not Move

#### Is something stuck in the X-axis, Y-axis, or Z-axis movable axes?

Check whether or not something is catching or stuck and interfering with operation.

#### Are any covers open?

Close the front cover and panel cover while starting up or printing. If any cover is open while starting up or printing, the flat table cannot be moved for your safety.

#### The Media Gap Sensor Does Not Sense Media

#### Is something covering the media gap sensor or has it attracted dust?

Check whether or not something is interfering with the media gap sensor's ability to sense.

## **Attractive Printing Is Not Possible**

#### **Printed Results Are Coarse or Contain Horizontal Stripes**

#### Do the print heads show dot drop-out?

Carry out a printing test and make sure no dot drop-out occurs. If dot drop-out is present, perform head cleaning.

- P. 21, "Printing Test and Normal Cleaning"
- P. 58, "Medium and Powerful Cleaning"
- P. 65, "When Dot Drop-out of White or Gloss Ink Cannot be Cleared Up"
- P. 66, "Cleaning All Print Heads"

#### Is the print mode suitable?

Try an appropriate print mode. Specific combinations of media and print mode may cause the colors to be uneven, and results may also vary greatly depending on the settings of your software RIP (such as the color-profile selection). Select settings appropriate for the media you are using.

#### Is the printer installed in a level and stable location?

Never install the machine in a location where it is tilted or where it may wobble or experience vibration. These factors may lead to dot-dropout or reduced printing quality.

#### Is the printer installed in a location out of direct sunlight?

Never install the machine in a location that is exposed to direct sunlight. Doing so may result in dot drop-out or other problems with reduced printing quality, or may even result in malfunction.

#### Is the media loaded and set up correctly?

If the media is not loaded correctly, printing may be adversely affected. Make sure the media is loaded and set up correctly.

- P. 11, "How to Secure the Media"
- P. 13, "Set Height Position of Media (Automatic)"
- P. 15, "Set Height Position of Media (Manual)"
- P. 18, "Specify the Print Area Directly"
- P. 19, "Specifying the Print Area from the Print Center Position"

#### **Colors Are Unstable or Uneven**

#### Did you shake the ink cartridges gently before loading them?

Before loading a new ink cartridge, shake it gently.

#### Was printing paused partway through?

When printing is paused, the coloring at the seam may be altered when printing resumes. Avoid pausing printing. By default, printing pauses when ink remaining inside the machine runs out. Printing may also pause when data is not sent from the computer quickly enough. We recommend not performing any other tasks with the computer while printing is in progress.

#### Is the printer installed in a level and stable location?

Never install the machine in a location where it is tilted or where it may wobble or experience vibration. These factors may lead to dot-dropout or reduced printing quality.

#### Are the operating parameters set to appropriate values?

Depending on the settings for the [PERIODIC CL.] menu, uneven colors may occur. If the settings have been changed, try restoring them to their default values.

P. 39, "Preventing Soiling of the Media and Dot Drop-out"

# Is the printer being used in a location subject to severe changes in the operating environment?

Large fluctuations in temperature or humidity while printing is in progress may cause the colors to change partway through the printing. When printing, use the machine in a location where the temperature and humidity are stable.

#### Are the settings for the [PRESET] menu item appropriate?

If the settings selected with the [PRESET] menu item are not suitable for the type of media, printing may be adversely affected. Choose settings optimized for the media you are using.

P. 32, "Fully Utilizing Preset Feature"

#### The Media Becomes Soiled When Printed

#### Are the print heads dirty?

The following may cause ink to drip on the media during printing.

- > Buildup of fibrous dust (lint) around the heads
- Ink transferred to the heads due to rubbing against the media

If this happens, clean the print heads manually. We recommend carrying out periodic head cleaning.

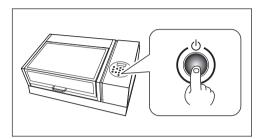
- P. 60, "Manual Cleaning"
- > Humidity is too low.

Use this machine in a 35-80% RH (non-condensation) environment.

#### The Print Heads Do Not Move

If the print-head carriage stops in the standby position (the right side of the main unit), take action immediately to prevent the heads from drying out.

#### What to Do First



Switch the sub power off, and then back on again. If the print-head carriage moves to the standby position (the right side of the main unit), the operation has ended successfully.

#### If the Heads Still Do Not Move

Try switching off the main power, then switching on the main power again, followed by the sub power.

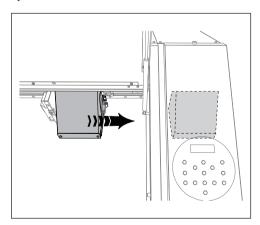
#### If the Heads Still Do Not Move

If the heads still do not move, carry out the following emergency response measure, and then contact your authorized Roland DG Corp. dealer.

#### **Procedure**

- Turn off the main power switch.
- Open the front cover.





Gently move the print heads into the standby position by hand.

Stop when you hear the print heads click into place.

Close the front cover.

# **Handling Messages and Error Messages**

## A Message Appears

These are the main messages that appear on the machine's display to prompt correct operation. They do not indicate any error. Follow the prompts and take action accordingly.

#### $[1 \ 2 = 3 = 4 = 5 = 6 = ]$

Only a small amount of ink remains. Replace the ink cartridge indicated by the flashing number with a new cartridge.

### [PRESS THE POWER KEY TO CLEAN]

This message appears when the machine has not been used for approximately a month. Turn on the sub power once a month.

P. 50, "Introduction: About Maintenance"

#### [CIRCULATING INK]

White ink is being circulated inside the machine. This action is automatically performed to clear the white ink precipitation. Wait until the displayed message changes.

#### [SET CARTRIDGE]

Insert the ink cartridge indicated by the flashing number. This message appears at times such as during ink cartridge replacement.

#### [REMOVE CARTRIDGE]

Remove the ink cartridge indicated by the flashing number. This message appears at times such as during ink cartridge replacement.

#### [SET CL-LIQUID]

Insert the SOL INK cleaning cartridge into the slot(s) indicated by the flashing number. This message appears at times such as during head cleaning.

#### [REMOVE CL-LIQUID]

Remove the SOL INK cleaning cartridge indicated by the flashing number. This message appears at times such as during head cleaning.

# [CLOSE THE COVER (FRONT COVER or PANEL COVER) DRY-UP MAY DAMAGE THE HEAD]

Close either the front cover and panel cover, or both. If the message is left displayed, the print heads may get dry, resulting in malfunction.

#### [SETUP MEDIA]

Reload the media and press SET UP. This message appears when an attempt to perform a printing test was made while no media was loaded.

#### [INSTALL DRAIN BOTTLE]

Check whether the drain bottle is installed. Install the drain bottle, then press ENTER.

#### [CHECK DRAIN BOTTLE]

This message appears when a certain amount of discharged fluid collects in the drain bottle. To clear the message, press ENTER . If this screen appears, go to the [DRAIN BOTTLE] menu and discard the discharged fluid in the bottle.

P. 55, "Disposing of Discharged fluid"

#### [TIME FOR MAINTENANCE]

It is time to perform manual cleaning. After verifying, press ENTER.

P. 60, "Manual Cleaning"

#### [TIME FOR WIPER REPLACE]

It is time to replace the wipers. After verifying, press ENTER.

P. 69, "Replacing the Wiper"

#### [TIME FOR FILTER REPLACE]

It is time to replace the filters. After verifying, press ENTER.

P. 72, "Replacing the Filter"

#### [READJUST TABLE HEIGHT]

#### The Height of the Media was Automatically Re-set, and Printing was Finished.

Although the media came into contact with the media gap sensor during printing, the height of the media was automatically re-set, and printing was finished because "CLEARANCE MODE" is set to "RE-ADJ".

- P. 15, "Set Height Position of Media (Manual)"
- P. 18, "Specify the Print Area Directly"
- F. 19, "Specifying the Print Area from the Print Center Position"
- P. 38, "Even When the Media Comes into Contact with the Media Gap Sensor During Printing, Automatic Adjustment is Performed to Continue Printing"

## **An Error Message Appears**

This section describes the error messages that may appear on the machine's display, and how to take action to remedy the problem. If the action described here does not correct the problem, or if an error message not described here appears, contact your authorized Roland DG Corp. dealer.

#### **[AREA TOO SMALL CONTINUE?]**

#### The Size of the Data is Larger than the Print Area of the Loaded Media

To print immediately, press ENTER. The portion extending beyond the print area will not be printed. To stop printing, stop sending data from the computer and hold down SET UP for one second or longer. Make the print area wider by replacing the media with a larger piece of media or by changing the position of the media, then send the data again.

#### [PRINT AREA TOO SMALL]

#### The Size of the Test Print is Larger than the Print Area of the Loaded Media

Press any key on the operation panel to go back to the main menu. Make the print area wider by replacing the media with a larger piece of media or by changing the position of the media, then send the data again.

#### [CANCELED FOR TABLE HEIGHT]

#### Detected that the Media is in a Position (Height) of Hitting the Print Heads

Remove the media or change its position. Press any key (except the sub power switch) on the operation panel, and the message disappears. If the setup of the media is completed, the setup is canceled. Redo the setup.

- P. 11, "How to Secure the Media"
- P. 13, "Set Height Position of Media (Automatic)"
- P. 15, "Set Height Position of Media (Manual)"
- P. 18, "Specify the Print Area Directly"
- P. 19, "Specifying the Print Area from the Print Center Position"
- P. 38, "Even When the Media Comes into Contact with the Media Gap Sensor During Printing, Automatic Adjustment is Performed to Continue Printing"

#### [TEMPERATURE IS TOO HIGH \*\*°C]

# The temperature of the location where the machine is installed has risen above the ambient temperature at which the machine can operate

Operation cannot be continued. Turn off the sub power. The displayed temperature is the current ambient temperature of the installation location. Bring the installed location to a temperature at which operation is possible (20 to 32°C or 68 to 90°F) and allow the machine to come to room temperature, and then turn on the power.

#### [SERVICE CALL xxxx]

# An unrecoverable error occurred, or part replacement that must be performed by a service technician is required

Note the number displayed on the display screen, and then switch off the sub power. After you switch off the power, inform your authorized Roland DG Corp. dealer of the number that appeared on the display screen.

#### [TEMPERATURE IS TOO LOW \*\*°C]

# The temperature of the location where the machine is installed has fallen below the ambient temperature at which the machine can operate

Operation cannot be continued. Turn off the sub power. The displayed temperature is the current ambient temperature of the installation location. Bring the installed location to a temperature at which operation is possible (20 to 32°C or 68 to 90°F) and allow the machine to come to room temperature, and then turn on the power.

#### [DATA ERROR CANCELING...]

#### Output was stopped because a problem was found in the data received

Operation cannot be continued. Check whether or not there is an error in the data. Check for a problem with the connector cable or the computer, and redo the operation from the starting with loading the media.

#### [WRONG CARTRIDGE]

#### A cartridge that cannot be used was installed

Remove the ink cartridge to clear the error. Use an ink cartridge of the specified type.

#### [WRONG HEAD IS INSTALLED]

#### Unusable print heads are installed

Turn off the sub power. After turning the power off, contact the your authorized Roland DG Corp. dealer.

#### [AVOIDING DRY-UP TURN POWER OFF]

#### The print heads were forced to standby position to prevent them from drying out

Operation cannot be continued. Switch the sub power off, and then back on. Opening the front cover while printing is in progress causes an emergency stop. Never allow the print heads to remain in this state.

#### [MOTOR ERROR TURN POWER OFF]

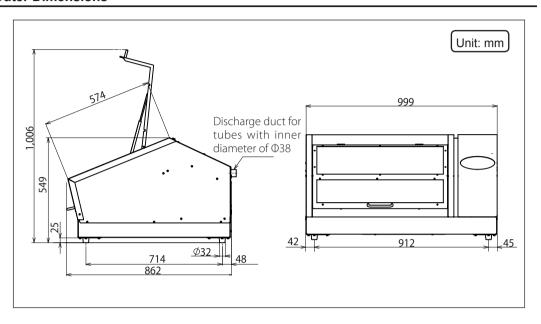
#### A motor error occurred

Operation cannot be continued. Turn off the sub power. Next, eliminate the cause of the error, then immediately switch on the sub power. If the machine is allowed to stand with the error uncorrected, the print heads may dry out and become damaged. This error may be caused by the media being set incorrectly.

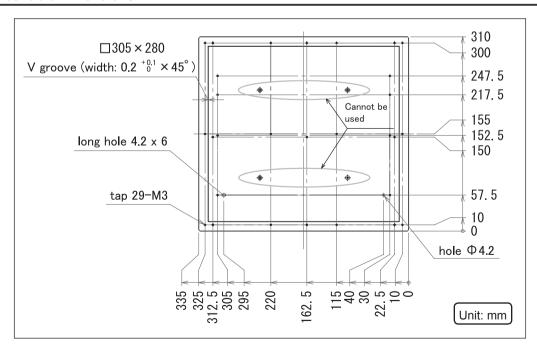
# **Main Specifications**

# **Dimensional Drawing**

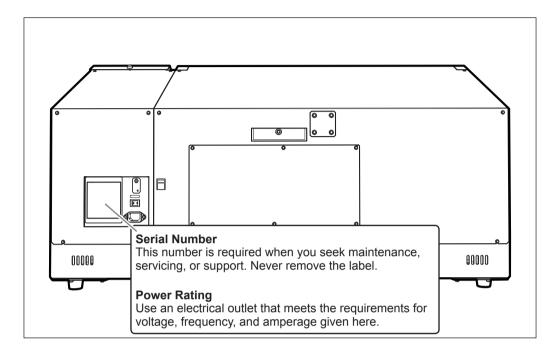
#### **Outer Dimensions**



#### **Flat Table Dimensions**



# **Locations of the Power Rating and Serial Number Labels**



# **Specifications Table**

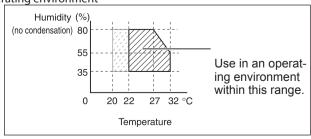
		LEF-12		
Printing method		Piezo ink-jet method		
Acceptable me-	Width	Maximum 335 mm (13.2 in.)		
dia	Length	Maximum 310 mm (12.2 in.)		
	Thickness	Maximum 100 mm (3.94 in.)		
	Weight	Maximum 5 kg (11lbs.)		
Maximum printing width/printing length		Maximum 305 (width) x 280 (length) mm (12 x 11 in)		
Ink cartridges	Types	ECO-UV (EUV, EUV3, EUV4) 220 cc cartridge		
	Colors	Six colors (cyan, magenta, yellow, black, white, and gloss)		
Ink-curing unit		Built-in UV-LED Lamp		
Print Resolution (dpi)		Maximum 1440 dpi		
Distance accuracy (when printing) (*1)		Error of less than $\pm$ 0.3 % distance $\pm$ 0.3 mm, whichever is greater		
Connectivity		Ethernet (10BASE-T/100BASE-TX, automatic switching)		
Power-saving function		Automatic sleep feature		
Power requirements		AC 100 to 240 V ± 10%, 1.8 A, 50/60 Hz		
Power consumption	During opera- tion	156 W		
	Sleep mode	16.7 W		
Acoustic noise level	During opera- tion	60 dB (A) or less		
	During standby	49 dB (A) or less		
Outer dimensions		999 (width) x 862 (depth) x 549 (height) mm (39.3 x 33.9 x 21.7 in)		
Weight		85 kg(187.4 lbs.)		
Environment	During operation (*2)	Temperature: 20 to 32°C (68 to 90°F) (22°C/72°F or high recommended) Humidity: 35 to 80% RH (no condensation)		
	Not operating	Temperature: 5 to 40°C (41 to 104°F), Humidity: 20 to 80% RH (no condensation)		
Accessories		Power cord, adhesive sheet, software RIP (Roland VersaWorks), user documentation, etc.		

(\*1)

Temperature: 25°C (77°F), humidity: 50%

(\*2)

Operating environment










# **Roland**



R6-160310